

## Friday, January 21, 2022

Good Morning! We start the E-Brief out this week with some words of gratitude for our excellent customer service! Thank you to all those who prove every day that we are here to serve the citizens of Franklin each and every day!

# Hi, Chief Faulkner:

I was in a three-car accident at the intersection of Mack Hatcher and Royal Oaks on Sunday evening. I want to commend the professionalism of the officers who arrived on the scene. I'm not sure I have all the names, but I do remember speaking with **Officer Stephenson**. Everyone was so caring and kind, and I wanted to express my appreciation to them. Thanks, **Nancy Garrett, District 12**, **Williamson County School Board** 

### To Michelle Hatcher, Water Department Director,

I just wanted to extend my thanks and appreciation to three members of your team who were so helpful to me on Christmas.

# Background:

A clogged toilet sewage line is never fun but it's particularly bad when it happens on Christmas day and you are hosting your family from California and Franklin for an extended stay. When our toilets stopped working in the house, I immediately called our plumber, Hiller, to see if they could come out and fix this emergency on Christmas evening. Miraculously, they sent someone and, despite their best efforts at snaking 100 feet of piping, the blockage could not be discovered. Working with Southern Land, we contacted the City of Franklin Water Dept who (also miraculously) sent an emergency crew to see if the problem lay in the town's sewer piping. They arrived before midnight and stayed with me until about 1:20 in the morning, investigating the problem as best they could. They also arranged for a crew member to come out the next morning using high tech scoping of the sewer line (pretty cool technology). Leveraging this great tool, we discovered that the city lines were clean and that the problem was a clog in my own piping near the connector to the town's sewer line. My plumber was then able to use the clean-out valve outside my house to clear the blockage with his auger tool and start the flow again.

The three members of the Franklin Water Dept. who aided me in my emergency were:

- Matt Yates
- Joe Shelby
- · Keith Poynor

These gentlemen were exceptionally friendly and helpful and deserve commendation for their customer service, especially given that they did this all on Christmas Night and the next morning. I

was so grateful that I tried to reward them in some small way but none would accept any gratuity. I just wish there was some way to reward them for their outstanding work. My best regards to you and your team—**Gary Rosenthal** 

**POSTPONED UNTIL MARCH**: The City of Franklin is naming its first local street after a **Franklin Veteran on Friday, January 7, at 10:00 a.m. at Carlisle Lane and Old Charlotte Pike**. The street will be named after **Roy F. Alley, a World War II veteran**. Alley was born and raised in Franklin. He attended David Lipscomb College and graduated from Vanderbilt University. Alley served in the Army Air Forces where he was a bombardier, a crew member of a bomber aircraft responsible for the targeting of aerial bombs. He was assigned to a group on Palawan Island in the Philippines and flew pre-invasion missions over Japanese-occupied islands in the South Pacific. Alley died in 1945 when his plane was shot down. The VFW Post 4893 in Franklin is named after him.

We have three new City team members this past two weeks!



## Linette Turner, Enterprise Training & Support Specialist, IT

Linette Turner was born in Baton Rouge, Louisiana but has lived in Franklin for over 10 years. Linette has two boys and two cats. She enjoys traveling with her family, reading, cooking and hiking. Linette has a BS degree from LSU and is working on her Masters in Training and Development. Prior to working for the City, Linette worked for Columbia State Community College.

#### Domenico Buffa, Police Officer

Domenico is from Long Island, New York. He is married and has a two year old son and a baby boy on the way! CONGRATULATIONS! In his free time, Domenico enjoys spending time with his family, being outdoors and cheering for the NY Giants. Domenico previously worked for the NYPD Highway Patrol.

#### Pacer Turnage, Maintenance Worker, Street Department

Pacer is from Franklin. He went to Page High School and TTC of Nashville. Pacer previously worked for Ford Lincoln of Franklin.

Welcome to the City!!

The **Human Resources Department** is happy to announce they have started accepting nominations for the **1**<sup>st</sup> **Quarter** of the **Employee of the Quarter 2022 Program**. You can submit paper nominations by coming into the Human Resource Department within City Hall or via email by filling out the attached nomination form.

As a reminder, the guidelines are as follows:

- Any employee can be nominated
- HR will accept unlimited nominations during the nomination window for each quarter
- Nomination forms are attached and will be available on *Inside the City*
- Two employees will be selected per quarter by a committee made up of your peers!
- Completed nomination forms can be emailed to <u>nomination@franklintn.gov</u>

### The deadline for submitting nominations for the 1st Quarter is February 4th!

Also from Human Resources-Long Term Care Seminar

<u>Description:</u> Over fifty percent of adults will need some form of long-term care in their retirement years, and that type of personalized healthcare can be expensive. We want to help make sure that you are prepared in case you need that kind of care in your future. This seminar will give you a high-level view of options, helping you set up and fund long-term care in the best way suited to you.

**Date:** 1/24/22

Time: 2:00pm-3:00pm

Register by e-mailing ashley.peery@franklintng.gov

## Here is the COVID-19 case update through 1/15/22:

#### **Key Changes:**

**Up 15,007 More** positive cases day over day in the State of Tennessee (1,653,144 total positive cases)

**Up 10,298 More** active cases day over day in the State of Tennessee (158,747 total active cases)

**Up 401 More** positive cases day over day in Williamson County (51,733 total positive cases)

**Up 281 More** active cases day over day in Williamson County **(5,279 total active cases – which is the** 

highest level of active cases in Williamson County throughout the COVID-19 pandemic)

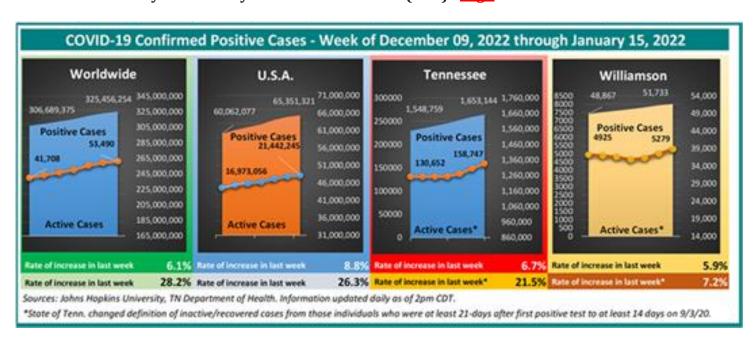
**Level** Williamson County share of total positive cases within Tennessee at 3.2

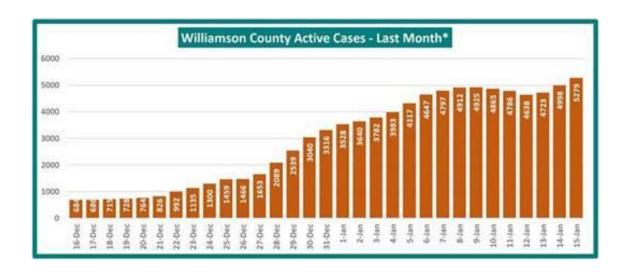
Up Percent Positive / Total Tested at 13.26%

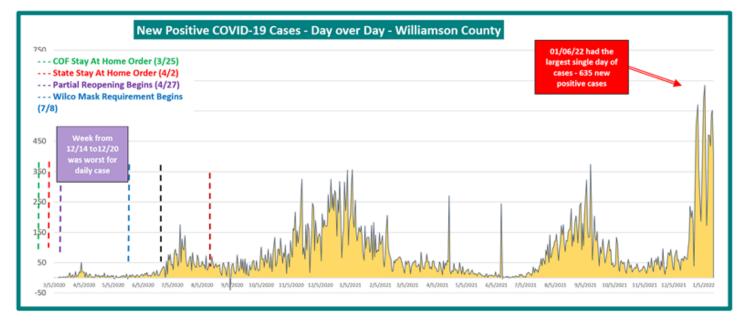
**Level** Williamson County **Sixth** highest # of positive cases in Tennessee

**Up 16 New** deaths in Williamson County over the last week (**342** total deaths)

#### -Williamson County Community Transmission Status (CDC): High







That Is for now. Thanks for all you do. Have a great week, stay warm, and GO TITANS!



Website: www.franklintn.gov

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