

One quick correction: William Fox, one of our Employees of the Quarter, is an ITS Specialist in TOC (Traffic Operations Center)/Engineering. Congrats, William!

Have a great rest of the day.

**From:** Eric Stuckey

**Sent:** Friday, January 22, 2021 11:58 AM

**To:** 'cofeveryone@franklintn.gov' <[cofeveryone@franklintn.gov](mailto:cofeveryone@franklintn.gov)>

**Subject:** E-Brief - 1/22/21



***Friday, January 22, 2021***

**Electronic/paperless Billing is now live!** We are excited to announce the launch of our utility e-billing service. Beginning this past Tuesday, January 19<sup>th</sup>, customers may visit [www.franklintn.gov/paperlessbilling](http://www.franklintn.gov/paperlessbilling) to sign up for paperless billing and pay their utility bill online. Questions may be directed to the Customer Service department at 615-794-4572. This voluntary service offers a convenient and flexible way for residents to receive and pay their utility bill. **There is no customer charge to participate.** A big thank you to all who helped make this possible! This has been a team effort between **Revenue Management, IT, and Finance.** I especially want to recognize our project leaders: **Jessica Davies (and Lawrence Sullivan before his retirement in December), Jason Potts, Mike Lowe, and Kristine Brock. Great job team!**

Congratulations to our final two **employees of the quarter for 2020. William Fox Sr., ITS Specialist in IT and Brandan McClellan, Master Patrol Officer** for the **Franklin Police Department** were announced at the Christmas Drive-in Breakfast. William Fox has been with the city for more than 20 years. He has gone above and beyond his job duties by assisting our Adaptive Signal Control Contractor in getting 200 vehicle detectors installed around the Cool Springs area within two months, often working late hours and weekends. On his nomination form, William is described as being action oriented, and stepping up to the job to make sure it is completed on time no matter what the job is. Brandan McClellan has been with the City for four years. MPO McClellan be commended for his actions on a missing juvenile call on 10-29-20. MPO McClellan was dispatched to



Mossy Rock Ln at approximately 4:36p.m for a missing non-verbal autistic five year old who was last seen walking into a wooded area. While other officers searched the residence and maintained a perimeter on the wooded area MPO McClellan searched on foot. At approximately 4:48p.m he located the child barefoot and not dressed for the weather (rain) and carried him out of the woods to return him back to his parents. MPO McClellan's actions prevented potential harm to the child.



Here is a nice “thank you” call for our **Sanitation Department**:

Good Afternoon, I had a customer call in to praise the driver, **Woody Edwards**, who picked up trash on Skylark Court today. She said a random school bus was parked in their street and blocked the driver and he had to back out, run the rest of the neighborhood, and then came back to pick up their trash. She also said that even the mail man wouldn't deliver their mail at the slightest inconvenience. It really meant a lot to her that the driver, Woody, took the extra time to come back and service their cans. -**Jessica Mangrum, Customer Service Tech/Meter Reader**

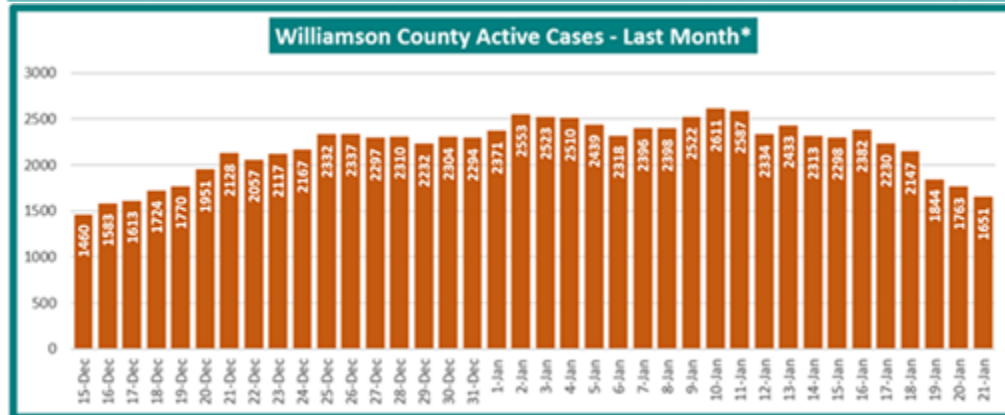
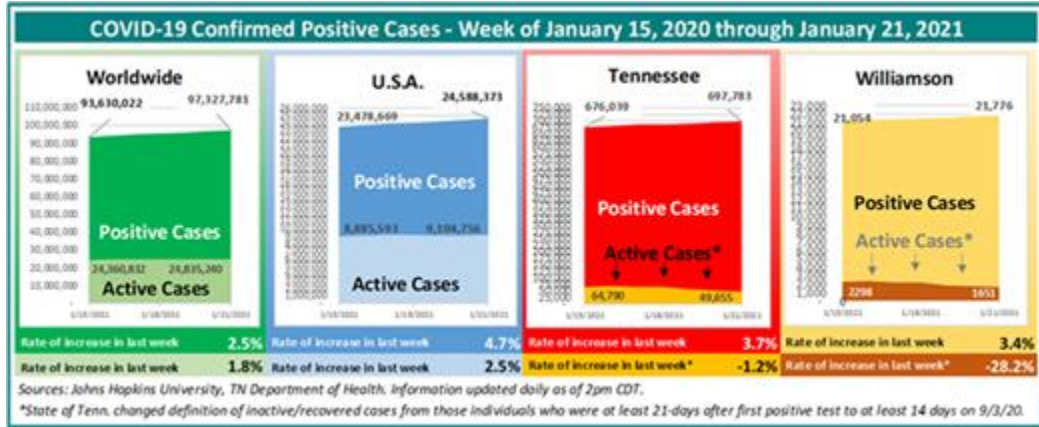
**From the Finance Department:** Employees should receive today an email letting them know they can electronically access their **W-2**, and that the paper copy will be mailed on or before January 25. I received the email at 8:14 this morning. One date for employees to note. The IRS won't start processing 2020 tax returns that are filed until February 12, 2021.

**Coronavirus Update: Thursday's COVID-19 case report (1/21/21):**

**Up 3,492 More** positive cases day over day in the State of Tennessee (697,783 total positive cases)

**Down 2,652 Fewer** active cases day over day in the State of Tennessee (49,655 total active cases)

**Up 97 More** positive cases day over day in Williamson County (21,776 total positive cases)  
**Down 112 Fewer** active cases day over day in Williamson County (1,651 total active cases)  
**Level** Williamson County share of total positive cases within Tennessee at **3.1%**  
**Up** Percent Positive / Total Tested at **12.47%**  
**Level** Williamson County **Seventh** highest # of positive cases in Tennessee  
**Up** **1 New** death in Williamson County (142 total deaths)



That's it for now. Have a great weekend and thanks for *all* you do!

**ERIC STUCKEY**  
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