



**Friday, January 19, 2024**

Special thanks to our **Public Works, Police, Fire, and Water Management** for responding to this snow event. Three of our snowplow drivers were featured on **Newschannel 5, WSMV, and Newschannel 2** this week and they did a wonderful job. Our City snow routes have been in very good shape considering the difficult weather conditions throughout the week, and we have received many compliments from our citizens. Our Communications team has done a great job informing the community and social media posts have reached hundreds of thousands this week! Special thanks to plow drivers Tim Demumbran, Jason Malugin, and Darrell Turnage. To see the videos, go to the following links.

- <https://www.wsmv.com/2024/01/18/riding-along-with-franklin-snowplow-they-work-247-clearing-city-streets/>
- <https://www.wkrn.com/news/local-news/watch-news-2-rides-along-in-franklin-snow-plow/>
- <https://www.newschannel5.com/news/we-rode-along-with-a-snowplow-driver-to-understand-why-clearing-roads-is-no-simple-task>



On Tuesday evening the Water Management team was notified that we had a water main break at the intersection of Hwy 96W and Boyd Mill Avenue. Brad Furline worked to coordinate the repair with a team of four - Robbie Allen, Denver Hargrove, Cody Hartman, and Taylor Jolley. The repair was completed around 5:00 AM on Wednesday morning. While our Water Management team is experienced in this work, it is noteworthy that the time the repair took place was during the coldest part of this weather event with temperatures below zero. Their commitment and dedication to our customers is extraordinary. Many thanks to the team for their hard work in such harsh conditions.

We had another main break at the intersection of Jordan Road & Castlewood Drive with **Jared Christianson, Jaren Osborne, Robert Williams, Brandon Jones, Phillip Witt, Brendon Bennett, Robbie Allen, Denver Hargrove, Taylor Jolley, Mitch Colier, and Dennis Givens**. As that was being

repaired, we received a call that there was a main break in the Oakwood subdivision, and that crew broke off and headed over there to isolate. Once the Jordan Rd repair was fixed everyone headed over to Oakwood to finish the repair on that one.

**Derek Harness, Shawn Edwards, and Sean Dooley, Michael Weems, Bryan Pyzer, Joe Shelby and Keith Poyner** received tons of calls on frozen water and helped numerous residents regain water from issues on the customer's side.

A Water Treatment Plant heater in the membrane building went out and chemicals froze but **Gino** helped get heaters from Williamson County Emergency Management (WEMA).

The new solids building heater went out and **Gino** helped get heaters from WEMA also, several seal water pump lines were frozen and were limiting the pumping capacity of the plant. Service division crews headed out there to help repair lines, and **Taylor Hopkins, Juan Davis, Ivan Thurber, Jake Brady**, all helped to try and get the THP back online from freezing.

**Great job by our WMD team for their excellent response in the most adverse conditions. Thank you!**

**Team Talks 2024** – Our series of employee meetings, **Team Talks, will be held February 2 – February 16.** The meetings will feature Q&A with City leaders. If you would like to **submit a confidential question or comment**, please email [Feedback@franklintn.gov](mailto:Feedback@franklintn.gov) or drop a note in a comment box, which you will find in many of the City facilities' break rooms (City Hall's box will be in the Admin lobby). This year, attendees will also have the opportunity to ask questions or offer feedback live at the events. Exact days & times are coming soon. We look forward to seeing you there!

We received a nice **thank you and notice of an award nomination for a television station that covered our Police Department toy box program.** See the note from the reporter below.

*Hey Brad and **Chief Faulkner**, Happy new year! I hope the toy box program went well this year. I've been meaning to reach out to you both since last month – I wanted to let you know the story I covered on your program was nominated for a **regional Emmy Award**. It's up against only three other stories, and it's actually in one of the toughest categories. I truly believe it shows just how much Brad, Kristi and Carter's story resonates with people. You guys all work so hard on this program which brings so much joy out of what was so much pain, and I thought you'd like to know. Here's the list of nominees. Just scroll to Category 11: <https://emmy-nashville.org/emmy-awards/2023-nominees-winners/> And here's a link to the story if you wanted to save it or watch it again: <https://www.newschannel5.com/news/woodworker-honors-late-family-members-through-toy-box-tribute> The ceremony is Feb 17. They usually stream it and then list the winners on the homepage at that first website above if you're curious. Thanks again for everything you guys do. You're making a lot of families very happy every holiday season. Have a great weekend,*  
**Rebecca Schleicher**  
**Anchor/Reporter**  
**WTVF NewsChannel 5 Network**

**We had another thank you note come into our Website for our Water Management Department.**

*Hi there, I cannot say enough great things about the service I experienced today. We lost water this afternoon. I called after 4pm and a gentlemen listened to my concern and quickly escalated the issue. He then had **Bryan Pyzer** come out to our townhouse. He quickly figured out what was going on! Turned out a plumber mistakenly turned off our water (in townhouses). A huge thanks to Brian p for the quick response and diagnosis. We have two small kids, so it means so much! Thank you,--**Jami P***

**From Human Resources-** Wellbeing isn't just about your physical or emotional health. This month, The Well focuses on how you can take a holistic approach to your wellbeing, including physical, emotional, social, and financial wellness.

Attached to this email are:

- **Flyer:** Featuring strategies for forming sustainable new habits.
- **Newsletter:** Providing info on the different aspects of wellbeing so you can take a holistic approach to your health.

The City's EAP program through **Ulliance** has many resources available for you at [lifeadvisorwellness.com](http://lifeadvisorwellness.com) or 800.448.8326. **Blue Cross Blue Shield** also offers Blue365 to help with physical wellbeing by partnering with gyms and other resources. This information can be found at [bcbst.com](http://bcbst.com). Wishing you a healthy January and focus on your wellbeing all year long!

Thank you for *all* you do!



Website: [www.franklintn.gov](http://www.franklintn.gov)

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