**Questions from residents from the**

**Adams Street water and sewer improvements**

**Public Meeting**

**August 3, 2023**

* Will the interruptions go under the sidewalk, or will the sidewalk be disrupted?

There will be service lines that will go through areas that have sidewalks. The sidewalks will be replaced from joint to joint by the Contractor.

* Will work be on Monday through Friday or on the weekend?

The work will be Monday through Friday, 7 am to 6 pm. If the contractor requests to work on Saturday, the request must be made at least 72 hours prior and be approved by the City Administrator. Work on Saturday typically starts at 8 am if approved.

* Will some of the newer homes possibly have some of these newer upgrades and won’t need new cleanouts, new meters, and service lines?

This will be looked at on a case-by-case basis. It is possible that some of the newer services will not need a new cleanout or water meter. All existing services will be tied over to the new main lines.

* Can we have speedbumps installed during repaving?

Traffic calming is not currently part of the scope of this project. The Engineering Department handles these requests through the Neighborhood Traffic Calming Program. A petition needs to be circulated by an appointed point person on what is desired for traffic calming. The Engineering Department can be reached at (615) 791-3218.

* Sewer parts starts in August and water in April, what will the condition of the streets be in the interim?

During construction the trenches for the mains and the services will be backfilled all the way to the surface elevation with binder. The contractor has a paving sub-contractor that will be installing binder in each trench behind them per phase.

* Can we bury electric & cable while we’re there?

Electric and cable are not part of the scope of this project.

* Is this improvement going to come out of property taxes or raise them at all?

Capital projects are funded from water usage rates from the Water Management Budget which is self-funded and does not utilize property taxes.

* Is there a potential for water hammer?

There is always a potential for a water hammer when installing new mains and operating the existing valves in the system. Utilizing good pipeline control with the start-up and shut-down procedures in the Technical Specifications for Water Line Installation by the City of Franklin will help minimize the occurrence of a water hammer. There will be air release valves installed at the high points on the new water main to reduce air in the lines. Also ductile iron is less susceptible to water hammer damage which is the material being used for the water line.

* Will we be digging into people’s yards?

The contractor will be digging to the residents’ yards to install cleanouts on the new sanitary sewer service lines and to replace the existing water meters. Installing clean-outs is a standard City specification for new development and may not have been included in the construction of your initial home construction. Have a cleanout is to the resident’s benefit as it allows entry into the line to clear a blockage at distances more accessible than the main in the street.

* How old are the water and sewer lines?

The water and sanitary sewer lines in Adams Street have not been replaced so they are the original lines that were installed. The sanitary sewer is vitrified clay pipe which could be up to 70 years old.

* Where is the laydown yard for supplies?

The contractor is currently in negotiations with the owners of the old HG Hills property to store their materials and equipment.

* Will the residents be required to flush their service lines?

While not a requirement it is a good idea to flush the water service lines when work is done on them. The work can dislodge sediment from older sections of the line. All lines will be bacteriological tested with a negative result before being put into service for customers.

* If the contractor tears up a rock wall or driveway, will they fix it? If anything is damaged on their property will the City fix it?

The contractor is required to fix whatever is damaged. The contractor is required to provide a pre-construction video of the project so that these issues can be addressed.

* Will the house on the corner of Carolyn Avenue be affected?

Unless field conditions are different than what is shown on the plans, this property will not be affected.

* How will we be notified of an outage or emergency?

When the contractor is ready for a water interruption, door hangers will be distributed 48 hours before the scheduled outage. In the case of emergency repair, the Water Management Department will try to notify the affected residents but there is generally not time to notify anyone.

* Will there be any wintertime gas interruptions while the new gas line is being installed?

The natural gas lines in the project are owned by Atmos Energy and work will be performed by Atmos Energy. This question would better be directed to them. The phone number for Atmos Energy is (615) 794-2596.

* If something happens inside the home, who do we call?

Call the Water Management Department at (615) 794 – 4554 during the workday (7am-4pm), or (615) 791-3260 after hours or on the weekend. If there is a question that is not an emergency, you can email Michael Owen (michael.owen@franklintn.gov) or Patricia McNeese (patricia.mcneese@franklintn.gov) for a response on the next business day.

* Can we drop a pipe in the culverts for better drainage?

There is only one (1) storm drainage component of this project and that is the replacement of the 30-inch culvert at Jennings Street.

* Is this project going to take longer than the project time (like the Franklin Road project)?

 The Franklin Road project timeline was increased by unknown utility lines discovered during construction. The project timeline for Adams Street water and sewer improvements is currently for 330 calendar days. It is not the City of Franklin’s or the contractor’s intentions or desires to have this project go beyond this timeframe. Monthly progress meetings will be held with the Contractor to ensure the schedule remains timely and within budget. This project site will be the City’s main form of communication to residents for project updates. Outages or any other immediate action will be handled by doorhanger on the front door of the residence.