



**THE NCS**<sup>TM</sup>  
The National Citizen Survey<sup>TM</sup>

## Franklin, TN

Supplemental Online Survey Results

FINAL  
2016



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# Contents

About this Report..... 1

Complete Survey Responses..... 2

Verbatim Responses to Open Ended Question ..... 22



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## About this Report

As part of its participation in The National Citizen Survey™, the City of Franklin conducted a mailed survey of 3,000 residents. Surveys were mailed to randomly selected households in September 2016 and data were collected through November 2016. Two weeks before the official data collection period was over and the data was reported (see the report, *The National Citizen Survey: Community Livability Report, Franklin, TN, 2016*), the City made available a web-based survey to its residents through a link on the City's website. Visitors to the site were able to complete the survey throughout October and November 2016 and 324 surveys were received.

This report contains the results of this administration of the web-based survey and have not been weighted to current population estimates of Franklin.

# Complete Survey Responses

The following pages contain a complete set of responses to each question on the survey, excluding the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=”).

## Responses excluding “don’t know”

Table 1: Question 1

Please rate each of the following aspects of quality of life in Franklin:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Franklin as a place to live	72%	N=231	25%	N=79	3%	N=11	0%	N=1	100%	N=322
Your neighborhood as a place to live	59%	N=190	32%	N=102	8%	N=27	0%	N=1	100%	N=320
Franklin as a place to raise children	73%	N=230	23%	N=73	4%	N=11	0%	N=0	100%	N=314
Franklin as a place to work	55%	N=154	36%	N=102	6%	N=18	3%	N=8	100%	N=282
Franklin as a place to visit	66%	N=210	31%	N=97	3%	N=11	0%	N=0	100%	N=318
Franklin as a place to retire	49%	N=139	32%	N=91	14%	N=39	5%	N=13	100%	N=282
The overall quality of life in Franklin	61%	N=196	33%	N=105	7%	N=21	0%	N=1	100%	N=323

Table 2: Question 2

Please rate each of the following characteristics as they relate to Franklin as a whole:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Overall feeling of safety in Franklin	57%	N=177	39%	N=121	4%	N=14	0%	N=1	100%	N=313
Overall ease of getting to the places you usually have to visit	12%	N=36	34%	N=107	34%	N=105	21%	N=64	100%	N=312
Quality of overall natural environment in Franklin	37%	N=114	43%	N=133	17%	N=54	3%	N=8	100%	N=309
Overall "built environment" of Franklin (including overall design, buildings, parks and transportation systems)	20%	N=62	48%	N=150	24%	N=73	8%	N=25	100%	N=310
Health and wellness opportunities in Franklin	40%	N=122	42%	N=127	15%	N=46	3%	N=8	100%	N=303
Overall opportunities for education and enrichment	52%	N=158	37%	N=112	10%	N=29	2%	N=6	100%	N=305
Overall economic health of Franklin	61%	N=182	34%	N=103	4%	N=12	1%	N=2	100%	N=299
Sense of community	43%	N=135	40%	N=126	13%	N=41	4%	N=11	100%	N=313
Overall image or reputation of Franklin	70%	N=219	27%	N=84	3%	N=9	0%	N=1	100%	N=313

Table 3: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	
	%	N	%	N	%	N	%	N	%	N
Recommend living in Franklin to someone who asks	72%	N=214	21%	N=63	5%	N=16	2%	N=6	100%	N=299
Remain in Franklin for the next five years	74%	N=223	16%	N=49	5%	N=15	4%	N=13	100%	N=300

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Table 4: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
In your neighborhood during the day	85%	N=264	13%	N=39	2%	N=5	1%	N=2	0%	N=0	100%	N=310
In Franklin's downtown/commercial area during the day	85%	N=264	13%	N=41	1%	N=4	1%	N=2	0%	N=0	100%	N=311

Table 5: Question 5

Please rate each of the following characteristics as they relate to Franklin as a whole:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Traffic flow on major streets	1%	N=4	25%	N=75	36%	N=110	37%	N=113	100%	N=302
Ease of public parking	10%	N=29	41%	N=125	32%	N=97	17%	N=52	100%	N=303
Ease of travel by car in Franklin	6%	N=19	33%	N=99	35%	N=105	26%	N=79	100%	N=302
Ease of travel by public transportation in Franklin	4%	N=6	16%	N=25	18%	N=28	63%	N=101	100%	N=160
Ease of travel by bicycle in Franklin	6%	N=11	23%	N=43	32%	N=59	39%	N=71	100%	N=184
Ease of walking in Franklin	15%	N=43	39%	N=114	31%	N=91	16%	N=47	100%	N=295
Availability of paths and walking trails	14%	N=40	42%	N=122	30%	N=88	14%	N=41	100%	N=291
Air quality	34%	N=101	55%	N=162	10%	N=30	1%	N=3	100%	N=296
Cleanliness of Franklin	48%	N=146	46%	N=138	6%	N=18	0%	N=1	100%	N=303
Overall appearance of Franklin	57%	N=171	39%	N=119	3%	N=10	1%	N=2	100%	N=302
Public places where people want to spend time	45%	N=136	44%	N=134	10%	N=31	1%	N=2	100%	N=303
Variety of housing options	12%	N=34	31%	N=90	32%	N=93	26%	N=75	100%	N=292
Availability of affordable quality housing	7%	N=20	16%	N=45	31%	N=86	46%	N=130	100%	N=281
Fitness opportunities (including exercise classes and paths or trails, etc.)	34%	N=101	45%	N=136	15%	N=46	5%	N=16	100%	N=299
Recreational opportunities	33%	N=100	48%	N=145	17%	N=52	1%	N=4	100%	N=301
Availability of affordable quality food	34%	N=104	46%	N=140	17%	N=50	3%	N=9	100%	N=303
Availability of affordable quality health care	38%	N=109	44%	N=126	15%	N=44	3%	N=9	100%	N=288
Availability of preventive health services	42%	N=116	44%	N=121	12%	N=33	2%	N=5	100%	N=275
Availability of affordable quality mental health care	28%	N=48	36%	N=63	25%	N=44	11%	N=19	100%	N=174

Table 6: Question 6

Please rate each of the following characteristics as they relate to Franklin as a whole:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Availability of affordable quality child care/preschool	25%	N=40	41%	N=67	28%	N=45	7%	N=11	100%	N=163
K-12 education	61%	N=152	33%	N=83	5%	N=13	1%	N=2	100%	N=250
Adult educational opportunities	26%	N=50	48%	N=93	19%	N=37	6%	N=12	100%	N=192
Opportunities to attend cultural/arts/music activities	39%	N=115	46%	N=134	14%	N=40	1%	N=4	100%	N=293
Opportunities to participate in religious or spiritual events and activities	65%	N=175	30%	N=82	4%	N=12	0%	N=1	100%	N=270
Employment opportunities	32%	N=80	52%	N=130	13%	N=33	3%	N=7	100%	N=250
Shopping opportunities	64%	N=192	33%	N=98	3%	N=9	0%	N=0	100%	N=299
Cost of living in Franklin	6%	N=19	41%	N=123	38%	N=113	14%	N=43	100%	N=298
Overall quality of business and service establishments in Franklin	41%	N=121	53%	N=157	6%	N=18	1%	N=2	100%	N=298

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Please rate each of the following characteristics as they relate to Franklin as a whole:	Excellent		Good		Fair		Poor		Total	
Vibrant downtown/commercial area	61%	N=182	34%	N=101	5%	N=15	0%	N=1	100%	N=299
Overall quality of new development in Franklin	29%	N=84	48%	N=138	15%	N=42	8%	N=22	100%	N=286
Opportunities to participate in social events and activities	45%	N=132	44%	N=130	10%	N=29	1%	N=2	100%	N=293
Opportunities to volunteer	48%	N=129	43%	N=115	7%	N=19	1%	N=3	100%	N=266
Opportunities to participate in community matters	41%	N=108	48%	N=126	9%	N=24	3%	N=7	100%	N=265
Openness and acceptance of the community toward people of diverse backgrounds	24%	N=64	41%	N=112	23%	N=62	12%	N=33	100%	N=271
Neighborliness of residents in Franklin	35%	N=104	47%	N=139	16%	N=48	2%	N=7	100%	N=298

Table 7: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
Made efforts to conserve water	30%	N=87	70%	N=206	100%	N=293
Made efforts to make your home more energy efficient	31%	N=90	69%	N=200	100%	N=290
Observed a code violation or other hazard in Franklin	66%	N=192	34%	N=100	100%	N=292
Household member was a victim of a crime in Franklin	94%	N=275	6%	N=18	100%	N=293
Reported a crime to the police in Franklin	85%	N=248	15%	N=44	100%	N=292
Stocked supplies in preparation for an emergency	74%	N=216	26%	N=75	100%	N=291
Campaigned or advocated for an issue, cause or candidate	65%	N=190	35%	N=101	100%	N=291
Contacted the City of Franklin (in-person, phone, email or web) for help or information	49%	N=142	51%	N=150	100%	N=292
Contacted Franklin elected officials (in-person, phone, email or web) to express your opinion	62%	N=181	38%	N=111	100%	N=292

Table 8: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Franklin?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Used Franklin recreation centers or their services	16%	N=47	13%	N=38	32%	N=91	39%	N=111	100%	N=287
Visited a neighborhood park or City park	17%	N=50	31%	N=88	44%	N=126	8%	N=23	100%	N=287
Used Franklin public libraries or their services	7%	N=20	21%	N=60	37%	N=107	35%	N=99	100%	N=286
Participated in religious or spiritual activities in Franklin	23%	N=68	34%	N=99	15%	N=43	28%	N=80	100%	N=290
Attended a City-sponsored event	5%	N=13	12%	N=34	70%	N=203	13%	N=38	100%	N=288
Used bus, rail, subway or other public transportation instead of driving	1%	N=2	1%	N=2	4%	N=11	95%	N=274	100%	N=289
Carpooled with other adults or children instead of driving alone	9%	N=27	15%	N=42	21%	N=61	55%	N=157	100%	N=287
Walked or biked instead of driving	10%	N=28	16%	N=45	24%	N=70	51%	N=146	100%	N=289
Volunteered your time to some group/activity in Franklin	12%	N=35	24%	N=69	31%	N=91	33%	N=94	100%	N=289
Participated in a club	7%	N=21	16%	N=45	19%	N=54	58%	N=163	100%	N=283
Talked to or visited with your immediate neighbors	47%	N=136	34%	N=99	16%	N=47	3%	N=8	100%	N=290
Done a favor for a neighbor	21%	N=61	29%	N=85	38%	N=111	11%	N=32	100%	N=289

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Table 9: Question 9

Thinking about local public meetings (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Attended a local public meeting	2%	N=6	7%	N=20	32%	N=90	58%	N=162	100%	N=278
Watched (online or on television) a local public meeting	3%	N=9	6%	N=16	28%	N=79	64%	N=182	100%	N=286

Table 10: Question 10

Please rate the quality of each of the following services in Franklin:	Excellent		Good		Fair		Poor		Total	
Police/Sheriff services	69%	N=176	26%	N=67	4%	N=11	0%	N=0	100%	N=254
Fire services	74%	N=175	25%	N=58	1%	N=3	0%	N=0	100%	N=236
Ambulance or emergency medical services	71%	N=154	26%	N=56	2%	N=5	1%	N=2	100%	N=217
Crime prevention	53%	N=120	41%	N=93	6%	N=13	0%	N=1	100%	N=227
Fire prevention and education	56%	N=115	39%	N=79	4%	N=8	1%	N=3	100%	N=205
Traffic enforcement	30%	N=76	45%	N=113	17%	N=43	8%	N=21	100%	N=253
Street repair	23%	N=62	43%	N=114	26%	N=71	8%	N=21	100%	N=268
Street cleaning	39%	N=101	45%	N=117	15%	N=38	2%	N=6	100%	N=262
Street lighting	26%	N=74	49%	N=138	22%	N=61	3%	N=7	100%	N=280
Snow removal	20%	N=48	43%	N=102	23%	N=55	14%	N=33	100%	N=238
Sidewalk maintenance	24%	N=59	48%	N=120	23%	N=56	5%	N=13	100%	N=248
Traffic signal timing	12%	N=32	38%	N=107	31%	N=87	19%	N=52	100%	N=278
Bus or transit services	13%	N=17	26%	N=33	27%	N=34	34%	N=43	100%	N=127
Garbage collection	59%	N=149	32%	N=82	8%	N=20	1%	N=3	100%	N=254
Recycling	51%	N=129	31%	N=80	9%	N=24	9%	N=22	100%	N=255
Yard waste pick-up	57%	N=129	36%	N=80	6%	N=13	1%	N=3	100%	N=225
Storm drainage	34%	N=82	52%	N=124	13%	N=30	2%	N=4	100%	N=240
Drinking water	33%	N=91	42%	N=115	15%	N=41	10%	N=26	100%	N=273
Sewer services	41%	N=106	47%	N=121	10%	N=25	2%	N=5	100%	N=257
Power (electric and/or gas) utility	43%	N=120	47%	N=130	8%	N=21	2%	N=5	100%	N=276
Utility billing	37%	N=102	47%	N=130	13%	N=36	3%	N=7	100%	N=275
City parks	51%	N=138	42%	N=114	7%	N=20	0%	N=1	100%	N=273
Recreation programs or classes	42%	N=84	46%	N=91	10%	N=20	3%	N=5	100%	N=200
Recreation centers or facilities	40%	N=88	47%	N=103	12%	N=26	2%	N=4	100%	N=221
Land use, planning and zoning	14%	N=35	42%	N=104	26%	N=66	18%	N=45	100%	N=250
Code enforcement (weeds, abandoned buildings, etc.)	23%	N=50	50%	N=110	16%	N=36	11%	N=24	100%	N=220
Animal control	29%	N=61	53%	N=113	15%	N=33	3%	N=6	100%	N=213
Economic development	39%	N=95	44%	N=106	12%	N=30	5%	N=12	100%	N=243
Health services	43%	N=99	47%	N=108	8%	N=19	1%	N=2	100%	N=228
Public library services	49%	N=112	44%	N=100	6%	N=13	1%	N=3	100%	N=228

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Please rate the quality of each of the following services in Franklin:	Excellent		Good		Fair		Poor		Total	
Public information services	33%	N=70	53%	N=111	12%	N=25	2%	N=4	100%	N=210
Cable television	19%	N=45	34%	N=78	34%	N=78	13%	N=30	100%	N=231
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	32%	N=59	50%	N=92	14%	N=25	4%	N=8	100%	N=184
Preservation of natural areas such as open space, farmlands and greenbelts	28%	N=72	39%	N=100	19%	N=50	14%	N=37	100%	N=259
Franklin open space	26%	N=69	37%	N=98	26%	N=68	11%	N=30	100%	N=265
City-sponsored special events	48%	N=123	44%	N=114	6%	N=16	2%	N=5	100%	N=258
Overall customer service by Franklin employees (police, receptionists, planners, etc.)	51%	N=129	40%	N=103	7%	N=19	2%	N=4	100%	N=255

Table 11: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Total	
The City of Franklin	48%	N=132	43%	N=117	7%	N=20	2%	N=6	100%	N=275
The Federal Government	5%	N=12	31%	N=80	40%	N=102	24%	N=62	100%	N=256

Table 12: Question 12

Please rate the following categories of Franklin government performance:	Excellent		Good		Fair		Poor		Total	
The value of services for the taxes paid to Franklin	31%	N=80	52%	N=133	14%	N=36	3%	N=7	100%	N=256
The overall direction that Franklin is taking	20%	N=53	44%	N=118	21%	N=55	15%	N=40	100%	N=266
The job Franklin government does at welcoming citizen involvement	28%	N=67	46%	N=110	18%	N=42	8%	N=18	100%	N=237
Overall confidence in Franklin government	26%	N=68	46%	N=122	19%	N=51	9%	N=24	100%	N=265
Generally acting in the best interest of the community	26%	N=67	44%	N=114	18%	N=48	12%	N=32	100%	N=261
Being honest	32%	N=74	44%	N=102	15%	N=35	10%	N=23	100%	N=234
Treating all residents fairly	29%	N=69	41%	N=97	19%	N=46	11%	N=26	100%	N=238

Table 13: Question 13

Please rate how important, if at all, you think it is for the Franklin community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
Overall feeling of safety in Franklin	65%	N=178	27%	N=75	7%	N=18	1%	N=2	100%	N=273
Overall ease of getting to the places you usually have to visit	62%	N=169	35%	N=96	2%	N=6	0%	N=1	100%	N=272
Quality of overall natural environment in Franklin	43%	N=116	45%	N=121	11%	N=31	1%	N=3	100%	N=271
Overall "built environment" of Franklin (including overall design, buildings, parks and transportation systems)	47%	N=129	43%	N=116	8%	N=23	1%	N=4	100%	N=272
Health and wellness opportunities in Franklin	27%	N=73	48%	N=130	21%	N=56	4%	N=12	100%	N=271
Overall opportunities for education and enrichment	41%	N=112	39%	N=105	17%	N=47	3%	N=8	100%	N=272
Overall economic health of Franklin	55%	N=149	40%	N=109	5%	N=15	0%	N=0	100%	N=273
Sense of community	45%	N=122	41%	N=113	13%	N=36	1%	N=2	100%	N=273



The National Citizen Survey™

Table 14: Question 14

Please rate your level of satisfaction with the City of Franklin's management of growth:	Percent	Number
Very satisfied	18%	N=48
Somewhat satisfied	47%	N=125
Somewhat unsatisfied	19%	N=51
Very unsatisfied	16%	N=42
Total	100%	N=266

Table 15: Question 15

Presently the City of Franklin and Williamson County subsidize a limited mass transit route from Spring Hill through the city to Nashville. How likely, if at all, would you be to use this transit route if the following improvements were made?	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	
Expanded weekday schedule	13%	N=29	27%	N=63	7%	N=17	53%	N=123	100%	N=232
Additional pick-up and drop-off locations	15%	N=34	29%	N=68	10%	N=24	46%	N=106	100%	N=232
Decreasing fares	12%	N=26	24%	N=51	9%	N=18	55%	N=115	100%	N=210
Enhanced Park & Ride facilities	16%	N=36	29%	N=66	9%	N=21	46%	N=103	100%	N=226
Enhanced connections via walking, cycling, etc.	25%	N=57	23%	N=52	7%	N=16	45%	N=104	100%	N=229
Expanded weekend schedule	18%	N=40	25%	N=57	10%	N=23	47%	N=105	100%	N=225

Table 16: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
Recycle at home	4%	N=12	6%	N=17	13%	N=36	17%	N=45	60%	N=162	100%	N=272
Purchase goods or services from a business located in Franklin	0%	N=0	1%	N=2	13%	N=36	55%	N=150	31%	N=83	100%	N=271
Eat at least 5 portions of fruits and vegetables a day	1%	N=2	10%	N=26	37%	N=101	38%	N=102	15%	N=40	100%	N=271
Participate in moderate or vigorous physical activity	1%	N=4	9%	N=24	32%	N=87	36%	N=96	22%	N=58	100%	N=269
Read or watch local news (via television, paper, computer, etc.)	2%	N=6	7%	N=20	14%	N=38	35%	N=94	42%	N=114	100%	N=272
Vote in local elections	3%	N=9	3%	N=8	7%	N=18	22%	N=61	65%	N=176	100%	N=272

Table 17: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	31%	N=83
Very good	46%	N=125
Good	22%	N=61
Fair	1%	N=3
Poor	0%	N=0
Total	100%	N=272

The National Citizen Survey™

Table 18: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	8%	N=23
Somewhat positive	32%	N=86
Neutral	46%	N=125
Somewhat negative	12%	N=33
Very negative	1%	N=4
Total	100%	N=271

Table 19: Question D4

What is your employment status?	Percent	Number
Working full time for pay	69%	N=189
Working part time for pay	8%	N=22
Unemployed, looking for paid work	1%	N=4
Unemployed, not looking for paid work	7%	N=20
Fully retired	14%	N=37
Total	100%	N=272

Table 20: Question D5

Do you work inside the boundaries of Franklin?	Percent	Number
Yes, outside the home	44%	N=119
Yes, from home	17%	N=47
No	39%	N=107
Total	100%	N=273

Table 21: Question D6

How many years have you lived in Franklin?	Percent	Number
Less than 2 years	8%	N=21
2 to 5 years	20%	N=55
6 to 10 years	16%	N=45
11 to 20 years	29%	N=79
More than 20 years	27%	N=73
Total	100%	N=273

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Table 22: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	85%	N=230
Building with two or more homes (duplex, townhome, apartment or condominium)	15%	N=41
Mobile home	0%	N=1
Other	0%	N=0
Total	100%	N=272

Table 23: Question D8

Is this house, apartment or mobile home...	Percent	Number
Rented	14%	N=37
Owned	86%	N=236
Total	100%	N=273

Table 24: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	3%	N=8
\$300 to \$599 per month	6%	N=16
\$600 to \$999 per month	7%	N=18
\$1,000 to \$1,499 per month	22%	N=58
\$1,500 to \$2,499 per month	43%	N=116
\$2,500 or more per month	19%	N=51
Total	100%	N=267

Table 25: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	52%	N=142
Yes	48%	N=131
Total	100%	N=273

Table 26: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	79%	N=216
Yes	21%	N=57
Total	100%	N=273

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Table 27: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	2%	N=5
\$25,000 to \$49,999	4%	N=9
\$50,000 to \$99,999	27%	N=68
\$100,000 to \$149,999	25%	N=64
\$150,000 or more	43%	N=109
Total	100%	N=255

Table 28: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	99%	N=265
Yes, I consider myself to be Spanish, Hispanic or Latino	1%	N=4
Total	100%	N=269

Table 29: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	1%	N=3
Asian, Asian Indian or Pacific Islander	1%	N=3
Black or African American	1%	N=2
White	98%	N=262
Other	1%	N=2

Table 30: Question D15

In which category is your age?	Percent	Number
18 to 24 years	1%	N=2
25 to 34 years	9%	N=25
35 to 44 years	24%	N=65
45 to 54 years	30%	N=81
55 to 64 years	20%	N=54
65 to 74 years	12%	N=32
75 years or older	4%	N=11
Total	100%	N=270

Table 31: Question D16

What is your sex?	Percent	Number
Female	60%	N=161
Male	40%	N=108
Total	100%	N=269

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Table 33: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	78%	N=210
Land line	6%	N=17
Both	16%	N=43
Total	100%	N=270

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**Responses including “don’t know”**

The following pages contain a complete set of responses to each question on the survey, including the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=“).

Table 33: Question 1

Please rate each of the following aspects of quality of life in Franklin:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Franklin as a place to live	72%	N=231	25%	N=79	3%	N=11	0%	N=1	0%	N=0	100%	N=322
Your neighborhood as a place to live	59%	N=190	32%	N=102	8%	N=27	0%	N=1	0%	N=1	100%	N=321
Franklin as a place to raise children	71%	N=230	23%	N=73	3%	N=11	0%	N=0	3%	N=9	100%	N=323
Franklin as a place to work	48%	N=154	32%	N=102	6%	N=18	2%	N=8	12%	N=40	100%	N=322
Franklin as a place to visit	65%	N=210	30%	N=97	3%	N=11	0%	N=0	1%	N=4	100%	N=322
Franklin as a place to retire	43%	N=139	28%	N=91	12%	N=39	4%	N=13	13%	N=41	100%	N=323
The overall quality of life in Franklin	61%	N=196	33%	N=105	7%	N=21	0%	N=1	0%	N=0	100%	N=323

Table 34: Question 2

Please rate each of the following characteristics as they relate to Franklin as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Overall feeling of safety in Franklin	57%	N=177	39%	N=121	4%	N=14	0%	N=1	0%	N=0	100%	N=313
Overall ease of getting to the places you usually have to visit	12%	N=36	34%	N=107	34%	N=105	21%	N=64	0%	N=0	100%	N=312
Quality of overall natural environment in Franklin	37%	N=114	43%	N=133	17%	N=54	3%	N=8	1%	N=2	100%	N=311
Overall "built environment" of Franklin (including overall design, buildings, parks and transportation systems)	20%	N=62	48%	N=150	24%	N=73	8%	N=25	0%	N=0	100%	N=310
Health and wellness opportunities in Franklin	39%	N=122	41%	N=127	15%	N=46	3%	N=8	3%	N=10	100%	N=313
Overall opportunities for education and enrichment	50%	N=158	36%	N=112	9%	N=29	2%	N=6	3%	N=8	100%	N=313
Overall economic health of Franklin	59%	N=182	33%	N=103	4%	N=12	1%	N=2	4%	N=11	100%	N=310
Sense of community	43%	N=135	40%	N=126	13%	N=41	4%	N=11	0%	N=0	100%	N=313
Overall image or reputation of Franklin	70%	N=219	27%	N=84	3%	N=9	0%	N=1	0%	N=0	100%	N=313

Table 35: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Recommend living in Franklin to someone who asks	71%	N=214	21%	N=63	5%	N=16	2%	N=6	0%	N=1	100%	N=300
Remain in Franklin for the next five years	73%	N=223	16%	N=49	5%	N=15	4%	N=13	2%	N=5	100%	N=305

Table 36: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
In your neighborhood during the day	85%	N=264	13%	N=39	2%	N=5	1%	N=2	0%	N=0	0%	N=0	100%	N=310
In Franklin's downtown/commercial area during the day	85%	N=264	13%	N=41	1%	N=4	1%	N=2	0%	N=0	0%	N=0	100%	N=311

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Table 37: Question 5

Please rate each of the following characteristics as they relate to Franklin as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Traffic flow on major streets	1%	N=4	25%	N=75	36%	N=110	37%	N=113	0%	N=0	100%	N=302
Ease of public parking	10%	N=29	41%	N=125	32%	N=97	17%	N=52	0%	N=0	100%	N=303
Ease of travel by car in Franklin	6%	N=19	33%	N=99	35%	N=105	26%	N=79	0%	N=0	100%	N=302
Ease of travel by public transportation in Franklin	2%	N=6	8%	N=25	9%	N=28	33%	N=101	47%	N=144	100%	N=304
Ease of travel by bicycle in Franklin	4%	N=11	14%	N=43	19%	N=59	23%	N=71	40%	N=121	100%	N=305
Ease of walking in Franklin	14%	N=43	38%	N=114	30%	N=91	15%	N=47	3%	N=9	100%	N=304
Availability of paths and walking trails	13%	N=40	40%	N=122	29%	N=88	14%	N=41	4%	N=12	100%	N=303
Air quality	33%	N=101	53%	N=162	10%	N=30	1%	N=3	3%	N=8	100%	N=304
Cleanliness of Franklin	48%	N=146	46%	N=138	6%	N=18	0%	N=1	0%	N=0	100%	N=303
Overall appearance of Franklin	57%	N=171	39%	N=119	3%	N=10	1%	N=2	0%	N=0	100%	N=302
Public places where people want to spend time	45%	N=136	44%	N=134	10%	N=31	1%	N=2	1%	N=2	100%	N=305
Variety of housing options	11%	N=34	30%	N=90	31%	N=93	25%	N=75	3%	N=9	100%	N=301
Availability of affordable quality housing	7%	N=20	15%	N=45	28%	N=86	43%	N=130	7%	N=22	100%	N=303
Fitness opportunities (including exercise classes and paths or trails, etc.)	33%	N=101	45%	N=136	15%	N=46	5%	N=16	2%	N=6	100%	N=305
Recreational opportunities	33%	N=100	48%	N=145	17%	N=52	1%	N=4	1%	N=4	100%	N=305
Availability of affordable quality food	34%	N=104	46%	N=140	16%	N=50	3%	N=9	1%	N=2	100%	N=305
Availability of affordable quality health care	36%	N=109	41%	N=126	14%	N=44	3%	N=9	5%	N=16	100%	N=304
Availability of preventive health services	38%	N=116	40%	N=121	11%	N=33	2%	N=5	9%	N=28	100%	N=303
Availability of affordable quality mental health care	16%	N=48	21%	N=63	14%	N=44	6%	N=19	43%	N=131	100%	N=305

Table 38: Question 6

Please rate each of the following characteristics as they relate to Franklin as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Availability of affordable quality child care/preschool	14%	N=40	23%	N=67	15%	N=45	4%	N=11	45%	N=133	100%	N=296
K-12 education	51%	N=152	28%	N=83	4%	N=13	1%	N=2	16%	N=48	100%	N=298
Adult educational opportunities	17%	N=50	32%	N=93	13%	N=37	4%	N=12	35%	N=103	100%	N=295
Opportunities to attend cultural/arts/music activities	39%	N=115	45%	N=134	13%	N=40	1%	N=4	2%	N=5	100%	N=298
Opportunities to participate in religious or spiritual events and activities	59%	N=175	28%	N=82	4%	N=12	0%	N=1	9%	N=28	100%	N=298
Employment opportunities	27%	N=80	44%	N=130	11%	N=33	2%	N=7	16%	N=48	100%	N=298
Shopping opportunities	64%	N=192	33%	N=98	3%	N=9	0%	N=0	0%	N=0	100%	N=299
Cost of living in Franklin	6%	N=19	41%	N=123	38%	N=113	14%	N=43	0%	N=0	100%	N=298
Overall quality of business and service establishments in Franklin	41%	N=121	53%	N=157	6%	N=18	1%	N=2	0%	N=0	100%	N=298
Vibrant downtown/commercial area	61%	N=182	34%	N=101	5%	N=15	0%	N=1	0%	N=0	100%	N=299
Overall quality of new development in Franklin	28%	N=84	47%	N=138	14%	N=42	7%	N=22	3%	N=9	100%	N=295
Opportunities to participate in social events and activities	44%	N=132	44%	N=130	10%	N=29	1%	N=2	1%	N=4	100%	N=297

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Please rate each of the following characteristics as they relate to Franklin as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Opportunities to volunteer	43%	N=129	39%	N=115	6%	N=19	1%	N=3	11%	N=32	100%	N=298
Opportunities to participate in community matters	36%	N=108	42%	N=126	8%	N=24	2%	N=7	11%	N=33	100%	N=298
Openness and acceptance of the community toward people of diverse backgrounds	21%	N=64	37%	N=112	21%	N=62	11%	N=33	9%	N=28	100%	N=299
Neighborliness of residents in Franklin	35%	N=104	46%	N=139	16%	N=48	2%	N=7	0%	N=1	100%	N=299

Table 39: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
	%	N	%	N	%	N
Made efforts to conserve water	30%	N=87	70%	N=206	100%	N=293
Made efforts to make your home more energy efficient	31%	N=90	69%	N=200	100%	N=290
Observed a code violation or other hazard in Franklin	66%	N=192	34%	N=100	100%	N=292
Household member was a victim of a crime in Franklin	94%	N=275	6%	N=18	100%	N=293
Reported a crime to the police in Franklin	85%	N=248	15%	N=44	100%	N=292
Stocked supplies in preparation for an emergency	74%	N=216	26%	N=75	100%	N=291
Campaigned or advocated for an issue, cause or candidate	65%	N=190	35%	N=101	100%	N=291
Contacted the City of Franklin (in-person, phone, email or web) for help or information	49%	N=142	51%	N=150	100%	N=292
Contacted Franklin elected officials (in-person, phone, email or web) to express your opinion	62%	N=181	38%	N=111	100%	N=292

Table 40: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Franklin?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Used Franklin recreation centers or their services	16%	N=47	13%	N=38	32%	N=91	39%	N=111	100%	N=287
Visited a neighborhood park or City park	17%	N=50	31%	N=88	44%	N=126	8%	N=23	100%	N=287
Used Franklin public libraries or their services	7%	N=20	21%	N=60	37%	N=107	35%	N=99	100%	N=286
Participated in religious or spiritual activities in Franklin	23%	N=68	34%	N=99	15%	N=43	28%	N=80	100%	N=290
Attended a City-sponsored event	5%	N=13	12%	N=34	70%	N=203	13%	N=38	100%	N=288
Used bus, rail, subway or other public transportation instead of driving	1%	N=2	1%	N=2	4%	N=11	95%	N=274	100%	N=289
Carpooled with other adults or children instead of driving alone	9%	N=27	15%	N=42	21%	N=61	55%	N=157	100%	N=287
Walked or biked instead of driving	10%	N=28	16%	N=45	24%	N=70	51%	N=146	100%	N=289
Volunteered your time to some group/activity in Franklin	12%	N=35	24%	N=69	31%	N=91	33%	N=94	100%	N=289
Participated in a club	7%	N=21	16%	N=45	19%	N=54	58%	N=163	100%	N=283
Talked to or visited with your immediate neighbors	47%	N=136	34%	N=99	16%	N=47	3%	N=8	100%	N=290
Done a favor for a neighbor	21%	N=61	29%	N=85	38%	N=111	11%	N=32	100%	N=289



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Table 41: Question 9

Thinking about local public meetings (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Attended a local public meeting	2%	N=6	7%	N=20	32%	N=90	58%	N=162	100%	N=278
Watched (online or on television) a local public meeting	3%	N=9	6%	N=16	28%	N=79	64%	N=182	100%	N=286

Table 42: Question 10

Please rate the quality of each of the following services in Franklin:	Excellent		Good		Fair		Poor		Don't know		Total	
Police/Sheriff services	63%	N=176	24%	N=67	4%	N=11	0%	N=0	9%	N=25	100%	N=279
Fire services	63%	N=175	21%	N=58	1%	N=3	0%	N=0	15%	N=43	100%	N=279
Ambulance or emergency medical services	55%	N=154	20%	N=56	2%	N=5	1%	N=2	23%	N=64	100%	N=281
Crime prevention	43%	N=120	34%	N=93	5%	N=13	0%	N=1	18%	N=50	100%	N=277
Fire prevention and education	41%	N=115	28%	N=79	3%	N=8	1%	N=3	27%	N=74	100%	N=279
Traffic enforcement	27%	N=76	40%	N=113	15%	N=43	8%	N=21	10%	N=27	100%	N=280
Street repair	22%	N=62	41%	N=114	25%	N=71	8%	N=21	4%	N=12	100%	N=280
Street cleaning	36%	N=101	42%	N=117	14%	N=38	2%	N=6	6%	N=16	100%	N=278
Street lighting	26%	N=74	49%	N=138	22%	N=61	2%	N=7	0%	N=1	100%	N=281
Snow removal	17%	N=48	36%	N=102	20%	N=55	12%	N=33	15%	N=43	100%	N=281
Sidewalk maintenance	21%	N=59	43%	N=120	20%	N=56	5%	N=13	11%	N=30	100%	N=278
Traffic signal timing	11%	N=32	38%	N=107	31%	N=87	18%	N=52	1%	N=4	100%	N=282
Bus or transit services	6%	N=17	12%	N=33	12%	N=34	15%	N=43	54%	N=152	100%	N=279
Garbage collection	53%	N=149	29%	N=82	7%	N=20	1%	N=3	10%	N=27	100%	N=281
Recycling	46%	N=129	28%	N=80	9%	N=24	8%	N=22	10%	N=27	100%	N=282
Yard waste pick-up	46%	N=129	29%	N=80	5%	N=13	1%	N=3	19%	N=54	100%	N=279
Storm drainage	29%	N=82	44%	N=124	11%	N=30	1%	N=4	15%	N=41	100%	N=281
Drinking water	32%	N=91	41%	N=115	15%	N=41	9%	N=26	3%	N=8	100%	N=281
Sewer services	38%	N=106	43%	N=121	9%	N=25	2%	N=5	8%	N=22	100%	N=279
Power (electric and/or gas) utility	43%	N=120	46%	N=130	8%	N=21	2%	N=5	1%	N=4	100%	N=280
Utility billing	36%	N=102	46%	N=130	13%	N=36	2%	N=7	2%	N=6	100%	N=281
City parks	49%	N=138	41%	N=114	7%	N=20	0%	N=1	2%	N=6	100%	N=279
Recreation programs or classes	30%	N=84	33%	N=91	7%	N=20	2%	N=5	28%	N=79	100%	N=279
Recreation centers or facilities	32%	N=88	37%	N=103	9%	N=26	1%	N=4	21%	N=58	100%	N=279
Land use, planning and zoning	13%	N=35	37%	N=104	24%	N=66	16%	N=45	10%	N=28	100%	N=278
Code enforcement (weeds, abandoned buildings, etc.)	18%	N=50	39%	N=110	13%	N=36	9%	N=24	22%	N=61	100%	N=281
Animal control	22%	N=61	40%	N=113	12%	N=33	2%	N=6	24%	N=68	100%	N=281
Economic development	34%	N=95	38%	N=106	11%	N=30	4%	N=12	13%	N=36	100%	N=279
Health services	36%	N=99	39%	N=108	7%	N=19	1%	N=2	18%	N=50	100%	N=278
Public library services	40%	N=112	36%	N=100	5%	N=13	1%	N=3	19%	N=52	100%	N=280

The National Citizen Survey™

Please rate the quality of each of the following services in Franklin:	Excellent		Good		Fair		Poor		Don't know		Total	
Public information services	25%	N=70	40%	N=111	9%	N=25	1%	N=4	25%	N=70	100%	N=280
Cable television	16%	N=45	28%	N=78	28%	N=78	11%	N=30	17%	N=48	100%	N=279
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	21%	N=59	33%	N=92	9%	N=25	3%	N=8	34%	N=95	100%	N=279
Preservation of natural areas such as open space, farmlands and greenbelts	26%	N=72	36%	N=100	18%	N=50	13%	N=37	8%	N=21	100%	N=280
Franklin open space	25%	N=69	35%	N=98	24%	N=68	11%	N=30	6%	N=16	100%	N=281
City-sponsored special events	44%	N=123	41%	N=114	6%	N=16	2%	N=5	8%	N=22	100%	N=280
Overall customer service by Franklin employees (police, receptionists, planners, etc.)	46%	N=129	37%	N=103	7%	N=19	1%	N=4	9%	N=26	100%	N=281

Table 44: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Don't know		Total	
The City of Franklin	47%	N=132	42%	N=117	7%	N=20	2%	N=6	1%	N=4	100%	N=279
The Federal Government	4%	N=12	28%	N=80	36%	N=102	22%	N=62	9%	N=25	100%	N=281

Table 44: Question 12

Please rate the following categories of Franklin government performance:	Excellent		Good		Fair		Poor		Don't know		Total	
The value of services for the taxes paid to Franklin	29%	N=80	49%	N=133	13%	N=36	3%	N=7	6%	N=16	100%	N=272
The overall direction that Franklin is taking	19%	N=53	43%	N=118	20%	N=55	15%	N=40	2%	N=6	100%	N=272
The job Franklin government does at welcoming citizen involvement	25%	N=67	40%	N=110	15%	N=42	7%	N=18	13%	N=36	100%	N=273
Overall confidence in Franklin government	25%	N=68	45%	N=122	19%	N=51	9%	N=24	3%	N=8	100%	N=273
Generally acting in the best interest of the community	25%	N=67	42%	N=114	18%	N=48	12%	N=32	4%	N=12	100%	N=273
Being honest	27%	N=74	37%	N=102	13%	N=35	8%	N=23	14%	N=39	100%	N=273
Treating all residents fairly	26%	N=69	36%	N=97	17%	N=46	10%	N=26	12%	N=31	100%	N=269

Table 45: Question 13

Please rate how important, if at all, you think it is for the Franklin community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
Overall feeling of safety in Franklin	65%	N=178	27%	N=75	7%	N=18	1%	N=2	100%	N=273
Overall ease of getting to the places you usually have to visit	62%	N=169	35%	N=96	2%	N=6	0%	N=1	100%	N=272
Quality of overall natural environment in Franklin	43%	N=116	45%	N=121	11%	N=31	1%	N=3	100%	N=271
Overall "built environment" of Franklin (including overall design, buildings, parks and transportation systems)	47%	N=129	43%	N=116	8%	N=23	1%	N=4	100%	N=272
Health and wellness opportunities in Franklin	27%	N=73	48%	N=130	21%	N=56	4%	N=12	100%	N=271
Overall opportunities for education and enrichment	41%	N=112	39%	N=105	17%	N=47	3%	N=8	100%	N=272
Overall economic health of Franklin	55%	N=149	40%	N=109	5%	N=15	0%	N=0	100%	N=273

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Please rate how important, if at all, you think it is for the Franklin community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N
Sense of community	45%	N=122	41%	N=113	13%	N=36	1%	N=2	100%	N=273

Table 465: Question 14

Please rate your level of satisfaction with the City of Franklin's management of growth:	Percent	Number
Very satisfied	18%	N=48
Somewhat satisfied	46%	N=125
Somewhat unsatisfied	19%	N=51
Very unsatisfied	15%	N=42
Don't know	3%	N=7
Total	100%	N=273

Table 47: Question 15

Presently the City of Franklin and Williamson County subsidize a limited mass transit route from Spring Hill through the city to Nashville. How likely, if at all, would you be to use this transit route if the following improvements were made?	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N
Expanded weekday schedule	11%	N=29	23%	N=63	6%	N=17	45%	N=123	15%	N=40	100%	N=272
Additional pick-up and drop-off locations	13%	N=34	25%	N=68	9%	N=24	40%	N=106	13%	N=35	100%	N=267
Decreasing fares	10%	N=26	19%	N=51	7%	N=18	43%	N=115	22%	N=58	100%	N=268
Enhanced Park & Ride facilities	13%	N=36	25%	N=66	8%	N=21	38%	N=103	16%	N=42	100%	N=268
Enhanced connections via walking, cycling, etc.	21%	N=57	19%	N=52	6%	N=16	39%	N=104	14%	N=38	100%	N=267
Expanded weekend schedule	15%	N=40	21%	N=57	9%	N=23	39%	N=105	16%	N=42	100%	N=267

Table 48: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N
Recycle at home	4%	N=12	6%	N=17	13%	N=36	17%	N=45	60%	N=162	100%	N=272
Purchase goods or services from a business located in Franklin	0%	N=0	1%	N=2	13%	N=36	55%	N=150	31%	N=83	100%	N=271
Eat at least 5 portions of fruits and vegetables a day	1%	N=2	10%	N=26	37%	N=101	38%	N=102	15%	N=40	100%	N=271
Participate in moderate or vigorous physical activity	1%	N=4	9%	N=24	32%	N=87	36%	N=96	22%	N=58	100%	N=269
Read or watch local news (via television, paper, computer, etc.)	2%	N=6	7%	N=20	14%	N=38	35%	N=94	42%	N=114	100%	N=272
Vote in local elections	3%	N=9	3%	N=8	7%	N=18	22%	N=61	65%	N=176	100%	N=272

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Table 49: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	31%	N=83
Very good	46%	N=125
Good	22%	N=61
Fair	1%	N=3
Poor	0%	N=0
Total	100%	N=272

Table 50: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	8%	N=23
Somewhat positive	32%	N=86
Neutral	46%	N=125
Somewhat negative	12%	N=33
Very negative	1%	N=4
Total	100%	N=271

Table 51: Question D4

What is your employment status?	Percent	Number
Working full time for pay	69%	N=189
Working part time for pay	8%	N=22
Unemployed, looking for paid work	1%	N=4
Unemployed, not looking for paid work	7%	N=20
Fully retired	14%	N=37
Total	100%	N=272

Table 52: Question D5

Do you work inside the boundaries of Franklin?	Percent	Number
Yes, outside the home	44%	N=119
Yes, from home	17%	N=47
No	39%	N=107
Total	100%	N=273

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Table 53: Question D6

How many years have you lived in Franklin?	Percent	Number
Less than 2 years	8%	N=21
2 to 5 years	20%	N=55
6 to 10 years	16%	N=45
11 to 20 years	29%	N=79
More than 20 years	27%	N=73
Total	100%	N=273

Table 54: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	85%	N=230
Building with two or more homes (duplex, townhome, apartment or condominium)	15%	N=41
Mobile home	0%	N=1
Other	0%	N=0
Total	100%	N=272

Table 55: Question D8

Is this house, apartment or mobile home...	Percent	Number
Rented	14%	N=37
Owned	86%	N=236
Total	100%	N=273

Table 56: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	3%	N=8
\$300 to \$599 per month	6%	N=16
\$600 to \$999 per month	7%	N=18
\$1,000 to \$1,499 per month	22%	N=58
\$1,500 to \$2,499 per month	43%	N=116
\$2,500 or more per month	19%	N=51
Total	100%	N=267

Table 57: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	52%	N=142
Yes	48%	N=131
Total	100%	N=273

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Table 58: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	79%	N=216
Yes	21%	N=57
Total	100%	N=273

Table 59: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	2%	N=5
\$25,000 to \$49,999	4%	N=9
\$50,000 to \$99,999	27%	N=68
\$100,000 to \$149,999	25%	N=64
\$150,000 or more	43%	N=109
Total	100%	N=255

Table 60: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	99%	N=265
Yes, I consider myself to be Spanish, Hispanic or Latino	1%	N=4
Total	100%	N=269

Table 61: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	1%	N=3
Asian, Asian Indian or Pacific Islander	1%	N=3
Black or African American	1%	N=2
White	98%	N=262
Other	1%	N=2

Total may exceed 100% as respondents could select more than one option.

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Table 62: Question D15

In which category is your age?	Percent	Number
18 to 24 years	1%	N=2
25 to 34 years	9%	N=25
35 to 44 years	24%	N=65
45 to 54 years	30%	N=81
55 to 64 years	20%	N=54
65 to 74 years	12%	N=32
75 years or older	4%	N=11
Total	100%	N=270

Table 63: Question D16

What is your sex?	Percent	Number
Female	60%	N=161
Male	40%	N=108
Total	100%	N=269

Table 64: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	78%	N=210
Land line	6%	N=17
Both	16%	N=43
Total	100%	N=270

## Verbatim Responses to Open Ended Question

The following pages contain the respondents' verbatim responses as entered in the web survey and have not been edited for spelling or grammar. Responses have been organized by coded alphabetical order.

### Aside from transportation (traffic) related issues, what is the most important challenge or problem facing Franklin today?

- Affordable / workforce / retirement (single level) housing.
- Affordable housing
- Affordable Housing
- Affordable housing
- Affordable housing
- Affordable housing
- Affordable housing and slowing down the huge subdivisions everywhere
- Affordable housing for Wmsn. Co. employees.
- Affordable housing so employees can live in the town they work in.
- Affordable housing.
- Affordable housing.
- Affordable housing. My husband and I are both college educated, working full time and struggle to afford housing options in Franklin.
- Affordable housing. road conditions, lighting & sidewalks (or lack of) in some of the older downtown neighborhoods.
- Affordable housing. There is so much building and so much interest in living and being in Franklin. But the new projects seem to be ignoring the needs and pocketbooks of those in the lower income brackets. I believe this is called gentrification, not a word I want associated with this wonderful town!
- Affordable housing/apartments for the lower income people who work at the restaurants, stores, that the residents love to frequent so much. Ex: I pay 700 for a one bedroom apartment for me and 2 kids. They are usually over 800. A 2-bed is nearly double that. I'd have to go to Columbia to even dream of affording a house, but I'd spend the housing cost difference in gas to get here every day, so I'm stuck until I find a rich guy, I guess. Sad to say, but true as my chosen field (animal care) will never make me rich. Since I do work full-time and contribute to the community it irks me that we'll be stuck in Meadowview forever. A well-run city needs the "little people" behind the scenes, not just the couples buying 400k houses. Seriously, can non-married City of Franklin cops or teachers even afford to live here? I'm not sure how to fix it..maybe offer Grant/ subsidy to a developer willing to build low-income houses or apartments and make sure it's connected for ease of transportation. I would get rid of my car tomorrow if transit were more comprehensive or walking was safer (Columbia Ave past Downs, hwy 96 from Pinkerton to 65). Thank you!
- Affordable, quality housing
- Affordable/Workforce housing and diversity of housing options is the single biggest problem and challenge for Franklin. Franklin is slowly becoming an exclusive wealthy community and this will only get worse if changes are not put in place. Otherwise, I love this place.
- Air quality.
- Allowing dense public construction.
- Aside from traffic... :) Simultaneously managing accelerated residential/commercial growth and maintaining the strong sense of community and small town charm for which Franklin is famous.
- Attainable housing
- Balancing growth with keeping the charm and small town feel of Franklin.
- Being more welcoming to diversity. Supporting teachers.
- Being overbuilt, also the city has become very lax on architectural design in some instances. Litter and dumping on the streets is out of control. Franklin has become very dirty. Less about preserving battlefields and more cleaning up.



- Building on every available space in the city - which is not only not needed but then makes traffic worse; especially since we have sooooo many two lane roads & a ridiculous amount of traffic signals that back things up. Stop approving new developments until traffic issues are addressed!
- Building too many apartments
- Building too many subdivisions without preserving natural flora and fauna. I have lived and worked in Franklin for 9 years and it makes me sad to see every piece of free land over developed. Schools are not diverse- especially non FSSD schools
- City is building roads in directions that is going to cause future problems and not addressing existing congestion. There needs to be a solution for Mack Hatcher near Royal Oaks and Mack Hatcher and Lewisburg Pike. This comment pertains to land use pressures the City is creating for itself. The City needs an infill strategy (that is investments closer into the city - off SR 96, Liberty, Mather, Hillsborough Rd, Columbia Pike). Lastly, City needs to work with school systems. FSSD is going to become a problem for the city in terms of creating infill. FSSD has 2 schools that are greater than 50% free and reduced lunch. It is going to be hard to sell Franklin as a great place to live when folks pull back the statistics and see what is underneath. Need to address this issue.
- City officials appear to be much more interested in their relationships with developers than with Franklin citizens. Additionally the plans made to bring in a hotel to the historic downtown district with living spaces will ruin the character and charm of the city. The addition of a large sidewalk on new 96 was a complete waste of money and area neighborhood plantings were not returned to original state. Development of area around Del Rio has not been planned appropriately and beauty of land around that area is being ruined by poor development and greedy developers. This city is run by a Mayor that has little understanding of good economic and development practices.
- Completing Mack Hatcher
- Congestion - fast growth is great, but seems like the city can't accommodate accordingly
- Congestion with increased families moving in
- Connecting sidewalks, widening roads so it is easy for people to walk or bike. WE need more outdoor space. More trails along the river which I know the city is talking about. We could really use some good hiking/biking trails nearby also. I feel like Franklin is really behind on this issue. It is also difficult to get out of our subdivision (founders pointe) need a light or another entrance. The new sidewalk added is nice, but doesn't connect to much, so it is not extremely useful.
- Connecting the trails to all parks, dog parks at all parks, more historic preservation of buildings in DT Franklin railroad freight depot, cleaning up brown space near Harpeth, river walk along DT of Harpeth, make owners of vacant unused buildings do something within zoning with the space and not just leave vacant, more trash pick up downtown, not allow the run down buildings and businesses to not upkeep their properties, create more community space of unused areas. paved walkways to factory & Harlinsdale farm from DT mainstreet square. More holiday city involvement. Thank you for all you do! Mayor Moore for President!
- Continued building and expansion of subdivisions/apartments/town homes with no thought about traffic and infrastructure. Only two lane roads everywhere. Continued adding of unneeded traffic signals that slow traffic down.
- Control of growth until infrastructure catches up.
- Control over development
- Controlling growth
- Cost of living and maintaining the level of K-12 Education the county offers
- Creating a sense of community within our neighborhoods for those families relocating to Franklin.
- Crowded schools
- Diversity
- Fast growth taking away what is valuable and attractive about Franklin.
- Financing all needed projects
- Getting rid of old or abandoned buildings. Updating old buildings that are ugly.
- Growing to fast with high density
- Growing/allowing giant developments and losing the small town feel that has made Franklin so desirable.
- Growth
- Growth &. Infrastructure to accommodate the growth
- Growth and affordable housing

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- Growth and funding of new schools
- Growth and housing costs
- Growth and the decreasing availability of affordable family housing.
- Growth infrastructure
- Growth of city going too fast and losing charm and sense of safety in the city.
- Growth! Too many people period! Stop with the mass developments and especially the mixed used developments; you are killing this city and its charm.
- Growth. They are building too many houses that are too close together and really decreasing the beauty of our area. I am so saddened by all the new neighborhoods popping up especially without the roads to support them. The tall buildings in Cool Springs re disappointing too. I think growth is good but I think its too much at once without thinking of the consequences and preserving the wonderful way of life in Franklin.
- Ha - funny how you anticipate traffic is the important challenge most citizens will point to. The challenge is around how we develop the land around us. It is nice that Franklin can be a live/work/play community. If traffic is kept at bay, it's a nice eality. Please get development that builds outlets that citizens want to see. We have some opportunities to increase good restaurants in the city. Also, there are quite a few new developments (Ralston Row, for example) that cram residences into a small area. This is not keeping the character of the town - and it is increasing density into areas that do not have appropriate infrastructure. These high density developments are not helping keep Franklin an easily livable community.
- Housing prices
- I believe there is too much emphasis or acceptance on expensive housing / neighborhoods by out of town builders vs community development. Average wages, even those offered by the city for example, are creating a work force issue as young and new workers hat tend to provide services cannot afford to buy a home in Franklin.
- I don't enjoy downtown like I used to. Too crowded, no where to eat. And I am embarrassed many times by how dirty the downtown looks. We need Beautification! More planters, seating, and if those ugly, dirty trash cans need emptying more than once a da, it should happen! Perhaps replacing them more often too! Also, more trash cans available at the city parks and what walking trails we do have.
- I don't want it to become how Nashville is becoming. Too many people- not enough space. That's what makes Franklin special. I also don't want to build on all the beautiful land Franklin has with tons of houses on top of each other with no yards etc.
- I live in Buckingham and Mack Hatcher is right behind me. Since the highway has been expanded, the grass is never cut behind my house. My feeling is that it is too steep to mow. But, having thick grass and weeds behind my house is not in any way appealing It is an eyesore and there should have been plans to tend to it in the plan.
- I think traffic is the biggest issue we face.
- I think we could use more police in our neighborhoods
- Illegal aliens and ESL students in FSSD schools bringing the quality of education down.
- Inflation of housing Lack of green eco friendly buildings & material Lack of preserving green spaces Frustrating having free public Park like Harlinsdale Farm become overdeveloped & closed for private events Improper planning for urban sprawl & developmnt Allowing dense population developments without thinking of environmental impact Need to preserve Historic Downtown Replacing beautiful landscapes & scenic hills that makes Franklin unique with ugly & large hotels & businesses
- Infrastructure / roads are not keeping pace with growth. We NEED the full west expansion of mack hatcher now - not years from now.
- Infrastructure to support growth and affordable housing
- Intelligent control of growth in the area.
- It is disheartening to see so much of the beautiful open spaces being made into commercial buildings and large residential communities. Our city is growing at such a rapid pace that our current infrastructure cannot adequately accommodate the increased iflux of residents, employees, and visitors. New schools are being built, but as a parent of children who are in FSSD, it feels as if there is a vast disparity between these new, state of the art buildings and the schools that were built decades ago. Thedated technology (often with computers that do not work) and the lack of any renovations to improve the quality of the facilities for both the staff and students is frustrating. If the city is unable to adequately and fairly provide for all schools, thereis a problem that needs to be addressed.
- Just traffic

- Just traffic
- Keep small town feel. Remove fluoride from water.
- Keep the streets PAVED!
- Keeping expenses low, Previous BOMA spent EXTREMELY too much outside of normal city services. Current BOMA has been way more fiscally responsible. The city should be more involved in youth sports leagues as leadership is not held accountable by anyone whatsoever. Many Franklin families take their children to leagues outside of the city as a result.
- Keeping green space and beautification with balancing places to live and work. Will need to build Franklin up NOT OUT. We don't want to lose the parts that make us so special.
- Keeping it more like a "small town" feel despite the influx of people... this has a little to do with traffic, but actually more to do with a sense of community and keeping farm space visible, etc.
- Keeping the area from being overbuilt and losing the rural charm of the area.
- Keeping the downtown historic district as it is. Large new hotels and buildings that do not reflect an historic look and feel could eventually ruin the charm of our downtown. That is what drew us to Franklin and the reason so many tourists come here. Traffic and parking downtown are already difficult. Please don't congest it anymore. Keep growth and new construction out of the historic district. Keep that "best Main Street" appeal.
- Lack of a connected trails, greenway and sidewalk network
- Lack of a high school for FSSD, kids 2 miles away from FHS are bussed 30 minutes or more to Centennial or Independence. If FSSD can have elementary and middle schools, they need their own high school, or two.
- Lack of Diversity and affordable housing
- Lack of hotel, B&B or rental space for tourist and guest.
- Leap-frog growth. Development should be focused around the Central Franklin and Cool Springs. New development should pay it's own way.
- Let's be smart about growth. Without the infrastructure to support it, growth for growth's sake is not good.
- Lol just traffic folks
- Mac Hatcher expansion. Getting from hwy 96W to Franklin Rd North is becoming more difficult every day. We need to be proactive and not reactive to traffic delays on Bridge St.
- Mainly infrastructure.
- Maintaining good quality, affordable housing so others can enter the community, without sacrificing safety. And ensuring employers remain open to hiring those with disabilities or who use assistive devices (including service dogs).
- Maintaining it's lovely "small town" community in the expansion process as well as affordable housing.
- Maintaining the interfaith of the community throughout growth.
- Maintaining the local feel of the community. As new residents move here, they bring with them their ideas of where they have been before. There is a danger of Franklin losing it's own identity, especially when the newer residents run for office and begin making decisions about our city.
- Making our community more bikeable and walkable.
- Making sure that all gateway streets into city are a part of the city... no use for car repair places on Columbia, Hillsboro, etc... areas. Do not let buildings become unoccupied for long periods of time
- Making sure that Franklin stays progressive, ahead of the curve with the other communities surrounding Nashville.
- Managing and continuing growth without a loss of service efficiency, environment, current culture and ability to utilize existing and new offerings in various areas.
- Managing corporate and residential growth. It is critical that the economic development initiatives are thoughtful and intentional with a key objective being not losing the community feel and avoiding overcrowding while retaining open space. Road and other infrastructure just can't support this pace of growth for another five years. We risk losing the things that we love about Franklin and what drew us here.
- managing explosive growth/ and, clearly secondary is a distinct need to upgrade cable 3 both sound and camera for broadcasting public meetings - cable 3 is presently inadequate and reflects badly on an otherwise dynamic city
- Managing growth
- Managing growth .
- Managing growth...we want to continue our economic growth, but also be able to retain our quality of life.
- Managing growth; limiting massive development projects

- Mass developments, row houses that maximize builder profit and shrink yards and resident needs, more apartments that encourage transient populations and often damage schools and communities
- Meaningful advance land use zoning and tools that encourage and direct economically diverse, inclusionary and mixed-use development to the proper locations and preserves our agricultural and natural vistas before random development consumes everything.
- Meeting educational needs of children. FSSD is doing well, but challenges continue to increase.
- More housing options for middle class in one families
- more housing options like affordable, work force, and seniors being able to down size in Franklin.
- Need Mack Hatcher completed
- Need more cycling specific solutions
- Need More Sidewalks
- Need to create and connect walking and bike trails to the river, along the river, through neighborhoods, connecting to Brentwood's trails.
- Need to reign in the excessive building of unused of ice space and get control of housing.
- New construction before roads are built/widened to handle the traffic.
- No affordable housing!
- Not having an over 55 community such as Del Webb for those of us, of which there are many, that want to stay in franklin but no longer want big homes and would like a sense of activities and assessability at an affordable cost places like brookdale, heriage and some other places are not what we need, A place for active adults is needed. These communities are a plus to an area, They do not add to the traffic or degenerate an area. I don't want to move to Mt Juliet or Spring Hill were the one we turne down is building. We made a mistake these are beautiful kept up communities with more rules t han you can imagine. Another area is affordable housing for employess in many areas of our infrastructure so they can live near were they work.
- Not much affordable housing here, needs more housing for seniors that they can afford
- Not sure about 'most important,' but City workers who waste the City's time and money ie: Parks' Dept. and Street Dept. employees who should be more closely supervised. Know of specific cases where employees sleep during work hours instead of working andplay card games instead of working. Seems like a tremendous waste of tax dollars.
- Our home would be perfect if we had sidewalks to get downtown, to the Factory, etc... We need a walkable city! That would relieve traffic, parking and contribute to resident wellness.
- Over building of housing, neighborhoods, and office buildings. Too many people here looking to make a 'buck' and step on others to get it. It's the old adage of the few with money stepping on the population's neck. We don't need 2 boutique hotels on Frankin Rd. 2 blocks from the square. 500 hundred rooms plus the cars for the people who live or rent there. 500 boutique rooms! And all of those extra cars on a road that can't be widened. There's isn't any space for more lanes on Franklin Rd. At least Hillsbro Rd. is being widened. Why not put those 2 boutique hotels with 500 rooms on Hillsboro Rd. The city and mayor just don't care about 'real' people who live in the Franklin Rd./ Liberty Pike area. Well, it comes down to the fact that traffic is the majorproblem. And then there's affordable housing.....
- Over development of land (extreme), and without the support/aporoval of residents and with no regard to infrastructure road improvements or traffic conjestion.
- Over population and catering to land developers. With every new Development, you reduce the quality of life for the existing population.
- overall growth of city and being prepared for that growth.
- Overbuilding and allowing plots of land to have apartments, corporations and subdivisions built. It's too much. Miss the small town feel. Please stop the building and overcrowding of this charming town.
- Overbuilding, where is the plan....to support all this overbuilding????
- Overbuilding. Columbia Ave. is a nightmare to drive, and yet there is more high density building going on. I'm also very worried about the huge building planned for Main St. More parking problems (which are already terrible) and so much more more traffics That's very concerning to me. We are losing the wonderful quality that is Franklin to developers' control.
- Overcrowded schools, lack of having planned for massive growth that has taken place.
- Overcrowding of schools and rapid growth
- Overdevelopment
- Overdevelopment of Ward 1 with extremely high density projects.

- Overdevelopment. Stop building so much.
- Over-expansion of housing.
- Overgrowth
- Overgrowth of population
- Overpopulated schools
- Parking downtown for elderly who can't walk very far is terrible. The lots near restaurants are always full of employee cars and others can't get in. Housing that is truly affordable for people who make low wages at many jobs is non-existent. Even those making \$50,000 can't afford a home here. There needs to be more good restaurants on the west side of town not just the fast food kind.
- Parking. Clearly not a focus based on survey.
- Police officers need to enforce the traffic laws. I have personally witnessed police officers ignore violators.
- Population density.
- Population growth driving requirements for services and just too many people.
- Preserving green space and limiting retail - making sure the downtown is rent friendly for small businesses
- Properly managing the aesthetic look of Franklin and a Williamson County as more people come to live here.
- Providing the required infrastructure to handle the growth demands.
- Rampant, unchecked development. NO development unless developers ensure access to schools, road expansion and maintenance, and community approval. I have little confidence in our elected officials to control growth. I have little confidence in local government to make long term plans to finance education growth and development or traffic issues. Property taxes are going to have to go up, and I support a tax increase to drastically slow further development, fund school expansion and address traffic issues. don't think local or state government has the courage or ability to address hard issues.
- Rapid Growth!
- Revitalize areas that are run down
- Rising cost of housing - lack of affordable single family homes
- Rising crime. Too much energy spent on a government solution concerning affordable housing. Need to protect the stability, character and economic cohesiveness of existing neighborhoods!
- Safety for cyclists and pedestrians
- School zoning every two or three years. Need scores up rezone.
- SIDE WALKS FROM FACTORY TO DOWN TOWN! Yes all caps.. It makes no sense to have them being built every place but DOWN TOWN! UGHHHHHHHHHH
- Sidewalk connectivity
- Sidewalk connectivity would do so much to tie Franklin's urban core and suburbs together.
- Speaking as an avid road biker, the biking lanes on Hillsboro Road especially in the Legends Ridge/Grassland area can be down right dangerous. Many times when grass is mowed along the side of the road in both directions, no attempt is made to blow off grass and remove debris such as brush, gravel and even an occasional tire or large piece of trash. The only option is to get into the lane of traffic and that could be disastrous. I've called the state several times but often nothing happens or it takes week for it to be resolved.
- Stewardship of natural resources
- Stop the flow of progressive liberals moving to Franklin because they destroyed their last home and bring their same destructive ideals here
- Subdivisions being built.
- The affordable housing issue. We could (are?) easily turn into all the 'bad' things about Brentwood (overpriced houses; snobbery).
- The amount of development is taking away the small town feel and the beautiful hills are being blocked by tall buildings. I moved to Franklin because of the small town feel to it 8 years ago and it's quickly lost that feel.
- The downtown sidewalks are filthy. The rubbish bins need attention. Small pieces of garbage are on the sidewalks every morning, especially around the Sweet CeCe's. Better walk-ability means not only more sidewalks/bike routes (ideally streetscaped to look like Hatcher on all major arteries) would help with transportation but also safety. Also, the fact that glass is not picked up for recycling is embarrassing.
- The Franklin City and Williamson County Codes Departments are too powerful and overreaching.
- The gentrification of Franklin that pushes lower-income residents, many of whom have lived here their entire lives, further into rural Williamson or neighboring counties. The City of Franklin shows NO real commitment to affordable housing and diversity as evidenced by the lack of action to make things better - a great example

being The Hill Project, which could have made Franklin appear to be forward-thinking and proactive in helping lower-income residents, but which instead showcased the cronyism and god-old-boy mentality that is at the root of local politics. As the wealthiest county in Tennessee, Williamson County should be an example of progress yet sadly, is not. The City of Franklin policies are also a reflection of this lack of balance in caring for our citizens in need of a hand.

- The Harpeth River
- The infrastructure compared to the amount of growth is lacking greatly. Traffic will drive my family from this area. All the good in this city is being overwhelmed by the amount of growth, no affordable housing, and traffic. The meaning of affordable housing is not based in reality in this city and that is very disconcerting.
- The kids dealing drugs out of the house on Bel Aire Drive that our neighborhood constantly requests assistance on that police seem to think is a joke.
- The rapid growth. I'm attempting to purchase a home and even for an upper middle class salary, it is astounding how quickly the homes are being sold.
- The roads.
- The undercurrent of anti-government and special interest groups who want to paint the picture that all government is bad or evil, and that teachers and public employees are lazy and spoiled, and that no spending for the public good is proper are a danger to our way of life, and the city must continue to educate and engage the public to understand how government really works. Ignorant people are susceptible to lies and anger. The County and City must be willing to make some investments in the long term and be willing to issue bonds or create revenue for schools and infrastructure. Taxing only new homebuyers for schools is a cowardly way to address a need that affects all people, for example. Everybody must participate. We need some workforce housing or we are going to turn into Brentwood, a homogenous blob with little pride and character.
- There is TOO MUCH development. The government needs to STOP allowing folks to over grow this area. The infrastructure can't handle it. STOP.IT.NOW!!!
- They should provide a safe walking sidewalk between the factory and downtown.
- This survey was too long.
- Too much building. High cost of housing.
- Too much development and taking too much open space and turning it into more traffic gridlock. Why in the world is Mack Hatcher Extension not completed? Why are we developing more areas without the infrastructure to handle it? The City needs finish the beautification project of all the historic downtown streets. West Main needs curbs and underground utilities like some of the other streets.
- Too much development! Stop building houses and large neighborhoods to preserve the small town charm and natural beauty of our city.
- Too much growth
- Too much growth ,jobs coming in but pay is too little for cost of rent and housing
- Too much growth without infrastructure improvements in place. Focus on growth without improving quality of life for those that already live here. Cheap, cookie-cutter housing in new communities. City leaders beholden to developers.
- Too much growth. We don't need a hotel downtown.
- Too much open space is being developed, it's becoming too crowded. Would like to see more resources go to the Williamson County Rec center and the Public Library as those are services that we utilize greatly. Would love to have a walking path into town from Polk Place neighborhood, many of our neighbors make that dangerous bike ride - we can't with kids. Would love a better parking plan for downtown festivals... we have missed a few due to traffic going into town and lack of parking. Since we are such a large homeschooling community, it would be nice if the rec center had expanded opportunities for these kids. For instance, a daytime gym class. Or a homeschool theatre group - theatre is very popular with the homeschool crowd. Thanks!
- Traffic too heavy more payment options for utilities. Police and fire excellent!!
- Traffic
- Traffic congestion - Over-building of temporary housing, i.e. apartments
- Traffic flow
- Traffic flow. We need to have the roads support the growth of the community.
- Traffic is seemingly worsening all the time. It seems as if our roads are saturated all day long. We've noticed after 14 years of living here that our roads cannot handle the amount of traffic. And our traffic lights, especially protected turn arrows, don't last long enough. Thus traffic backs up horribly.

- Traffic is the biggest issue facing Williamson and Davidson Counties today. = 2 words LIGHT RAIL
- Traffic management
- Traffic patterns are basically through residential neighborhoods. Planning for ease of reaching destinations has been terribly lacking. Business development is the top priority without any regard for infrastructure to accommodate the growth. The city cannot adequately accommodate the rapid growth. New streets and roads to handle traffic should have been in place first. New hotel and apartment construction will be a nightmare in Franklin. It appears mayor and council have given no thought whatsoever with regard to potentially related problems.
- Traffic, major roadways and interstate.
- Traffic, walking and bike access. Along with increasing tax base to maintain streets and land maintenance.
- Type of new housing. Lack of family friendly parks, less civil war parks more bike and running paths along the river and throughout Franklin. Franklin is really behind other cities in the country, especially when you consider how wealthy the city is.
- Unrestricted growth without attention or concern for infrastructure. Where will all the people supposedly moving into Franklin work? We don't have enough places to work that will be able to pay residents of Franklin the salary they will need to live in this community. It's getting so expensive to live here. The price of homes is out of bounds for most young couples families or seniors who would like to retire in the community that they have lived in all their lives! We need more affordable nice housing in communities where seniors and young people can live together have ease of movement parks walkways sidewalks and access public access to the city and community centers It would be really nice if people who are downsizing could move into a safe vibrant community with both young and old people together unfortunately if you sell your home that you've lived in for 40 years in Franklin you are priced out of the market if you want to downsize and buy a home for less money. Longtime residents of Franklin are being pushed out because Franklin because they cannot downsize affordably. Young families and people who are just starting out in life cannot move into Franklin unless they have a lot of money. Build more roads and upgrade the roads that already exist so that the terrific traffic that is now plaguing downtown Franklin and surrounding areas will be lessened .
- Way to many cars with not enough roads for to handle the traffic
- We have elderly that don't have enough source of income, living in an apartment. At times the city building and remodeling the housing market which at times it's not affordable for all citizens of Franklin
- We just moved here and live behind the Chick-fil-A on Columbia. This new development with the Kroger and Target and other businesses is fantastic. I cannot drive due to epilepsy, and so walkability is of tremendous importance to me. However, the stretch from that location to downtown is completely unwalkable. I would love to see sidewalks go down that stretch of the street, so that the growing number of residents in the area can walk to the library, the high school, etc.
- We lack sufficient parks and dedicated green space. Every resident should be able to walk to a nearby park and enjoy being outdoors and active. This should be the way of life for everyone. There are many, many neighborhoods that lack walking access to parks.
- We need a commuter train line from Columbia to Nashville using the CSX rail lines. Elementary school overcrowding.
- Welcoming diversity and having opportunity for people of different ethnic and economic backgrounds to flourish within the community.
- You should REALLY be more great up to the people that work for you. They are the ones that make this city succeed or fail.
- Zero lot lines and too few parks for families to play in. Stop letting developers put people on top of each other!!!