



The City of Franklin, Tennessee

FRANKLIN FIRE DEPARTMENT 2010 Annual Report

the year
of the



flood

Photo courtesy of The Tennessean.

MESSAGE FROM YOUR FIRE CHIEF



Fire Chief
Rocky Garzarek

We will remember 2010 as the year of the flood. On May 1st and 2nd, a record rainfall of more than 13 inches of rain was recorded in Williamson County, displacing hundreds of residents, and causing an estimated \$16.5 million in damage to 440 structures.

In a 48-hour period, the Franklin Fire Department responded to 398 rescue operations throughout Williamson County. Firefighters from Station 4 even battled two side-by-side house fires in waist-deep water.

More than 40 counties in Tennessee, including Williamson, were declared disaster areas by the federal government.

After evacuations in Franklin and Williamson County, the Metro Nashville Fire Department requested assistance in evacuating citizens of Davidson County. Franklin was one of 18 departments that provided assistance. We sent eight personnel and boats to assist in several Davidson County locations.

We are proud of the contributions that each and every one of our team members made to mitigate this natural disaster.

There were other significant events that occurred in 2010 including two tragic fire fatalities at two separate incidents in less than five weeks. A 75-year old woman died after being rescued by firefighters from her burning home on August 25. This was the first fire fatality that Franklin had experienced since 2004.

Another fire fatality occurred on September 26 at the Heritage Place Apartments on Westminster Drive. A 25-year old man died after an improperly discarded cigarette ignited a fire on the balcony of his second-story apartment and trapped him inside his bedroom.

Also, four of our firefighters were injured in an explosion that occurred while they were fighting a Westhaven house fire. Thankfully they were all able to return to work the following shift. It was a reminder of how lives can change in an instant, and that the men and women of our department put their lives on the line every day for our community. It is an honor to serve with them.

You can learn more about these events and the many accomplishments of 2010 on the pages that follow. Thank you for your interest in the Franklin Fire Department.

Sincerely

Rocky Garzarek
Fire Chief



2010 QUICK FACTS

CITY INFORMATION

- Land area protected—41.5 square miles
- Resident population protected—62,487 (2010 Census)
- Estimated value of property protected—\$8.5 billion (taxable property)
- Firefighters—144
- Administrative personnel—12
- Civilian personnel—3
- Firefighters per shift—48 (minimum staffing—36 per shift)

FIRE OPERATIONS

- Total incident responses—5,924
- Medical and rescue responses—3,937 (67%)
- Average response time—4:50

FIRE PREVENTION

- Participants in public education and community relations events—18,426
- Construction plan reviews—733
- New construction inspections—617
- Fire and life safety code inspections for existing buildings—171
- Youth firesetting intervention—4 referrals

BUDGET

- 2010—2011 fiscal year budget including capital—\$12,296,435

EQUIPMENT AND FACILITIES

- Stations—6
- Training center—1
- Administrative office—1
- Engines—4
- Ladders—3
- Towers—3
- Rescue, light—2
- Rescue, medium—1
- Rescue, SCBA air truck—1
- Brush truck—1
- Boats—7
- Hazmat response vehicle—1
- Reserve engine—1
- Reserve rescue—1



This annual report was compiled by Franklin Fire and Life Safety Educator Jamie Melton.



MISSION, VISION AND VALUES



Mission

The Franklin Fire Department dedicates our efforts to provide for the safety and welfare of the public and the preservation of life, health, property, and the environment utilizing prompt service, continual training, and teamwork.

Vision

Serve the community by maintaining a highly trained professional fire department with a commitment to excellence.

Values

Being members of a dedicated team of professionals, it is our responsibility to treat everyone with dignity and respect while providing the best service possible. Lives are more valuable than property. We value the faith and trust of the community and continually work to deserve that trust through our attitude, conduct, and accomplishments. We use technology to enhance our efficiency and effectiveness in the services we provide to our customers. We value the diversity of the people in our department and our community. We promote teamwork through a positive environment.



COMMAND STAFF



Rocky Garzarek
Fire Chief



Mike Culberson
Deputy Chief
of Operations



Gentry Fox
Battalion Chief
A-Shift



Eddie House
Battalion Chief
B-Shift



Greg Baltimore
Battalion Chief
C-Shift



Todd Horton
Assistant Chief
of Administration



Andy King
Fire Marshal



FRANKLIN FIRE DEPARTMENT



Deputy Chief
Mike Culberson

Historic Flooding

Total rainfall on Saturday, May 1 through Sunday, May 2, 2010 was 13.56 inches as reported by The Weather Channel, but the City of Franklin's Wastewater Plant reported 14.8 inches. Either total exceeded the 1,000 year storm event, meaning that statistically there was a .1% chance of its occurrence.

The normal level of the Harpeth River at the Murfreesboro Road Bridge is four feet. The Harpeth River flood stage peaked Sunday, May 2, 2010 at 9:15 AM at 35.14 feet. Peak flood water levels exceeded the 100-year flood. (A 100 year flood is an event that statistically has a 1% chance of occurring in any given year.)

Nearly all off-duty personnel reported to work to provide assistance. The department purchased five boats to help rescue trapped residents. This brought the total number of boats in our fleet to seven. In a 48-hour period, firefighters responded to 398 water rescue operations throughout Williamson County.



Half of the rescues that took place were in the Fieldstone Farms subdivision, where 200 people had to be evacuated. The above picture (also our cover photo), shows one of the Fieldstone Farms water rescues. (Photo courtesy of The Tennessean.)



Responsibilities

- Fire suppression
- Emergency medical services
- Hazardous materials response and mitigation
- Technical rescue operations
- Pre-incident planning
- Participation in community events
- Training

OPERATIONS

Historic Fire Loss

The dollar losses incurred by properties damaged by fires in Franklin exceeded \$7 million in 2010. This amount more than doubles the \$3.3 million lost in 2007, which was previously the year with

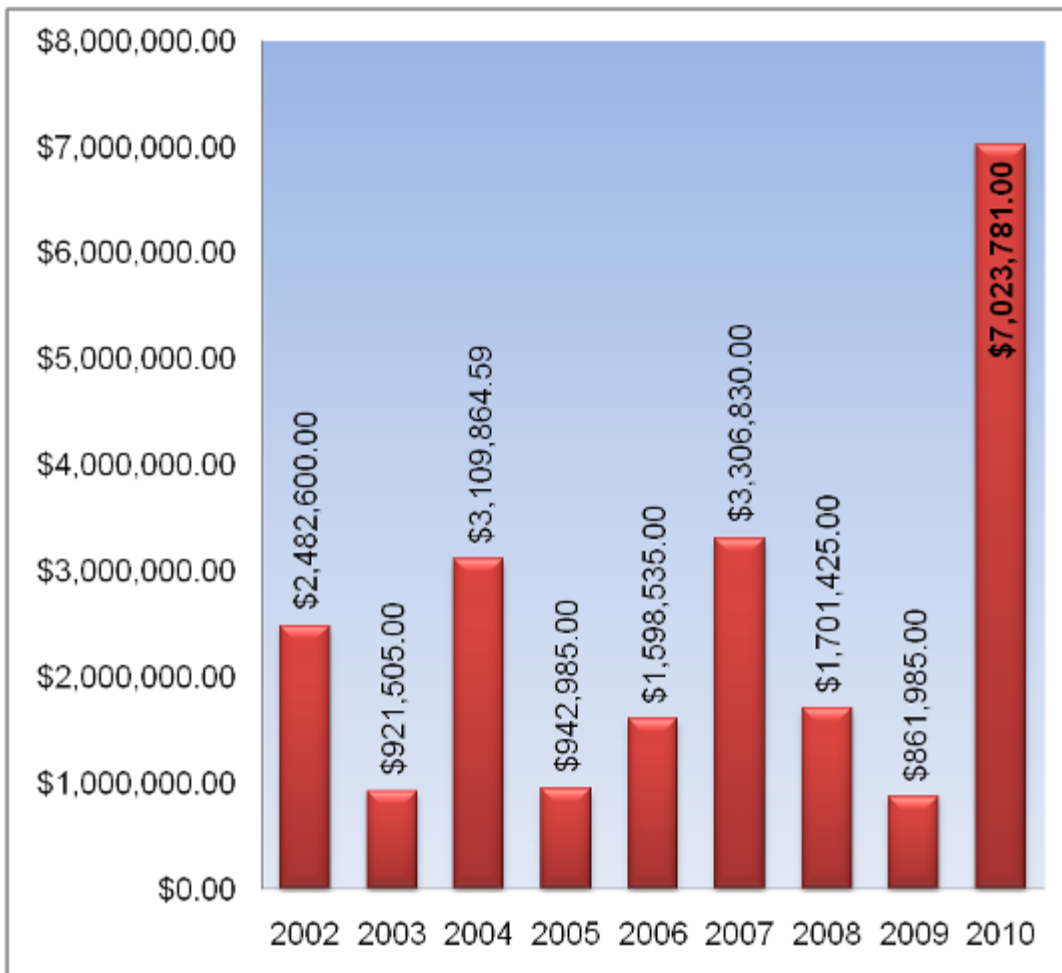
the highest dollar loss from fires in Franklin.

The properties that burned in 2010 were valued at over \$326 million (property and contents). With \$7 million in damages, or 2.15% in damages, the department saved 97.85% of the properties involved in fires.



Remains of 10-3-2010 Westhaven house fire.

SUMMARY OF DOLLAR VALUE OF FIRE LOSS (PROPERTY AND CONTENTS) 2002-2010



FRANKLIN FIRE DEPARTMENT



Loss of Life

There were two tragic deaths caused by fires in Franklin in 2010.

Annie "Anna Bell" Burns, a 75-year old woman, died from injuries sustained in a fire in her Cherry Drive home on August 25.

On September 26, an apartment fire claimed the life of 25-year old Honduran immigrant Omar Elvin Mendez Sosa. The fire occurred at the Heritage Place Apartments on Westminster Drive.

You can learn more about both of these fires on pages 15-16 of this report.

Firefighter Injuries

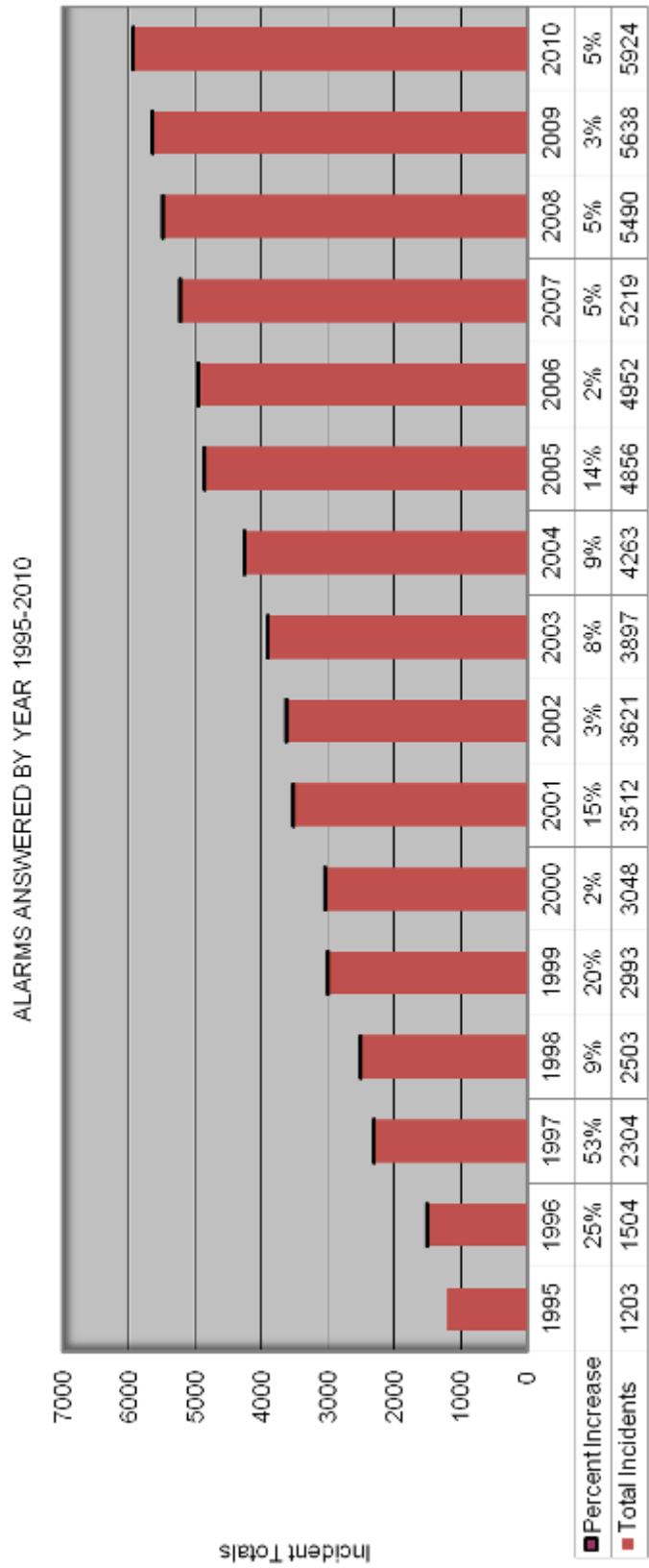
Four Franklin Firefighters were injured in a fire at a home in the Westhaven subdivision on October 3. Fortunately, none of the injuries were serious.

According to the Topical Fire Report Series based on 2006 to 2008 data from the National Fire Incident Reporting System (NFIRS), an estimated 81,070 firefighter injuries occur annually in the United States. Here are some additional facts from the report:

- 49% of firefighter injuries occur on the fire ground and 6 percent occur while responding to or returning from a fire incident.
- Overexertion/strain is the leading cause of fire-related firefighter injuries at 25%.
- 38% of all fire-related firefighter injuries result in lost work time.
- The majority of fire-related firefighter injuries (87%) occur in structure fires.
- On average, structure fires have more injuries per fire than non-structure fires.
- Firefighter injury fires are more prevalent in July (10%) and peak between the hours of 2 and 5 p.m.



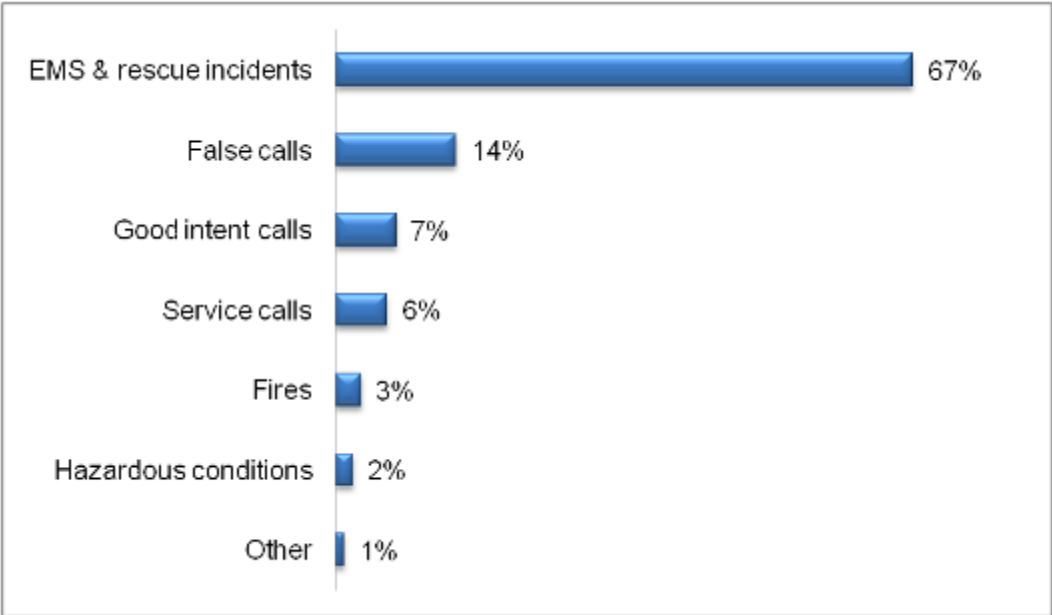
OPERATIONS



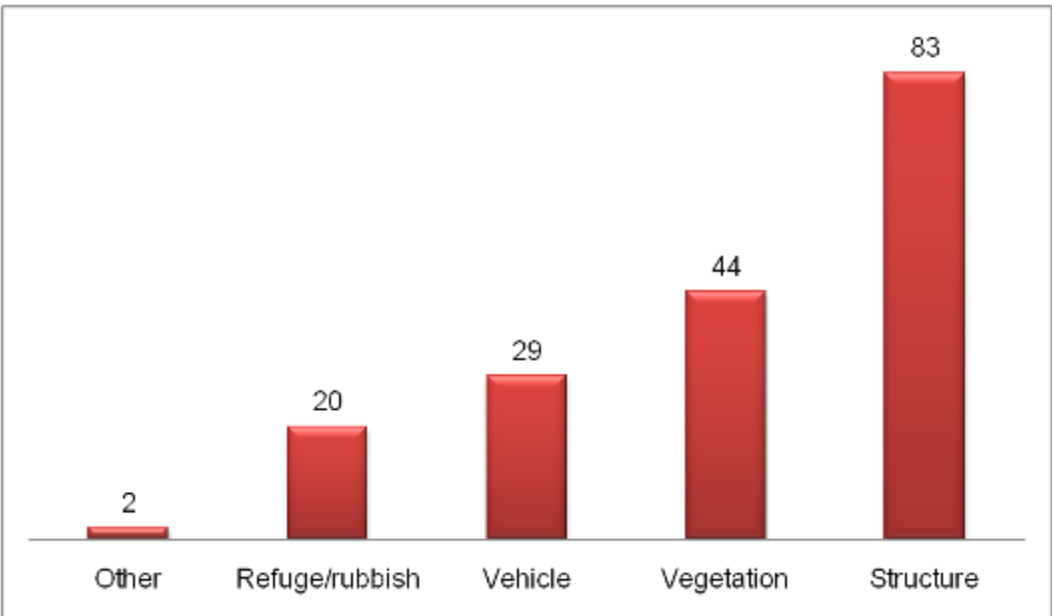
FRANKLIN FIRE DEPARTMENT

OPERATIONS

RESPONSES BY INCIDENT TYPE IN 2010

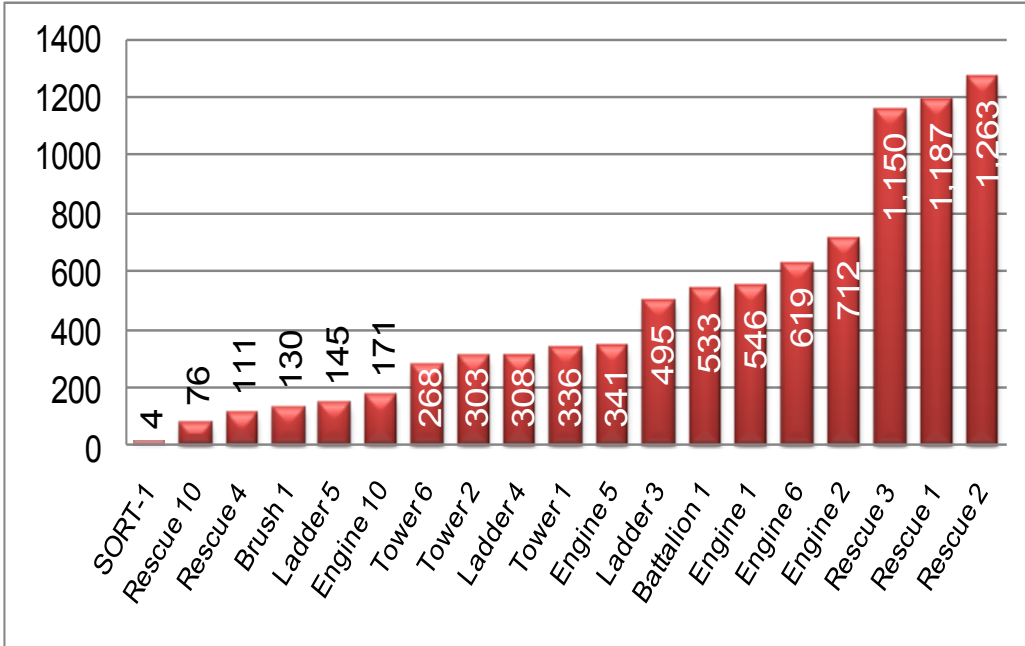


NUMBER OF FIRE INCIDENT RESPONSES BY TYPE OF FIRE IN 2010

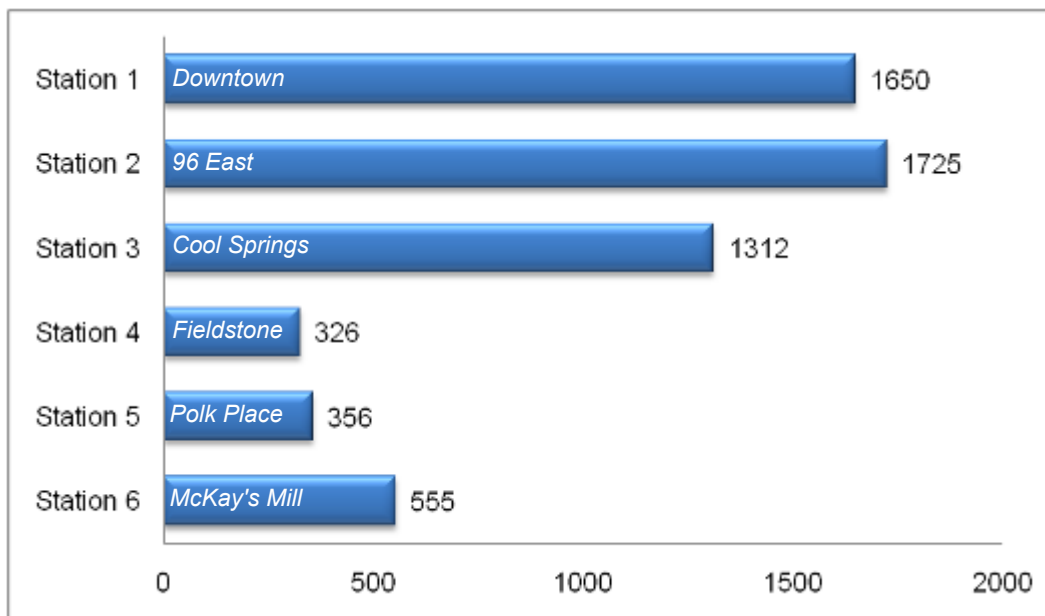


OPERATIONS

RESPONSES BY APPARATUS IN 2010



NUMBER OF TIMES DISPATCHED BY STATION IN 2010



FRANKLIN FIRE DEPARTMENT



NOTEWORTHY INCIDENTS

March 1, 2010 –I-65 flammable chemical spill

Franklin firefighters, including the department's hazardous materials team, responded with police and other agencies to a spill of 30 gallons of flammable chemicals on Interstate 65. Due to the threat of ignition, I-65 South between Highway 96 and State Route 840 was closed, as was the exit ramp from the northbound lanes onto Peytonsville Road. The hazardous materials team set up operations at Goose Creek Inn, where they established a command post and mitigated the incident, which took around five and a half hours to clean up.

April 9, 2010—Adams Street house fire

A house fire at 1254 Adams Street was caused by a homeowner using a heat gun to remove paint. The area above a covered side porch was the first to ignite, and the homeowner tried without success to extinguish the flames using a garden hose. However, fire spread rapidly throughout the second story of the home. Fortunately, no one was injured, although the fire ultimately destroyed the home.



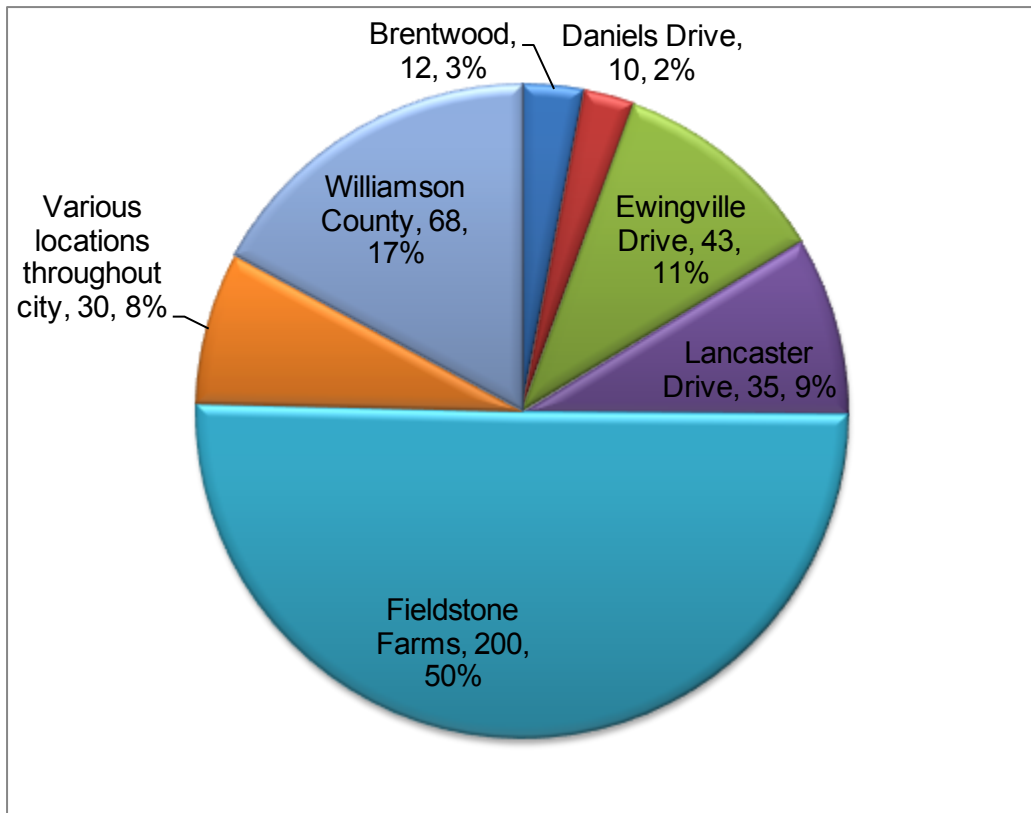
May 1-2, 2010—Historic flooding throughout the City of Franklin

Historic flooding took place in Franklin and Middle Tennessee on May 1 and 2, displacing hundreds of residents and causing an estimated \$16.5 million to 440 structures throughout Williamson County. Firefighters worked around the clock, rescuing 398 people in Franklin and Williamson County. They also rescued countless pets including 30 dogs from the Paw Pals kennel on Eddy Court.



NOTEWORTHY INCIDENTS

LOCATIONS OF PEOPLE RESCUED BY FFD DURING MAY 2010 FLOOD



A record rainfall of more than 13 inches of rain was recorded in Williamson County May 1-2, 2010.



FRANKLIN FIRE DEPARTMENT





NOTEWORTHY INCIDENTS

May 3, 2010—Side-by-side house fires in flooded homes

On May 3, an early morning explosion in a flooded Fieldstone Farms home at 3018 Burlington Pass sent flames shooting 35 feet in the air and the fire quickly spread to the adjacent home. Lt. Ricky Cotton and his crew fought the side-by-side blazes in waist-deep water. The house at 3018 Burlington Pass was completely destroyed and the adjacent home sustained significant damage. The total damage for both structures was estimated at \$625,000. Fortunately the occupants at both residences had evacuated before the fires took place and no injuries were reported.



May 4-5, 2010 – Metro Nashville Fire Department mutual aid

At the request of the Metro Nashville Fire Department, after assisting Franklin and Williamson County residents, eight members of the Franklin Fire Department's swift water team spent two days assisting the citizens of Davidson County. Deputy Chief Mike Culberson, Captains Jeff Elliott and Glenn Johnson, Engineer Kirk McGee, and Firefighters Will Farris, Jason Morgan, Eddie Proctor and Todd Wilson assisted in the Neely's Bend and Opry Mills/Opryland Hotel areas and on the Harpeth River from Bellevue to the Davidson/Cheatham County line.

June 10, 2010 – Chemical spill

Franklin firefighters, including the department's hazardous materials team, responded with police and other agencies to a spill of a 55 gallon drum of lacquer thinner on Peytonsville Road at the TA truck stop. The incident took a little over three hours to remedy.

June 29, 2010 – Backyard Burger restaurant fire

A fire that started in the mulch spread to the Backyard Burger restaurant building, causing \$23,000 in damage. A City of Franklin ordinance prohibiting mulch within two feet of combustible buildings was violated.



NOTEWORTHY INCIDENTS

July 10, 2010 – Child seriously burned

A young girl was hospitalized with serious burn injuries following a house fire in the Monticello subdivision that was ignited by children playing with gasoline and matches in the basement of the home. Fortunately no one else was injured. The fire caused an estimated \$7,000 in damage to the home.

July 13, 2010 – Mobile home aggravated arson

An unknown suspect broke out a window and attempted to set a mobile home on fire while four people were asleep inside. The home was located in the Franklin Estates Trailer Park (formerly Battlefield Trailer Park) at 650 Edgewood Blvd. Damage was estimated at \$600.

July 30, 2010 – Franklin Estates Trailer Park arson

A fire in the office and pool house building of the Franklin Estates Trailer Park that was intentionally set caused around \$120,000 in damage.

August 21, 2010 —Rooms to Go national construction headquarters fire

A suspicious fire damaged the Rooms To Go national construction headquarters building on 7th Avenue South in downtown Franklin, causing an estimated \$75,000 in damage. The fire was discovered by dispatchers looking out the window of the Franklin Emergency Communications Center located in the Franklin Police Headquarters building on Columbia Avenue.

August 25, 2010—Fatal house fire

A 75-year old woman died after being rescued from her burning home on August 25. Firefighters pulled Annie “Anna Bell” Burns out of her bedroom window at 223 Cherry Dr. in the Hill Estates subdivision but she died shortly thereafter.



NOTEWORTHY INCIDENTS

September 26, 2010—Fatal apartment fire

Another fire fatality occurred at the Heritage Place Apartments on Westminster Dr. Omar Elvin Mendez Sosa, a 25-year old man, died after an improperly discarded cigarette ignited a fire on the balcony of his second-story apartment. The fire quickly spread to the attic and roof, and then into the building. Four males escaped unharmed. Sosa's body was found in a bedroom. Investigators found evidence that the occupants attempted to fight the fire, which may have caused a delay in reporting the fire to emergency responders. Investigators were also unable to locate a smoke alarm. The fire caused \$500,000 in damage to the building, which was valued at \$800,000.



October 3, 2010—Four firefighters injured in \$2.5 million Westhaven house fire

Four firefighters were injured in a Westhaven house fire on Championship Boulevard after a smoke explosion occurred on the second floor of the 7,600 square foot home. A firefighter was transported to Vanderbilt Medical Center to be evaluated for a head injury where he was treated and released. Another firefighter was transported to Williamson Medical Center for a shoulder injury where he was also treated and released. Two other firefighters were evaluated at the scene for minor burns. All four firefighters returned to work the following shift. The fire started in an outside fireplace and extended to the structure, causing \$2.5 million in damage (house and contents).



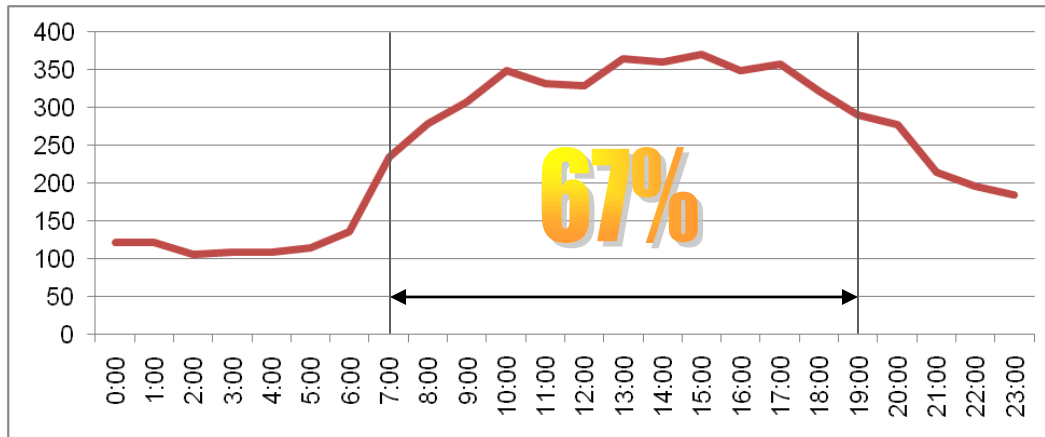
NOTEWORTHY INCIDENTS

October 25, 2010—\$1.5 million Enclave at Carronbridge house fire

A lightning strike ignited a house fire on Chatfield Way in the Enclave at Carronbridge community. When firefighters arrived they found flames through the roof of the 7,000 square foot house, but were able to control the fire within 35 minutes. The fire caused \$1.5 million in damage. No one was injured.



RESPONSES BY TIME OF DAY IN 2010



In 2010, 67% of all calls occurred between 7 a.m. and 7 p.m.

FRANKLIN FIRE DEPARTMENT



EMERGENCY MEDICAL SERVICES



Medical Officer
Sarah Glenn

The Franklin Fire Department provides Emergency Medical Services (EMS) for the City of Franklin at the Advanced Life Support (ALS) and Basic Life Support (BLS) levels, utilizing firefighters who are trained as paramedics and emergency medical technicians (EMT's).

Williamson Medical Center EMS also responds to medical calls in the city to provide ambulance transportation services.

For the past five years (2006-2010) an average of 68% of the department's calls for service were emergency medical calls.

Emergency medical response upgraded

On January 4, 2010, Franklin Fire Station 4 became the last of Franklin's six stations to upgrade to ALS first response. Advanced Life Support equipment such as a \$19,500 advanced cardiac monitor, advanced airway devices, and life-saving cardiac medications was placed in service on Ladder 4, with paramedics staffing that apparatus on every shift.

Prior to upgrading to ALS service, Station 4 previously provided BLS first response, and ALS first response to Station 4's district was covered by Stations 1 and 3. The addition of ALS first response means that all six stations now have ALS response capabilities, reducing the amount of time that any City of Franklin citizen or visitor has to wait to receive advanced care.

Bike Medics patrol flooded neighborhoods

Members of the Franklin Fire Department's Bike Medic Team were deployed following the May flood to patrol heavily affected neighborhoods. Teams of two to four medics patrolled the Fieldstone Farms and Rebel Meadows subdivisions



Responsibilities

- Advanced life support and basic life support medical services
- Bicycle medics for special events and assignments
- Tactical EMS to assist police SWAT team
- Ongoing Medical Training
- Quality Control and Improvement
- Continuous Assessment of Available Equipment and Resources

EMERGENCY MEDICAL SERVICES



for five days to provide medical care to residents and crews working to clean up debris from the flooding.

Additionally, crews from Stations 1 and 4 walked the Fieldstone Farms neighborhood with representatives from Atmos Energy and Middle Tennessee Electric as gas and electricity were being restored to the homes to ensure the services were safely restored.

CEUs offered in-house

In 2010, there were 20 hours of classes offered within the department that provided Continuing Education Units (CEUs) to EMTs and paramedics. This provided the opportunity for 2.0 state approved CEUs for every employee through in-house training, eliminating the need for employees to seek additional training outside the department to maintain their medical licensures.

100% of shift personnel participated in over 40 hours of medical training each, maintaining compliance with our ALS first responder agreement with Williamson Medical Center EMS.

Continuous improvement committee formed

A committee was formed to explore ways to improve the department's emergency medical services. The committee was headed by EMS Officer Sarah Glenn with other members comprised of shift personnel with varying levels of medical licensures and ranks. The committee explored the organizational structures of other departments to seek ways to improve the flow of the EMS program. The committee also provided recommendations to improve bike team utilization, quality control of medical reports, medical training, and professional development for licensed personnel.



EMERGENCY MEDICAL SERVICES

Five firefighters graduate from paramedic program

Five personnel graduated from the Columbia State Community College paramedic program in 2010. Firefighters Brian Daugherty, Alex Enochs, James Gambill, Mark Hall, and Jason Webb each logged over 500 classroom hours and over 400 clinical hours to successfully complete the program.

Enochs, Gambill, Hall, and Webb completed a rigorous testing process including multiple skills evaluations and a didactic exam to become Nationally Registered Paramedics by the National Association of EMT's and licensed as Paramedics in the State of Tennessee. They were then required to participate in an additional eight hours of classroom training and 120 hours of clinical training to practice as paramedics within the Williamson Medical Center EMS system for the Franklin Fire Department. Each of the paramedics was also mentored by a senior paramedic from the department.

Nine Franklin Firefighters obtain Child Passenger Safety Technician certifications

While it may seem easy to install a child car seat, safety experts at the Middle Tennessee Child Passenger Safety Center (MTCPSC) estimate that nearly 80% of child car seats are not properly installed.

In fact, it takes a 32-hour course to become a certified child passenger safety technician. Nine Franklin Fire Department personnel completed this training, along with 20 additional attendees from 11 other agencies, July 27-30. The class was sponsored by the MTCPSC and took place at the Franklin Fire Training Center. It concluded with a free child safety seat inspection event for the public the morning of July 30 at Chick-fil-a on Columbia Avenue. During the event,



EMERGENCY MEDICAL SERVICES

newly-certified technicians checked child seats in 38 vehicles.

Firefighters are now working in conjunction with the Franklin Police Department to provide child safety seat inspections.

Attendees included Firefighters Tommy Alexander, James Demastus, Jonathan Gill, James Miller, Jason Webb, Firefighter-Paramedic Nick Darnell, Engineers Richard Hasley and David Metcalf, and EMS Officer Sarah Glenn.

TENNESSEE CHILD SAFETY SEAT LAWS (TCA 55-9-602 & 603)

Child's age/weight/height	Type of seat	Location of seat
0-1 year & 20 lbs. or less	Rear facing	Rear seat if available
1 yr. through 3 yrs. & greater than 20 lbs.	Forward facing	Rear seat if available
4 yrs. Through 8 yrs. & less than 4'9" tall	Belt-positioning booster seat	Rear seat if available
9 yrs. Through 12 yrs. & 4'9" tall or greater	Vehicle seat belt system	Rear seat recommended
13 yrs. Through 17 yrs.	Vehicle seat belt system	



FRANKLIN FIRE DEPARTMENT





Training Captain
Jeff Elliott



Training Captain
Glenn Johnson

Rope Rescue Operations Certification

The Franklin Fire Department hosted a Rope Rescue Operations class taught through the Tennessee Fire and Codes Academy (TFACA) at the department's Century Court training facility during October. This class certified 41 Franklin Firefighters to the Rope Rescue Operations level. Since the course was sanctioned by TFACA, other organizations were invited to attend. In addition to Franklin firefighters, four firefighters from the

Columbia Fire Department and seven deputies from the Williamson County Sheriff's Department completed the training and certification. Captains Jeff Elliott and Glenn Johnson were the lead instructors and Captain Joe Polenzani, Engineer Matt Stout and Firefighters Jonathan Gill and Jonathan Puckett assisted. This was the first time rope rescue was offered off campus.



Joint HAZ MAT Training

HAZ MAT teams from the Brentwood, Franklin, Nashville, and Smyrna Fire Departments participated in a three-day training workshop at the Franklin Fire Department's Training Center in September (September 15-17). This was the first in a series of quarterly workshops to be organized by the Nashville Urban Area Security Initiative's (UASI's) Training and Exercise Committee. Captain Johnson chairs the committee and Captain Elliott is a member. The Nashville UASI is a Homeland Security district comprised of seven counties. UASI groups



Responsibilities

- New recruit training
- In-service training
- Federal and state certifications and compliance
- Multi-company drills
- New equipment training

TRAINING

focus on enhancing regional preparedness in major metropolitan areas and expanding regional collaboration. In addition to Williamson County, the Nashville UASI includes Cannon, Davidson, Rutherford, Sumner, Trousdale and Wilson Counties.

In December as part of our in-service training, the Franklin Fire Department conducted joint Haz Mat training. Personnel were trained in the use of mass decontamination equipment that is subject to be deployed by the Franklin Fire Department, Williamson County Emergency Management, and Williamson Medical Center in the event of a hazardous materials incident. The class was taught under the direction of Captain Scott Mainord, Lt. Lloyd Baxter and Lt. Michael Pardue.



Tennessee Commission on Firefighting In-Service

142 members of the Fire Department successfully completed the required In-service training submitted and approved by the Tennessee Commission on Firefighting.

The in-service training consisted of:



- Anatomy
- CPR
- Mass decontamination-HAZ MAT
- Firefighter wellness
- Ladder evolutions
- Pre-incident planning
- SCBA emergencies
- Sudden infant death syndrome
- Special needs patients (hearing-impaired and autistic)
- Rope rescue
- Emergency vehicle operation





Assistant Chief
Todd Horton

New Year, new software

On January 1 the Franklin Fire Department implemented new records management software to help manage incident responses, investigations, pre-fire planning, training records, and equipment, apparatus, and fire hydrant maintenance. Firehouse software replaced the VisionAir system. "It's been a tremendous asset to us," said Assistant Chief Todd Horton, citing its ease of use, ability to easily track information, and ability to easily generate reports from information. Assistant Chief Horton is the system administrator, while Captain Clay Mackey is the computer liaison for the department. Captain Mackey and eight other personnel (three personnel per shift) including Capt. Tom Chaffin, Capt. Scott Mainord, Capt. Jose Periut, Lt. Charlene Forehand, Lt. Roddie Petty, and FF's Jeff Boggs, Michael Daniels and Jeff Standifer, received training on the new software in preparation for

its implementation.

New web site launched

The City of Franklin, including the Franklin Fire Department, launched our new web site the week of January 25th. The address is www.franklintn.gov/fire.

Tornado sirens management

The Fire Department presented a comprehensive plan to the Board of Mayor and Alderman for the addition of several tornado sirens over the next several years. Assistant Chief Todd Horton took over management of the tornado sirens for the City in early 2010. Previously they were managed by the police department.

New mission, vision and values

In March the Franklin Fire Department announced our new Mission, Vision and Values statement. The new statement was created by Lt. Bill Fitzgerald and his



Responsibilities

- Leadership
- Long range planning
- Statistical analysis
- Financial management
- Capital project management
- Facility and equipment management
- Payroll
- Resource allocation
- Inter-departmental coordination
- Emergency communications liaison
- Information technology coordination
- Customer service

ADMINISTRATION

crew, with input from all shift personnel over a period of four months. Deputy Chief Mike Culberson led the initiative. The new vision, mission and values statement is on page 4 of this report.

May flood

Following the flood in May, Tennessee Commerce Bancorp, Inc. donated \$2,500 to the City of Franklin to reimburse the cost of the boats and additional equipment that the department purchased for rescue operations.



When the floodwaters receded the work had just begun for Assistant Chief Horton.

Assistant Chief Horton was appointed the Federal Emergency Management Agency's (FEMA's) liaison of the Flood Recovery Team by City Administrator Eric Stuckey. His primary focus was to coordinate the identification and quantification of the City's expenditures related to the flood – from purchasing swift-water rescue equipment to repairing damaged public infrastructure, including roads and buildings, to the massive cleanup of damaged personal property that had to be hauled away.



Horton worked with every city department and FEMA representatives, travelling to each location to assess and record damage and preparing detailed reports that included photos and GPS points. Every expense, including staff time, had to be categorized and coded.

Once the damages were quantified into dollar costs, the \$850,000 total was submitted to insurance and the state and federal governments for reimbursement.





ADMINISTRATION

4th Annual Citizens' Fire Academy a success



Twelve Franklin residents experienced firefighting during the fourth annual Citizens' Fire Academy, April 8—May 27, 2010.

During the program, participants rode with fire companies, operated hose lines and other rescue equipment, performed vehicle extrication, search and rescue, and experienced working at the top of a 100' aerial ladder.

Live firefighting was the course finale where participants used all of the knowledge and skills they learned to extinguish fires and get everyone out of the building safely.

Two fire station open houses



More than 200 people attended the Station 4 open house on September 18. Located at 2039 Fieldstone Parkway in the Fieldstone Farms subdivision, the open house included tours of the fire station, equipment displays, refreshments, and activities for children. Additionally child car seat inspections/ installations were offered.

In honor of 10 years of serving the community, Franklin Fire Station 5, located at 215 Noah Drive, hosted a Christmas open house on December 11 with special guests Santa and Mrs. Claus (our own Deputy Chief Mike Culberson and his wife Chouree!). Approximately 175 people attended. The public was invited to bring their own cameras and take their own pictures of family and friends with Santa. Additionally, the event included tours of the station and trucks, refreshments, and



ADMINISTRATION

holiday fire safety information. Fire Station 5 opened on June 7, 2000 and serves the southern-most part of Franklin including the Polk Place and Sullivan Farms subdivisions. There have been more than 2,700 incidents in Station 5's response area over the past 10 years.



Fire chief appointed chair of IAFC committee

In September, Fire Chief Rocky Garzarek was appointed chair of the International Association of Fire Chief's Government Relations Committee for the Southeastern division. This is a new committee that includes a representative from each state in the Southeastern division. It is a one-year appointment.

Chief's Chat



In November Fire Chief Rocky Garzarek implemented a "Chief's Chat" - a monthly forum to provide direct communication between Chief Garzarek and personnel at all fire stations utilizing the department's video-conferencing technology.

New offices

In December the department's administrative personnel moved across City Hall to the area formerly occupied by the Police Department's criminal investigation unit. Thanks to Project and Facilities Manager Brad Wilson and crew for renovating the space.





Fire Marshal
Andy King

Fire sprinkler saves

There were two major fire sprinkler saves in 2010, and they both occurred during the same week.

On January 26 a single fire sprinkler extinguished a kitchen fire in an eight-unit apartment building at the Wyndchase Apartments in Cool Springs valued at \$1.5 million. A woman and her two children escaped unharmed. Damage was limited to \$2,000.

A single fire sprinkler extinguished a machinery fire at Superior Essex on Southeast Parkway on January

28. Employees were working in the multi-million dollar manufacturing facility when the fire broke out but no one was injured. With the quick response of the sprinkler, the plant manager said the fire did not cause any damage.



New fire and life safety codes

In April Fire Marshal Andy King and Building and Neighborhood Services Director Gary Luffman spoke to a large group of home builders, architects, engineers, and subcontractors regarding various changes in the 2009 International Codes. This is one way we educate our building professionals on new changes to building codes. There was heavy emphasis on the new energy code requirements for homes and the proposed fire sprinkler requirement for new homes.



Responsibilities

- Inspection services
- Plan review
- Issuance of permits
- Fire and life safety code enforcement
- Fire cause investigations
- Public fire and life safety education
- Youth firesetting intervention
- Public information services
- Community relations events
- Fire hydrant management

FIRE PREVENTION

Woman convicted of aggravated arson and sentenced to 18 years in prison

A Williamson County jury found Keesha Washington guilty of aggravated arson, which is a Class A felony, for a fire that occurred in Franklin at the South Wind Apartments in May 2006. The fire at 911 Thornton Drive resulted in fire damage to one apartment and smoke damage to numerous other occupied units. The trial took place May 5—7. Washington was sentenced on September 8 to 18 years in prison without parole.



INTENTIONAL FIRES FACTS

According to the National Fire Protection Association (NFPA), fire departments responded to an estimated 53,600 intentional structure fires annually during 2003-2007. These fires resulted in:

- 387 civilian deaths
- 1,141 civilian injuries
- \$992 million in direct property damage

In 2007, three firefighters died and 6,100 firefighters were injured while on duty, at the scene, or responding to intentionally-set fires.

According to FBI Statistics, in 2008:

- 18% of arson offenses were cleared by arrest or exceptional means
- 47% of arrestees were under the age of 18
- 3% of arrestees were under the age of 10



FIRE PREVENTION

Fire sprinkler live burn demonstration

On July 1 the Franklin Fire Department conducted a live burn demonstration for Franklin's Board of Mayor and Aldermen who are considering a residential fire sprinkler ordinance. The demonstration involved two rooms—one equipped with fire sprinklers and one without. It provided a firsthand experience of how quickly home fire sprinklers work to subdue heat, flames, and smoke. The 2009 International Residential Code calls for fire sprinklers in the new construction of one and two family homes.

State audit of fire and codes enforcement

Also in July, the Franklin Fire Department, along with Building and Neighborhood Services, passed the State Fire Marshal Office's audit that evaluates our ability to enforce adopted codes and how we perform our plan reviews of construction plans. We received an 'Adequate Enforcement' designation, which is the highest evaluation for this audit.

Staff accomplishments

In February Assistant Fire Marshal Geoff Woolard started the National Fire Academy's Executive Fire Officer Program. The four-year educational program focuses on topics including executive development and leadership, community risk reduction and emergency management. Fire Marshal Andy King is also enrolled in the program. In 2010 he completed his second year of study and a research project on residential fire sprinklers.



In August, King was elected to the International Association of Fire Chief's Fire and Life Safety Section Board of Directors at the Fire and Rescue International Conference. The Fire and Life Safety Section represents more than 1400 members internationally and serves to reduce injury, life loss and property loss, by advancing the field of fire prevention and life safety.



FIRE PREVENTION

Letter to the Editor, Williamson A.M., December 19, 2010

This is that time of the year to acknowledge special thanks for the blessings that have crossed and changed your life. My extra special thanks are to be given to the Franklin Fire Department and our Franklin Fire Marshal, Andy King. After calling 911, it seemed only seconds when the Franklin Fire department was on site beginning their job of saving my home and protecting my neighbors' properties. Just past midnight on Oct. 25, these brave men were called to my home after lightning struck, setting our home in flames. Although the interior of our home and roof are a total loss, these teams of men responded very quickly and were able to control the fire in a very short time.

When I left my home that night, the smoke was already thick, but when the fire department went into the house it was total darkness, filled with smoke and in flames. When Andy King received the call, he responded knowing the water pressure needed to be higher and had already called the water department making sure these firemen would have plenty of water pressure to be able to do their jobs. Since I was home alone, Andy King not only kept me updated with what was going on, but also my husband as he drove a long five hours back home from Missouri. The Fire Department and Andy King were there all night not only helping me deal with what had just happened, but also talking to my husband and guiding him safely home.

The next morning, early, Tommy Duncan from the Franklin Codes Department was reviewing the home to make sure people could safely enter. We often don't think or give enough thanks to these men, women and their families for the very difficult job responsibilities they have. These people put their lives in danger to help me return to my home and have a place to live. They put their lives in danger to make sure the fire did not harm my neighbors' homes, and they did this knowing they have families at home that need them.

I think of these special people every day now, and I am a very thankful they give of themselves to be there for me.

Jacquelyn Dilport



FRANKLIN FIRE DEPARTMENT





FIRE PREVENTION MONTH WRAP-UP

Theme

This year's slogan was "Smoke alarms: A sound you can live with!" National Fire Protection Association banners were placed at all six stations and City Hall for the entire month. There was also a banner at the CoolSprings Galleria mall the week of October 3-9.



Mayoral Proclamation

At the September 14th Board of Mayor and Aldermen meeting, Franklin Mayor John Schroer issued a proclamation designating the month of October as "Fire Prevention Month" in Franklin. This is the second year that the Board of Mayor and Aldermen has issued a proclamation for Fire Prevention Month.

Kick-off - Safety Saturday September 25

To kick-off Fire Prevention Month in October, for the second year in a row, the Franklin Fire Department participated in "Safety Saturday" hosted by Lowes and the Home Safety Council. During the event, families toured the Family Safety House and fire trucks, and participated in the Build & Grow clinic where they built a toy fire truck and learned about fire safety.



Family Safety House

Once again the department's Family Safety House, a 39-foot mobile classroom, visited area schools to teach 1st grade students fire and burn prevention, and fire survival skills. Through this program we educated 1,018 students from 13 schools, including two new ones – Pearre Creek Elementary in Westhaven, and Brentwood Baptist Home School Group.



FIRE PREVENTION MONTH WRAP-UP

This year Family Safety House participants completed a post test. More than half of the students scored 100%, and the average score was 87%.

Fire Prevention Week booth at the CoolSprings Galleria Mall - October 3-9

The Franklin Fire Department had a Fire Prevention Week booth in the Center Court of the CoolSprings Galleria Mall in cooperation with the Brentwood Fire Department from October 3-9.

2nd Annual Smoke Alarm Discount Day - October 9

Six retailers participated and discounted smoke alarms by 20 percent, including:

- Harpeth True Value
- Home Depot
- Wal Mart
- Kmart
- Lowes
- Target Cool Springs



Harpeth True Value, Home Depot and Wal Mart all reported significant increases in the sale of smoke alarms, carbon monoxide alarms, and fire extinguishers. A Home Depot representative said their smoke alarm sales increased 65% and carbon monoxide alarm sales increased 214%. Wal Mart reported selling 10 times more fire safety products than what they typically sell each weekend.



Smoke Alarm Discount Day also received significant media coverage, generating at least 11 news stories.



FRANKLIN FIRE DEPARTMENT



FIRE PREVENTION MONTH WRAP-UP

Poster contest

Local elementary schools participated in the annual Fire Prevention Month poster contest. Those who won first place for their grade levels received a ride on a fire truck. The winning 1st place students were:

- Kindergarten - Caroline Seehorn, Franklin Elementary
- 1st grade - Bryn Powell, Oak View Elementary
- 2nd grade - Cooper Haney, Liberty Elementary
- 3rd grade (tie) - Christian Darr, Pearre Creek Elementary and Ellie Seehorn, Franklin Elementary
- 4th grade - Payton Hoffman, home school student

Franklin Elementary student Marcos Vazquez won the participant prize drawing of a \$25 gift card to Wal Mart and third grade Franklin Elementary teacher Tammy Lovell won the sponsor prize drawing of a weekend night stay at the Courtyard by Marriott Franklin Cool Springs. Winning posters were displayed in City Hall during the month of November.



PUBLIC EDUCATION

SUMMARY OF 2010 PUBLIC EDUCATION EVENTS BY TYPE OF EVENT

Event description	Number of events	Number of attendees
Fire truck demonstrations	66	8,181
Station tours	50	834
Family Safety House days	24	1,302
Other (such as Firehouse Chili Cook-off, blood pressure screenings, etc.)	31	1,244
Smoke alarm installations	14	14
Community parades	14	797
Community events	11	1,513
Media appearances	12	15
Presentations	10	670
Exhibits	7	426
Fire extinguisher trainings	4	51
Fire/evacuation drills	3	2,500
Open houses	2	375
Flag raising ceremonies	2	500
Youth firesetting intervention classes	1	4
TOTAL	251	18,426

Number of press releases issued—60
 Number of media stories documented—167



FRANKLIN FIRE DEPARTMENT





FRANKLIN FIREFIGHTER INITIATIVES

Relay for Life



On June 5, a team of more than 30 people participated on the Franklin Fire Department's Relay for Life team to raise money for the American Cancer Society. Several firefighters and department employees who are cancer survivors or who have lost loved ones to cancer participated along with their family members and friends.

The FFD team raised over \$1,000 for the American Cancer Society, which is the largest private funder of cancer research in the United States.

During the event, teams camped out and took turns continuously walking or running around the track.

Because cancer never sleeps, Relays are overnight events. The FFD team was the only team represented on the track for 100% of the event, which lasted over 12 hours.

Fill the boot campaign for the Muscular Dystrophy Association

Franklin Firefighters raised \$5,976 for the Muscular Dystrophy Association's 56th Annual "Fill the Boot" campaign. Out of 58 Tennessee departments that participated, Franklin raised the ninth highest amount. In all, the campaign raised \$263,272 state-wide for medical equipment, therapy, research, diagnostic work, and more for people with neuromuscular diseases.

9/11 Memorial Stair Climb

24 Franklin Firefighters participated in the inaugural Nashville 9/11 Memorial Stair Climb on September 11 at The Pinnacle at Symphony Place building. They joined other Nashville-area firefighters in climbing in memory of those who fell on 9/11. A total of 343 firefighters



FRANKLIN FIREFIGHTER INITIATIVES

climbed the equivalent of 110 stories in remembrance of the 343 New York City firefighters who died at the twin towers on Sept. 11, 2001. Each firefighter was given a badge with the name and photograph of one of the firefighters who perished. The event was a fundraiser for the National Fallen Firefighters Foundation.

FFD goes pink

The “Cares enough to wear pink” October campaign raised \$3,500 for the Breast Health Center at Williamson Medical Center. Firefighters wore pink t-shirts on duty from October 25th through the 27th in honor of all women who battle cancer. The pink shirts were also sold to the public to raise money to benefit local female cancer survivors.



3rd annual toy and clothing drive a success



The Franklin Firefighters third annual “Toy and clothing drive” kicked off November 18th and collections continued through December 11th at all Franklin Fire Stations, City Hall, and Community First Bank and Trust. The initiative benefitted more than 300 children identified by the Boys and Girls Club’s Franklin and

Fairview Chapters, as well as many Williamson County families in need of assistance. Thanks to all who selected gift tags from the fire hydrant trees located around the city.



FRANKLIN FIRE DEPARTMENT



RETIREMENTS AND RESIGNATIONS

Three Franklin Fire officers retired in 2010

With nearly 90 years of combined service to the community, three Franklin Fire Department officers who were hired by the late Fire Chief J.W. Culberson retired.

Captain Bill Witt, Lieutenant Mike Jones, and Lieutenant Terry Hood retired in December. They were honored at a ceremony on December 9.

“Counting both volunteer and paid service, our department is losing a combined total of 89 years of experience that is irreplaceable,” said Fire Chief Rocky Garzarek. “We are grateful for Captain Witt’s, Lieutenant Jones’ and Lieutenant Hood’s contributions to this community and to our department. They will be missed and will always be part of our firefighting family.”



Captain Bill Witt



Lt. Mike Jones



Lt. Terry Hood

In 2010, 7 firefighters left to explore other opportunities:

- Darrin Coyle—Missionary
- Ben Gasser—Federal Emergency Management Agency
- Landon McKee—Vanderbilt University
- Wayne Morris—Tennessee Fire and Codes Academy
- Jonathan Puckett—Metro Nashville Fire Department
- Ted Smith—Rutherford County EMS
- David Wilbur—Portland Fire Department

