



MEMORANDUM

June 15, 2010

TO: Board of Mayor and Aldermen

FROM: Eric Stuckey, City Administrator
Bruce Bateman, Deputy Police Chief
Fred Banner, IT Director

SUBJECT: Back-up 911 Phone System at PD Dispatch

Purpose

The purpose of this memorandum is to provide the Board of Mayor and Aldermen (BOMA) with information to consider the equipment to provide backup support for the 911 phone system.

Background

The current Dispatch System has five IWS (intelligent work station) positions to handle dispatch and 911 calls. If one or all fail to receive 911 calls, the dispatcher will be unable to handle an emergency call. This proposal is to provide 5 IP (internet protocol) phones to be used in the event one or more of the current 5 IWS positions fail.

A quote was provided from AT&T, the 911 system vendor, to provide five Internet Protocol (IP) phones to be used to support the needs of administrative call handling in the event of one or more of the five IWS positions fail. An IWS Object Server, Serial Port Expansion, and ePrinter Software is also included. These five SNOM (scanning near-field optical microscope) phones can only be used to receive 911 calls.

Financial Impact

The agreement with AT&T is coterminous with our current agreement number TN09-7845-01. The purchase price from AT&T is \$23,743.00. In addition, there will be a monthly maintenance fee of \$226.00. There are two options for purchase of the equipment: (1) the purchase could be included in the Police Headquarters project costs; or (2) this component could be added to the City's lease purchase arrangement. There is budgetary capacity to support either option. The monthly maintenance fee will need to be absorbed within the Police Department's operating budget.

Recommendation

Purchase and installation of the back-up phone system AT&T through Tennessee State Contract TN09-7845-01 is recommended.

City of Franklin E911**Quote for ePrinter and additional VoIP Phones**

Reference TN10-2352-00

Configuration Parameters**Positron VIPER**

IP Phone Sets 5

Management Information System (MIS)

ePrinter Included

Terms and Conditions

Please refer to the attached Agreement TN10-2352-00

Component List

USOC	Description	Qty.	Purchase Unit	Purchase Extended	Monthly Unit	Monthly Extended
Purchase						
Positron VIPER						
W22KM	Softswitch Access License	2	\$ 1,483.00	\$ 2,966.00	\$ 10.00	\$ 20.00
	IP Phone - SNOM 320	5	\$ 584.00	\$ 2,920.00	\$ 10.00	\$ 50.00
ePrinter						
	IWS Object Server - Rack Mount	1	\$ 9,664.00	\$ 9,664.00	\$ 121.00	\$ 121.00
	IWS Serial Port Expansion - 4 Port	1	\$ 162.00	\$ 162.00	\$ 19.00	\$ 19.00
	ePrinter Software	1	\$ 1,519.00	\$ 1,519.00	\$ 16.00	\$ 16.00
Miscellaneous						
W117A	Travel Fee	1	\$ 1,592.00	\$ 1,592.00	\$ -	\$ -
W117B	Living Expense per Day	4	\$ 255.00	\$ 1,020.00	\$ -	\$ -
	Professional Services - Price Per Day	2	\$ 1,950.00	\$ 3,900.00	\$ -	\$ -
			Purchase Cost	\$ 23,743.00		
			Monthly Cost		\$	226.00



Addendum Agreement

Case Number TN10-2352-00

THE UNDERSIGNED PARTIES, BellSouth Telecommunications, Inc. d/b/a AT&T Tennessee, ("Company") and City of Franklin Emergency Communication District ("Customer" or "Subscriber"), hereby agree, as acknowledged by their appropriate signatures as set out below, to amend and change Contract Service Arrangement (CSA) Agreement TN09-7845-01. This Addendum Agreement is based upon the following terms and conditions as well as any Attachment(s) affixed and the appropriate lawfully filed and approved tariffs which are by this reference incorporated herein.

Offer Expiration: This offer shall expire on: 9/14/2010.

1. Subscriber acknowledges that Subscriber has read and understands this Agreement and agrees to be bound by its terms and conditions. Subscriber further agrees that this Agreement, and any orders, constitute the complete and exclusive statement of the Agreement between the parties, superseding all proposals, representations, and/or prior agreements, oral or written, between the parties relating to the subject matter of the Agreement.
2. Acceptance of any order by Company is subject to Company credit and other approvals. Following order acceptance, if it is determined that: (i) the initial credit approval was based on inaccurate or incomplete information; or (ii) the customer's creditworthiness has significantly decreased, Company in its sole discretion reserves the right to cancel the order without liability or suspend the Order until accurate and appropriate credit approval requirements are established and accepted by Customer.
3. This Agreement is not binding upon Company until executed by an authorized employee, partner, or agent of Subscriber and Company. This Agreement may not be modified, amended, or superseded other than by a written instrument executed by both parties, approved by the appropriate Company organization, and incorporated into Company's mechanized system. The undersigned warrant and represent that they have the authority to bind Subscriber and Company to this Agreement.



Addendum Agreement

Case Number TN10-2352-00

IN WITNESS WHEREOF, the parties hereto have caused this Addendum to be executed by their duly authorized representatives on the dates set forth below.

Accepted by:

Subscriber:

City of Franklin Emergency Communication District

By: _____
Authorized Signature

Printed Name: _____

Title: _____

Date: _____

Company:

BellSouth Telecommunications, Inc. d/b/a AT&T Tennessee

By: _____
Authorized Signature

Printed Name: _____

Title: _____

Date: _____



Addendum Agreement

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Service description:

This Special Service Arrangement provides a one-time charge for purchase and installation of Positron Public Safety Systems Corporation E911 Public Safety Answering Point (PSAP) equipment and software. The monthly rate for maintenance is also provided.

This Agreement is coterminous with TN09-7845-01.

All terms and conditions of Contract Service Arrangement Agreement TN09-7845-01 apply to this Addendum Agreement unless modified herein.

The service interval will be negotiated.



Addendum Agreement

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RATES AND CHARGES

	Rate Elements	Non-Recurring	Monthly Rate	USOC
1	Positron Power 911 Training - Travel Fee a) per occasion (Addendum to TN09-7845-01. No change to rate element)	\$1,592.00	\$.00	W117A
2	Positron Power 911 Training - Living Expenses a) per day (Addendum to TN09-7845-01. No change to rate element)	\$255.00	\$.00	W117B
3	Nonrecurring Charge = Customer Purchase (includes installation) Monthly Rate = Maintenance Positron Professional Services, -per day (Addendum to TN09-7845-01. No change to rate element)	\$1,950.00	\$.00	W117X
4	Nonrecurring Charge = Customer Purchase (includes installation) Monthly Rate = Maintenance Positron Soft Switch Access License -per workstation (Addendum to TN09-7845-01. Add rate element)	\$1,483.00	\$10.00	W22KM
5	Nonrecurring Charge = Customer Purchase (includes installation) Monthly Rate = Maintenance Positron IP Phone - Snom 320 -each (Addendum to TN09-7845-01. Add rate element)	\$584.00	\$10.00	W22QA
6	Nonrecurring Charge = Customer Purchase (includes installation) Monthly Rate = Maintenance Positron IWS Object Server - Rack Mount -each (Addendum to TN09-7845-01. Add rate element)	\$9,664.00	\$121.00	



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RATES AND CHARGES

7	Nonrecurring Charge = Customer Purchase (includes installation) Monthly Rate = Maintenance Positron IWS Serial Port Expansion - 4 Port -each (Addendum to TN09-7845-01. Add rate element)	\$1,162.00	\$19.00	
8	Nonrecurring Charge = Customer Purchase (includes installation) Monthly Rate = Maintenance Positron ePrinter Software -each (Addendum to TN09-7845-01. Add rate element)	\$1,519.00	\$16.00	
9	Contract Preparation Charge (Addendum to TN09-7845-01. Add rate element)	\$521.00	\$.00	WGGVF



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RATES AND CHARGES

NOTES:

There are no other additions, deletions or changes to the above referenced Contract Service Arrangement Agreement included in this Addendum Agreement. All other terms and conditions as previously agreed and acknowledged remain unchanged and in full force.

All trademarks or service marks contained herein are the property of the respective owners.

END OF ARRANGEMENT AGREEMENT OPTION 1