

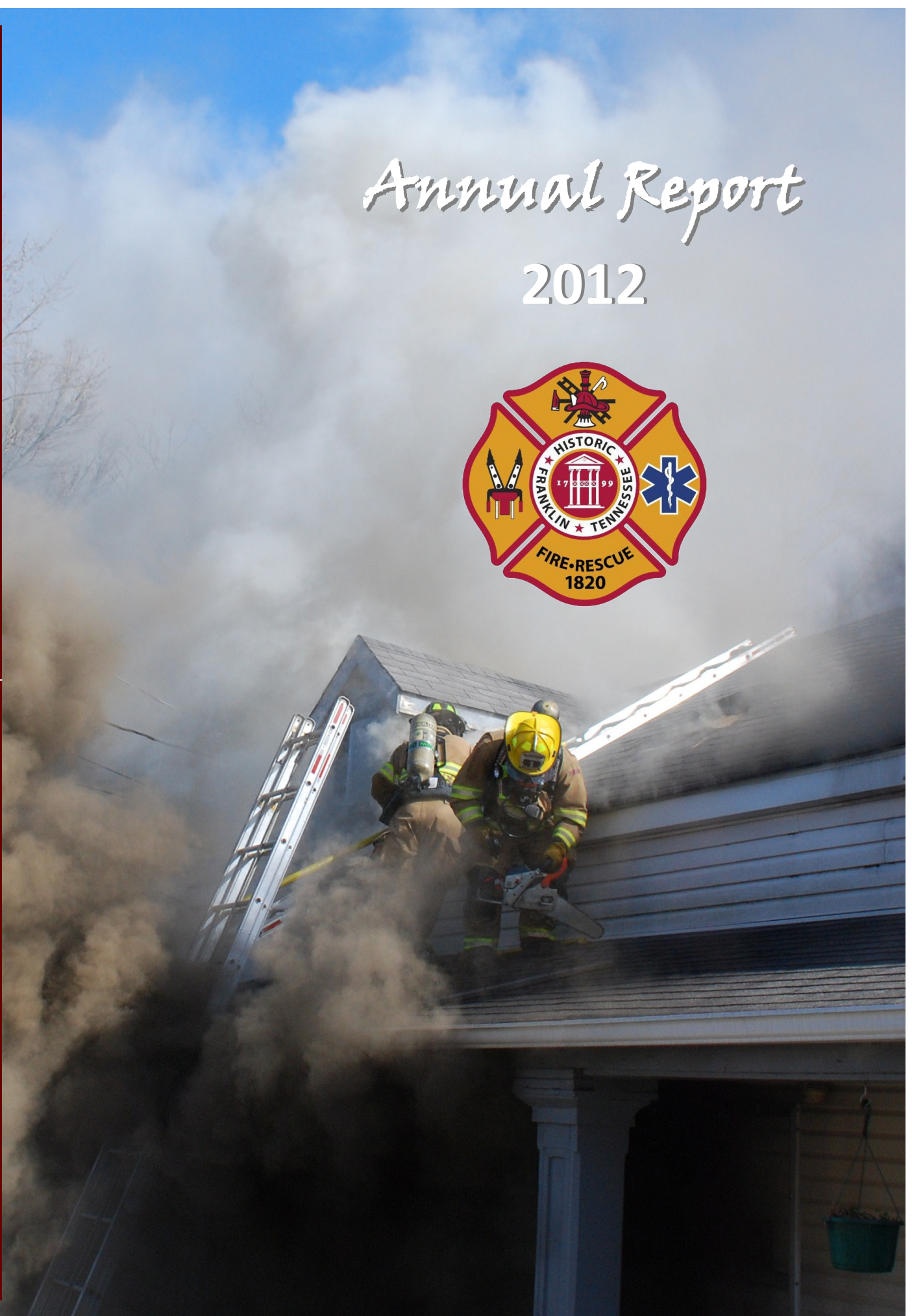
Annual Report

2012



www.FranklinTN.gov/Fire

FRANKLIN FIRE DEPARTMENT



Mission

The Franklin Fire Department dedicates our efforts to provide for the safety and welfare of the public and the preservation of life, health, property and the environment utilizing prompt service, continual training and teamwork.

Vision

Serve the community by maintaining a highly trained professional fire department with a commitment to excellence.

Values

Being members of a dedicated team of professionals, it is our responsibility to treat everyone with dignity and respect while providing the best service possible. Lives are more valuable than property. We value the faith and trust of the community and continually work to deserve that trust through our attitude, conduct, and accomplishments. We use technology to enhance our efficiency and effectiveness in the services we provide to our customers. We value the diversity of the people in our department and our community. We promote teamwork through a positive environment.

On the cover: Firefighters battle a house fire on Strahl Street on January 29, 2012.

Message from the Chief



Fire Chief
Rocky Garzarek

In 2012 Franklin made Money Magazine’s list of America’s best small cities, ranking “52” in the top 100.

Franklin was also at the top of several other national and state rankings, recognized for strong job opportunities, great schools, low crime, quality health care, and a vibrant community.

Here at the Franklin Fire Department we believe we played a role in helping to make Franklin one of the best places in this country to live and work, by protecting the safety, health, and welfare of our residents and guests.

Whether it be by reviewing development concepts or construction plans for fire and life safety, codes enforcement, education or emergency response, as you will see in our 2012 Annual Report, the Franklin Fire Department continually strives to create safer environments and proactively protect those in Franklin.

Here is a brief look at some of the information you’ll find in this report:

On the scene when you needed us most: In 2012 the Franklin Fire Department responded to 5,874 calls for assistance, of which 68 percent were emergency medical or rescue responses.

Education: More than 23,000 people participated in educational events that were either organized by or attended by our department.

Fire and life safety: Our fire inspectors issued 321 new Certificates of Occupancy, with more than 800 inspections and 800 fire plan reviews that made this possible.

Thank you for the privilege of serving you and your family—a Franklin tradition of service since 1820.

Sincerely,

Rocky Garzarek
Fire Chief
rockyg@frankltn.gov

Other 2012 rankings

- Top 10 Cities for Historic Preservation—Franklin (4) *The Preservation Network* (September 2012)
- Most Business-Friendly Cities in Tennessee—Franklin (2) *Beacon Center of Tennessee* (November 2012)
- Top 10 Best Places to Live – Where the Jobs Are—Franklin (10) *CNN Money* (August 2012)
- Top High Schools in U.S.—Franklin High School (572) *Newsweek* (2012)

CITY INFORMATION

- Land area protected—41.51 square miles
- Resident population protected—62,487 (2010 Census)
- Estimated value of property protected—\$10.3 billion (taxable property)
- Firefighters—144
- Administrative personnel—12
- Civilian personnel—3
- Firefighters per shift—48 (minimum staffing—36 per shift)
- Number of paramedics—35

FIRE OPERATIONS

- Total incident responses—5,874
- Medical and rescue responses—3,996 (68%)
- Average response time—4:46 minutes

FIRE PREVENTION

- Number of inspections—825
- Certificates of occupancy issued—321
- Construction plan reviews—849
- Public education events—370 events with 23,574 participants

BUDGET

- 2012—2013 fiscal year budget including capital — \$12,750,847

This annual report was compiled by Franklin Fire and Life Safety Educator Jamie Melton.

Stations—6
Engines—4
Ladders—3
Towers—3
Rescue, light—2
Rescue, medium—1
Air truck—1
Brush truck—1
Boats—7
Hazmat response vehicle—1
Reserve engine—1
Reserve rescue—1

Franklin Fire Headquarters' administrative offices are located in City Hall. Our training center, complete with a classroom building and a five-story burn tower, is located on Century Court.



*Franklin Fire Station 6
1061 Cool Springs Boulevard*

Command Staff



Rocky Garzarek
Fire Chief



Mike Culberson
Deputy Chief
Operations



Glenn Johnson
Assistant Chief
Training



Gentry Fox
Battalion Chief
A-Shift



Eddie House
Battalion Chief
B-Shift



Greg Baltimore
Battalion Chief
C-Shift



Todd Horton
Assistant Chief
Administration



Andy King
Fire Marshal

January 29, 2012 – Strahl Street house fire

A kitchen fire started after a resident is believed to have accidentally bumped a control knob on the stove, inadvertently turning on the back burner. The stove was older and did not have the safety feature where you have to push the control knob in to turn it. Items stored on the stovetop ignited after the occupants left the house. Damage was estimated at \$40,000.

February 6, 2012 – Centennial High School fire

A compressor in a small refrigerator near the cafeteria caught fire. FFD was notified by the alarm company and quickly extinguished the fire, limiting damage to \$200.

March 9, 2012 – Franklin Marriott Cool Springs fire

A dryer fire at the Marriott hotel and conference center on Cool Springs Boulevard caused \$6,000 in damage.

April 4, 2012 – Fletcher Court house fire

A kitchen grease fire at a home in the Andover subdivision caused \$2,000 in damage.

April 11, 2012 – Franklin Estates Trailer Park fire

An HVAC fire in a mobile home caused \$2,000 in damage.

April 13, 2012 – Upland Drive house fire

A house fire in the Falcon Creek subdivision possibly caused by improperly discarded smoking materials caused \$200,000 in damage.



Upland Drive house fire on April 13, 2012

April 26, 2012 – F-O tornado at Jim Warren Park

With very little warning, an F-0 tornado struck Jim Warren Park at around 7 p.m. at a time when there were numerous people playing baseball in the park. Even though it overturned vehicles, downed a scoreboard and damaged lights, there were no serious injuries.

A mother and her young daughter were in one of vehicles when it overturned. The child was strapped into a car seat at the time of the incident. Both were transported to Williamson Medical Center and released a short time later. Four others sustained minor injuries and declined medical treatment. An F-0 wind speed can range from 65-85 miles per hour.

The storm also struck the Franklin Estates Mobile Home Park on West Main Street. Six mobile homes were damaged – one, so severely that it was determined to be uninhabitable by the Franklin Building and Neighborhood Services department.

April 28, 2012 – Chester Stevens Road barn fire

A barn fire in the Hurstbourne Park subdivision was a total loss of \$50,000. The Williamson County Rescue Squad responded to provide mutual aid.

May 1, 2012 – Essex Park Circle house fire

A kitchen grease fire at a home in Fieldstone Farms caused \$4,000 in damage.

June, 2012—Record heat

According to the National Weather Service, June continued the trend of above-normal temperatures for an eighth consecutive month, with an all-time heat record for Nashville at 109 degrees on Friday, June 29, 2012. This combined with very little rainfall (Nashville received just 0.26 inch — 3.88 inches below normal) made this the driest June since 1936 and the third-driest on record. The hot, dry conditions fueled 13 brush or mulch fires throughout the month.



*F-0 tornado on April 26, 2012 at Jim Warren Park
Photo courtesy of Williamson Herald*

June 24, 2012 – Quail Court house fire

A house fire in Boyd Mill Estates ignited by a crawl space ventilation fan caused \$60,000 in damage.



Quail Court house fire on June 24, 2012

August 8, 2012 – Fieldstone Farms aggravated arson

A person is being prosecuted for aggravated arson after allegedly setting a fire to personal property at his home, and threatening a family member.

August 30, 2012 – Ash Drive house fire

One person sustained minor injuries in a kitchen fire that significantly damaged a Hill Estates home. Damage was estimated at \$75,000.



Ash Drive house fire on August 30, 2012

October 23, 2012 – Mutual aid rescue

Franklin Firefighters rescued a man who became stuck in a tree after his deer stand shifted and became unstable, leaving him perched precariously 30' above the ground. Typically used for hunting, the man was using the deer stand (an elevated platform) to cut limbs. The incident occurred in the county and firefighters responded at the request of the Williamson County Rescue Squad.

October 31, 2012 – Violet Drive house fire

Firefighters quickly extinguished a dryer fire that started in a Garden Club Estates home on Halloween night, with trick-or-treaters looking on. The fire appeared to have been caused by an electrical problem with the dryer. Damage was estimated at \$40,000.

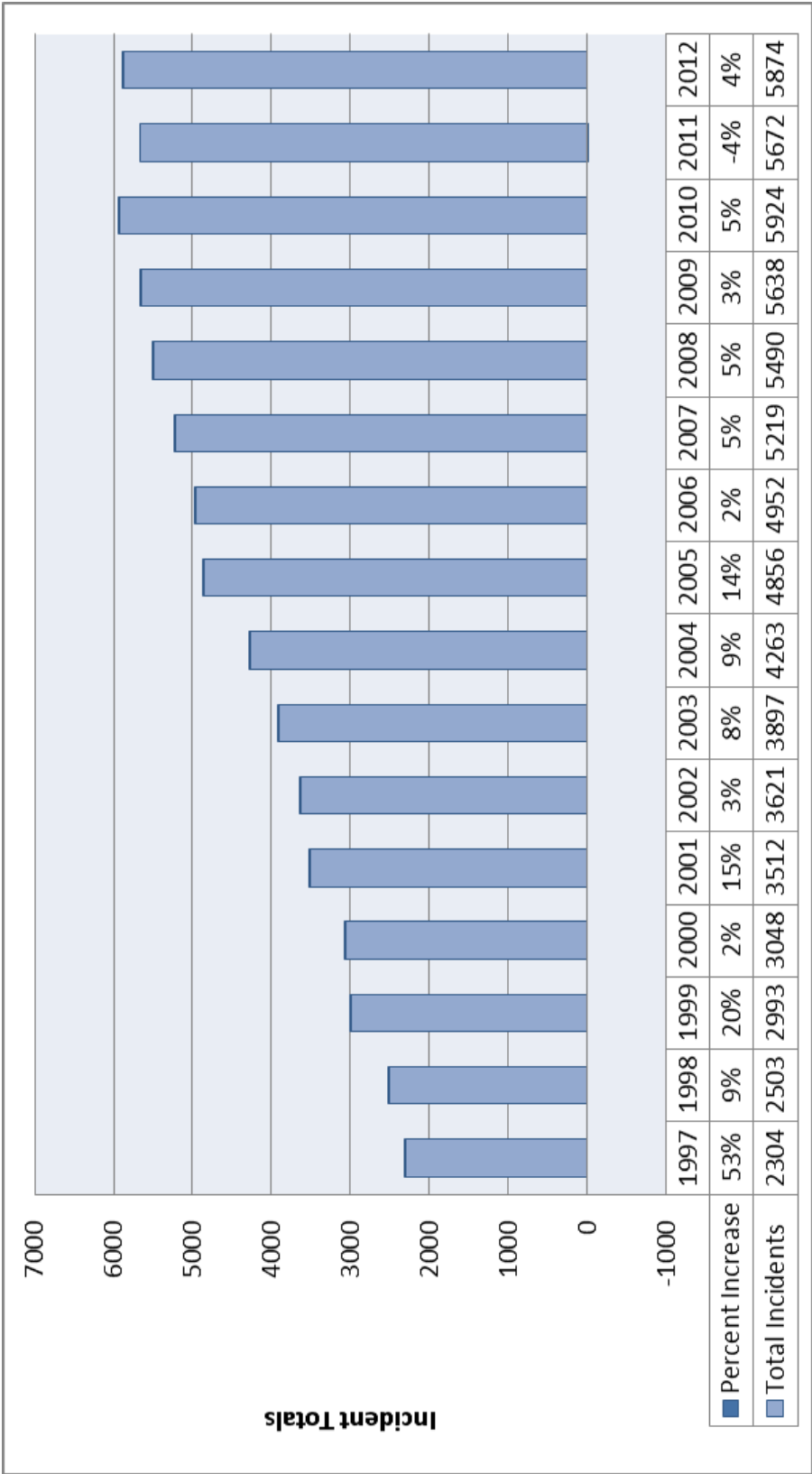


Viera Cool Springs Apartments fire on December 13, 2012

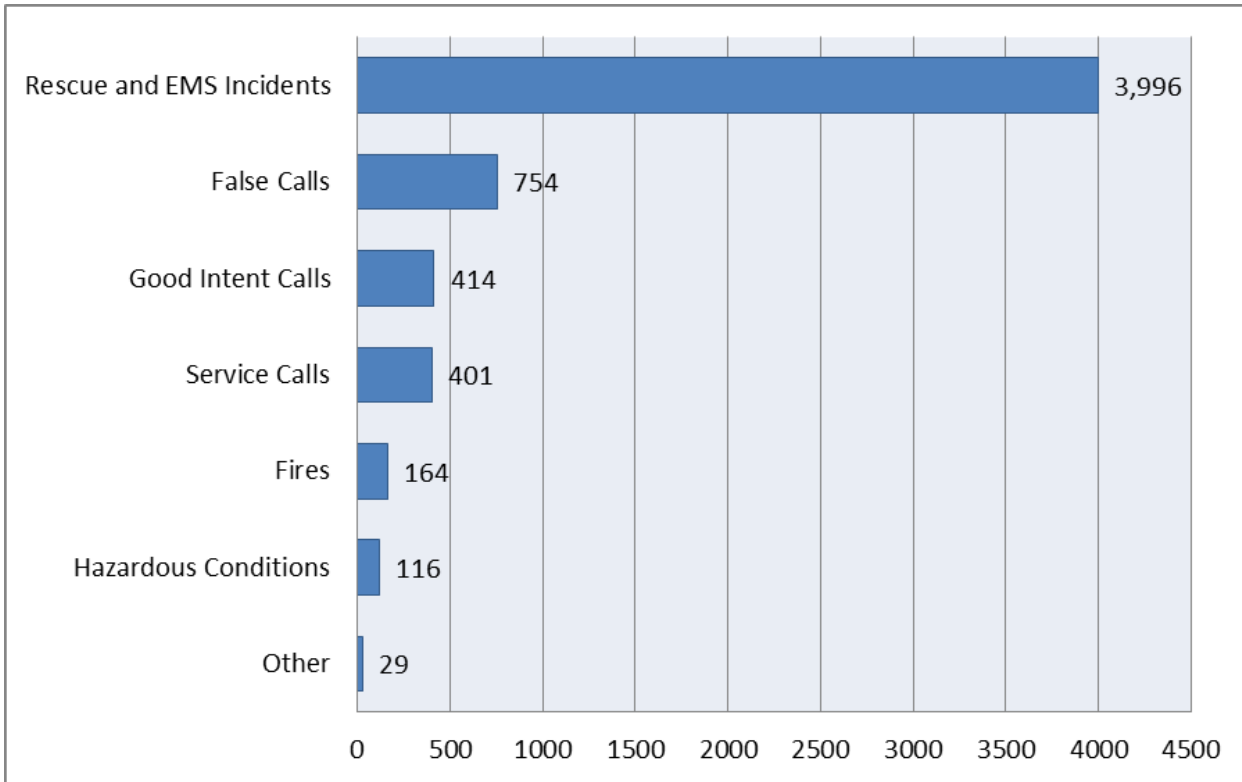
December 13, 2012 – Viera Cool Springs Apartments fire

A chimney fire damaged two apartments in a 16-unit apartment building on Royal Oaks Boulevard. Damage was estimated at \$20,000.

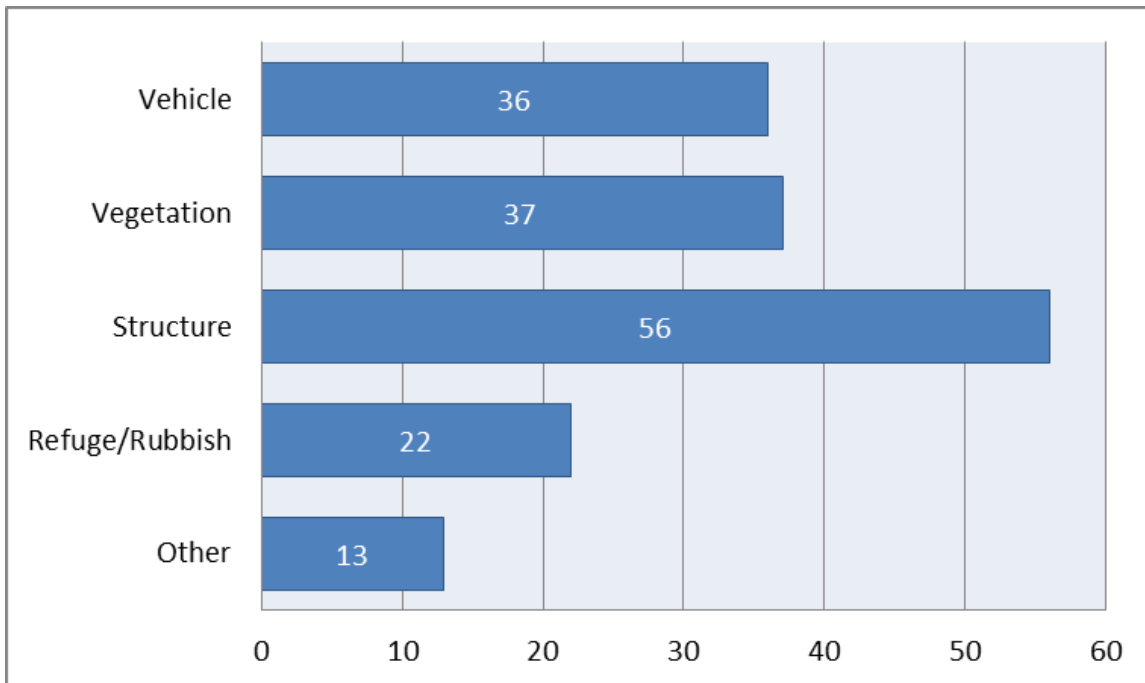
NUMBER OF TOTAL CALLS ANSWERED BY YEAR 1997—2012



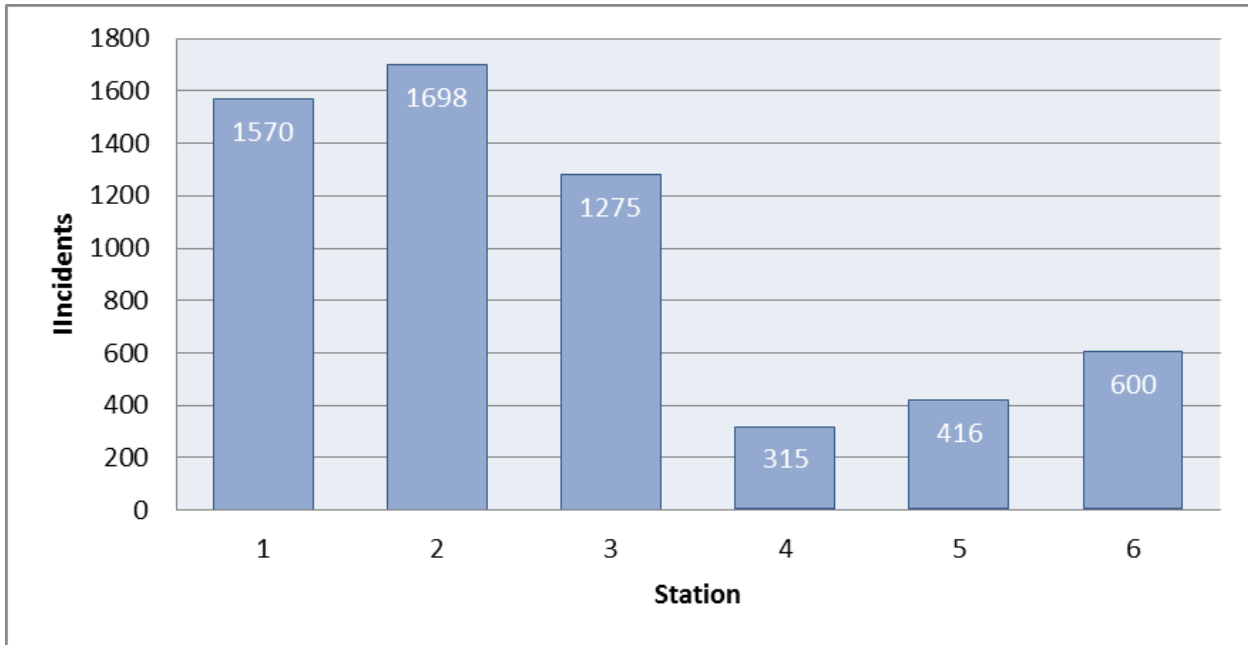
RESPONSES BY INCIDENT TYPE IN 2012



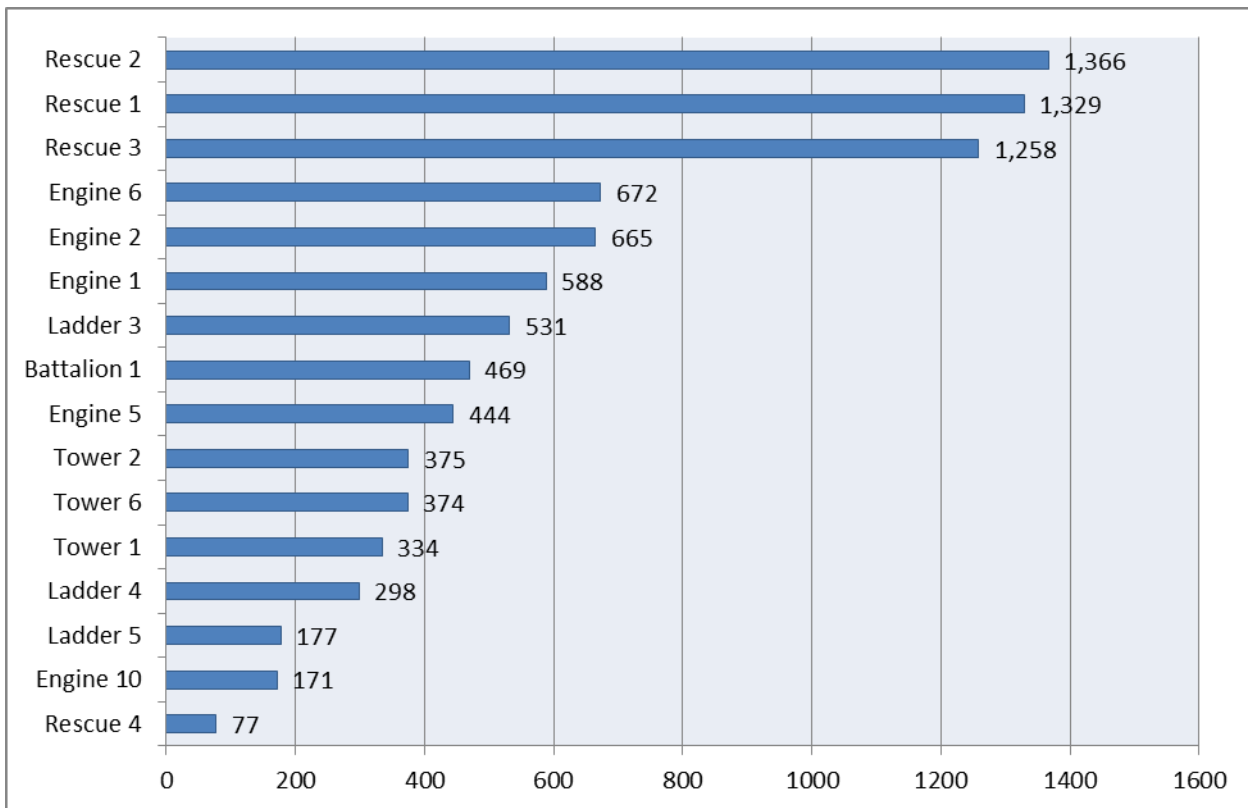
NUMBER OF FIRE INCIDENT RESPONSES BY TYPE OF FIRE IN 2012



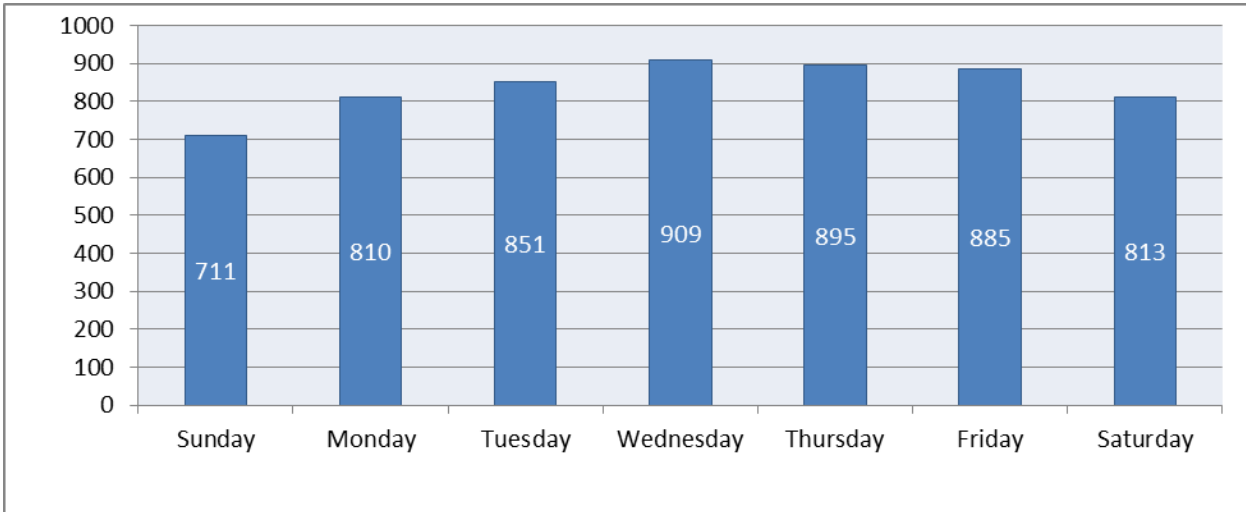
NUMBER OF TIMES DISPATCHED BY STATION IN 2012



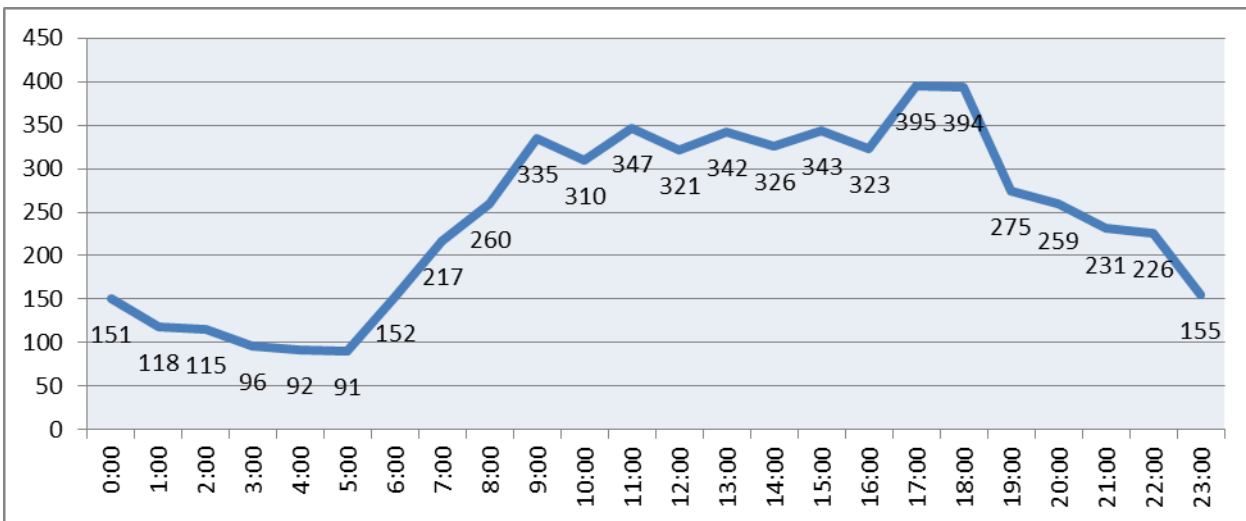
RESPONSES BY APPARATUS IN 2012



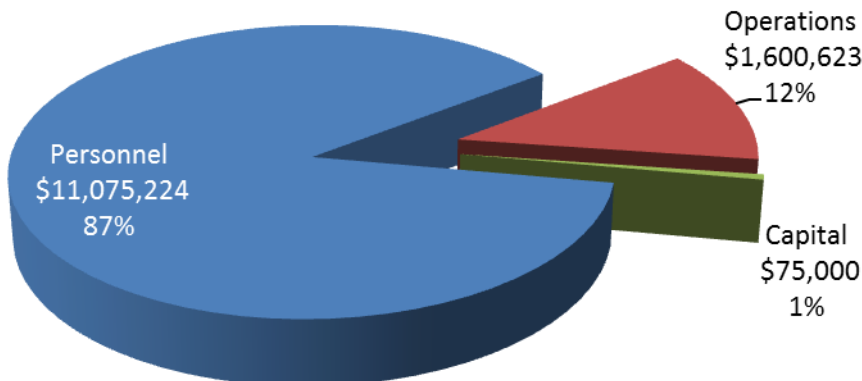
INCIDENTS BY DAY OF WEEK IN 2012



RESPONSES BY TIME OF DAY IN 2012



BUDGET YEAR 2012—2013 BUDGET ALLOCATIONS



JOINT TRAINING

Throughout 2012 the Franklin Fire Department teamed up with numerous agencies to conduct joint training, including a full-scale exercise at LP Field on March 28, which Assistant Chief Glenn Johnson helped to organize. This was part of his role as Chair of the Nashville Urban Area Security Initiative, a Homeland Security committee comprised of emergency responders from seven Middle Tennessee counties, a position he has held since 2009.

Additionally in 2012 the Franklin Fire Department:

- Conducted Urban Search and Rescue (USAR) training at the Franklin Fire Training Center for firefighters, other city employees and multiple jurisdictions with the assistance of Tennessee Task Force 2 USAR and Homeland Security District 5.
- Hosted CSX Railroad train derailment exercise in Franklin on April 2 with participation from multiple jurisdictions and city departments.
- Conducted trench rescue training for firefighters, other city employees and county emergency responders at The Park at Harlinsdale Farm with the assistance of Tennessee Task Force 2 USAR.

OTHER HIGHLIGHTS

- Successfully passed Tennessee Commission on Firefighting in-service audit.
- Hosted Tennessee Commission on Firefighting International Fire Service Accreditation Congress (IFSAC) re-accreditation site visit.
- Completed 59 hours of Tennessee Commission on Firefighting approved training (only 40 hours are required).



USAR training participants.

PROMOTIONS



*Assistant Chief
Glenn Johnson*

Glenn Johnson was promoted to Assistant Chief of Training in July. In this new position Assistant Chief Johnson continues to oversee the mandatory training and instruction of firefighters and recruits, and ensure that training is performed in accordance with National Fire Protection Association



*Captain
Jonathan Jenkins*

standards. Assistant Chief Johnson previously held the rank of captain and has been assigned to the Training Division since 2006. He has been employed by the Franklin Fire Department since 1994.

Jonathan Jenkins was promoted to the rank of captain and assigned to the Training Division in January. In this role he assists Assistant Chief Johnson in ensuring firefighters meet state and department-required training. Previously Captain Jenkins was a lieutenant at Franklin Fire Station 2. He has been employed by the Franklin Fire Department since 2002.

FIREFIGHTER RECRUIT TRAINING

The Training Division successfully trained firefighter recruits from the Franklin and Dickson Fire Departments. Eight new Franklin Firefighters and six new Dickson Firefighters graduated on November 21.

Pictured below from left to right – Back row: Chris McNeil (DFD), Pete Jones (FFD), Chris Daniel (FFD), Jerry Thomas (FFD), Jason Grove (DFD); Middle row: Josh Erickson (FFD), Darren Daniel (DFD), Austin Cooper (FFD), Daniel Burke (FFD), Jeremy Blanks (DFD); Front row: Dustin Daniel (DFD), Michael Hunter (DFD), Trent Zorn (FFD), Michael Henry (FFD).



NEW CARDIAC ARREST MANAGEMENT PROTOCOL

In March, Williamson Medical Center, the agency that provides medical direction for the Franklin Fire Department, introduced a new cardiac arrest management protocol, including “therapeutic hypothermia.”

Therapeutic hypothermia is a procedure that lowers a patient’s body temperature with chilled IV fluids to prevent swelling and reduce the risk of brain damage during cardiac arrest.

Recommended by the American Heart Association, the procedure improves the chances of survival and full recovery.

SIGNIFICANT CPR SAVE

A local man is alive today because his co-workers were not afraid to act and administer CPR after he collapsed at work. One of the men who helped him was Toby Cooper, who learned CPR during the Franklin Fire Department’s annual Citizens’ Fire Academy.

A graduate of the 2011 class, Mr. Cooper sent the following email to Citizens’ Fire Academy Coordinator Captain Ben Marler after the incident:

Hello Captain Marler,

Today at work I had the unfortunate experience of having to act when one of my colleagues was found unconscious and unresponsive. Due to the training I received while participating in the Citizens’ Academy last year, I had the confidence to step up to perform CPR

until the Brentwood Fire Department arrived....

I just wanted to thank you for continuing to run the program so that others may also be able to help if faced with a similar situation...

- Toby Cooper

The patient was treated and released from the hospital with no neurological deficits. Coincidentally, this patient was also the first recipient of therapeutic hypothermia treatment in the Williamson Medical Center EMS ambulance.



Captain Ben Marler

Captain Ben Marler established and coordinated the Franklin Fire Department’s Citizens’ Fire Academy from 2007—2011.



Lt. Sean Smith

Lieutenant Sean Smith was the instructor who taught CPR to Mr. Toby Cooper and other 2011 Citizens’ Fire Academy participants.

EMS STUDY

- An EMS Study that was commissioned by the Franklin Fire Department in 2011 to study future medical response options was completed and the findings were presented to the Board of Mayor and Aldermen.

SEVERE WEATHER PREPAREDNESS

Franklin Fire Administration cooperated with other city and county agencies in order to prepare for severe weather with the addition of two tornado sirens and the implementation of a county-wide storm shelter registry.

Expanded tornado siren system

Two new tornado sirens were installed during the summer—one in the Westhaven subdivision and one near the Moore's Lane and Franklin Road intersection—bringing the total number of outdoor warning sirens in the City of Franklin to 18. Each siren cost around \$30,000 to purchase and install. The Westhaven siren was purchased jointly with Williamson County and the Moore's Lane siren was purchased jointly with the City of Brentwood.

The sirens have a radius of a little more than one mile. They are activated when a tornado warning is issued for Williamson County that poses a threat to the City of Franklin, or when communications personnel are notified by trained weather spotters of a tornado sighting in or around the area.

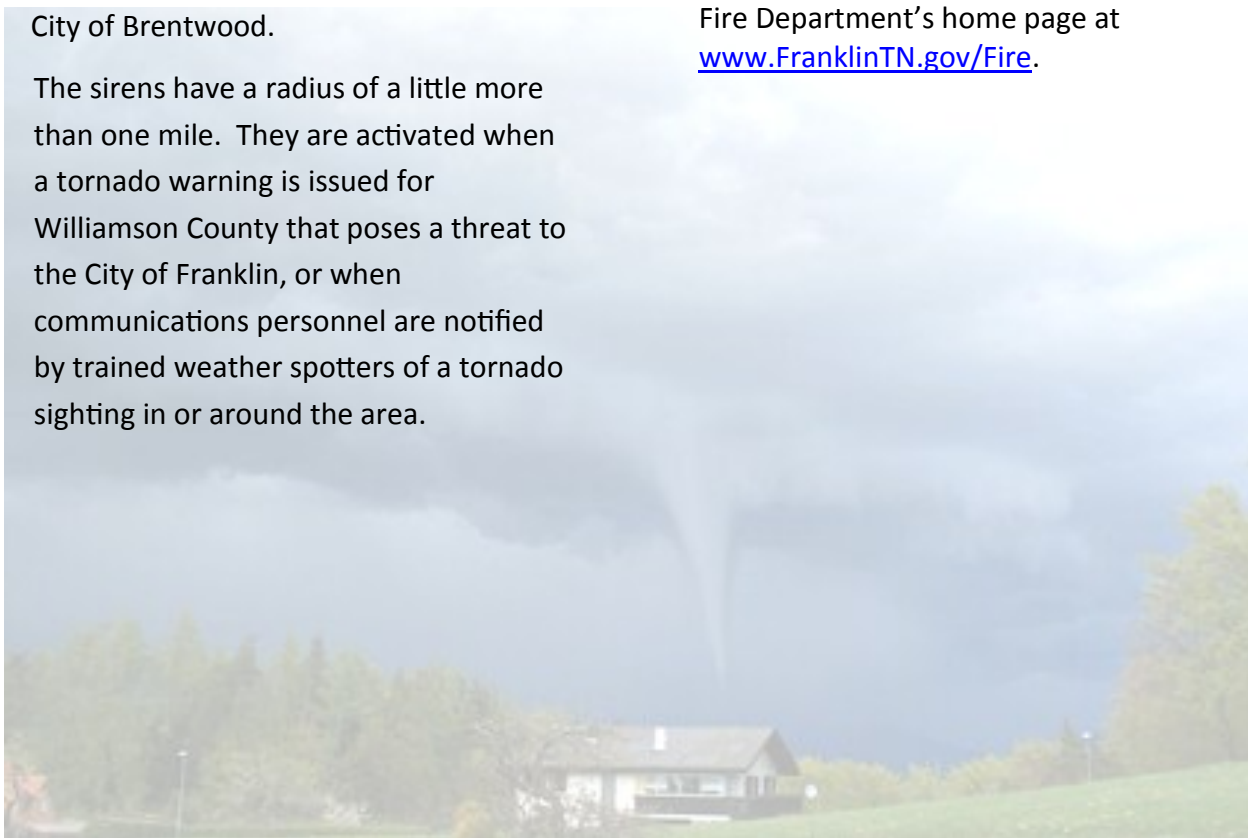
Launched Storm Shelter Registry

In cooperation with the Franklin and Brentwood Fire Departments, in 2012 the Williamson County Emergency Management Agency launched a county-wide Storm Shelter Registry program.

Implemented in response to the growing number of households installing tornado shelters, the registry will help emergency agencies throughout the county locate victims when they respond to areas affected by severe weather. While all damaged structures will be searched, the storm shelter list will assist emergency responders as they conduct search and rescue operations, expediting the accountability process.

The program is free and completely voluntary, but everyone who lives in Williamson County and has a storm shelter is encouraged to register.

To sign up, follow the link on the Franklin Fire Department's home page at www.FranklinTN.gov/Fire.



CHILD SAFETY

Assistant Chief Todd Horton represented the Franklin Fire Department on several community initiatives throughout the year, particularly with an emphasis upon child safety.

Child Abduction Response Team

Assistant Chief Horton was part of a Williamson County team formed to help emergency responders and other agencies respond faster and more efficiently to child abductions.

Called a Child Abduction Response Team, the Williamson County group is the first local team of it's kind in the State of Tennessee.

The group includes representatives from schools, police and fire departments, child advocacy groups and the District Attorney's Office. Their mission is to use each other's experience to help police find a child and do it quickly.

The Tennessee Bureau Of Investigation has a statewide child abduction response team, but recommends the formation of local teams to further expedite emergency response in child abductions.

School safety

Assistant Chief Horton also represented the Franklin Fire Department in monthly meetings aimed at making schools in the Franklin Special School District safer for emergencies. Committee members outlined crisis plans, drill procedures, and response protocols, among other things.

NEW RESCUE TRUCKS

Three new rescue trucks were placed in service on December 21. These vehicles are medium-sized SUV's (Chevy Tahoes) primarily used to provide medical response. They replaced Ford F550 light extrication response units.



Firefighter-Paramedic Joe Posey (left) and Firefighter Rondell Clark with new Rescue 2.



CHIEF FIRE OFFICER

In August Franklin Fire Chief Rocky Garzarek (pictured above, center) was honored at the Fire-Rescue International conference in Denver for receiving the professional designation of “Chief Fire Officer” (CFO). Awarded by the Commission on Professional Credentialing (CPC), the CFO designation program includes an assessment of the applicant’s education, experience, professional development, technical competencies, contributions to the profession, community involvement,

and more. Chief Garzarek is one of only six CFO’s in Tennessee and 880 CFO’s worldwide.

HOPE AWARD

On September 9 Assistant Fire Chief Todd Horton (pictured below, center) was honored by the Full Life Assembly of God church for his service to the community. Nominated unanimously by the firefighters he serves, Assistant Chief Horton was recognized for his behind-the-scenes contributions critical to the success of the Franklin Fire Department. Assistant Chief Horton oversees the Department’s budget, purchasing, grant writing, technology and radio communications. The *Hope Award* is an annual recognition of emergency personnel who have excelled in their job, and in some unique way given hope to our community. The ceremony coincides annually with the anniversary of the terrorist attacks on 9/11.



FIRE SPRINKLER SAVES

April 28, 2012 – Wyndchase 6-unit apartment building

A single fire sprinkler head extinguished what appeared to be an unattended cooking fire in a two-story, six-unit apartment building on Aspen Grove Drive, protecting the building and the people in it. The estimated loss was \$2,500 to this building with a \$1.2 million value.

August 9, 2012 – Alara of Cool Springs 24-unit apartment building

Similar to the previous sprinkler save, a single fire sprinkler head extinguished a kitchen fire in a three-story, 24-unit apartment building on Gillespie Drive, saving a pet dog that was in the apartment and protecting residents and the building. The resident of the second floor unit was not home when the fire started. The flow of water from the sprinkler triggered a fire alarm, and the Franklin Fire Department was dispatched by the fire alarm monitoring company. The estimated loss was \$10,000 to this building with a value of \$3 million.

FIRE PREVENTION IN-SERVICE

Fire Marshal Andy King and Fire Inspector Wayne Mobley conducted fire prevention in-service at the CoolSprings Galleria Mall in order to familiarize firefighters with the building's fire protection features. Over the course of nine days they instructed more than 150 firefighters,

including all Franklin Firefighters and several firefighters from the City of Brentwood.

DRURY PLAZA HOTEL

Fire Inspectors Jonathan Dye and Wayne Mobley completed the final life/safety inspections at the new 338-room Drury Plaza Hotel on West McEwen Drive, with the help of shift personnel, especially Captain Jose Periut and Lieutenant Bill Fitzgerald.

CHILD PASSENGER SAFETY

In 2012 we expanded our Child Passenger Safety Program with the addition of four new Child Passenger Safety Seat Technicians, including two who speak Spanish, bringing the total number of fire department technicians to 13. In 2012 our technicians helped to install 125 child car seats.



Firefighter and Child Passenger Safety Seat Technician Tommy Alexander helps citizens at a car seat check-up event at Station 1.

SMOKE ALARM INSTALLATIONS IN 2012

- Number of homes visited—502
- Number of new smoke alarms installed—123
- Number of homes where smoke alarms were tested—142
- Number of homes where smoke alarm batteries were replaced—109
- Number of neighborhoods targeted for outreach —5
 - ◇ Cadet
 - ◇ Hard Bargain
 - ◇ Heath Place
 - ◇ Monticello
 - ◇ Morningside



EDUCATIONAL EVENTS IN 2012

Educational events	Number of events	Number of attendees
Apparatus demonstration	67	5,434
Career fair	1	3,100
Child passenger safety seat check	125	125
CPR training	4	61
Extinguisher training	6	109
Family Safety House	33 (days)	1,576
Fire Prevention Week at the Mall	7 (days)	722
Fire/evacuation drill	20	9,015
Health fair	4	663
Open house	1	80
Presentation	8	200
Station tour	75	1,333
Youth firesetting intervention	1	5
Other	18	1,151
TOTAL	363	23,574

SUMMER SAFETY CAMPAIGN AND YOUTUBE VIDEO CONTEST

The Franklin Fire Department sponsored a Summer Safety campaign in 2012, complete with a YouTube video contest with hundreds of dollars in prizes, donated by our generous sponsors.

In addition to the contest, the campaign featured Friends and Family CPR classes (61 people learned CPR), two child safety seat check-up events at fire stations, and a fire station open house.

Summer Safety Video Challenge

Callie McKelvey, a 13-year old home school student was the Grand Prize winner of the Summer Safety Video Challenge.

Callie was presented with her award, a \$500 gift card from Bink's Outfitters, by owner Brandon Binkley at a ceremony at the historic downtown Franklin Theatre.

The contest, which began in June, invited entrants to create videos highlighting a summer safety tip in five minutes or less. It was open to Williamson County residents of all ages; however all of the participants were 19 or younger. The youngest contestant was eight years old.

Callie's winning video was "Scooter Safety" as presented by the "Melon Head Sisters." It was shown at the theatre at



the conclusion of the ceremony.

Franklin Fire Chief Rocky Garzarek emceed the event, which took place after the matinee showing of Charlotte's Web. Franklin Mayor Ken Moore also attended and

congratulated the winners.

Other winners

- **2nd Place** — Katie Breland won a Grill Master 4-burner gas grill from Lowe's Franklin
- **3rd Place** – Lauren Breland won a \$100 gift card from Famous Dave's Franklin/Cool Springs.
- **Honorable Mention** – McKenna Zollinger won a \$50 gift card from Wal Mart
- **Sparky Humor Award** – Michelangelo Hooghkirk won a ride on a Franklin fire truck
- **People's Choice** – Asher Pope, Michael Tant, and Jackson Thomas won a \$100 gift card from Essex Bargain Hunt

To view the winning videos, visit the Franklin Fire Department's website at www.franklintn.gov/fire, and select "Summer Safety Video Challenge."



Summer Safety Video Challenge grand prize winner Callie McKelvey (front) with her sister Ella, Fire Chief Rocky Garzarek, and Sparky.

TRANSITIONS



*Battalion Chief
Gentry Fox*



*Engineer
Steve Gibson*



*Engineer
Bob Morrell*

Retirements

Battalion Chief Gentry Fox and Engineers Steve Gibson and Bob Morrell retired in 2012. Battalion Chief Fox served for 38 years, Engineer Gibson served for 25 years, and Engineer Morrell served the Franklin Fire Department for 28 years. We are grateful for their contributions to this department and we wish them well in the next chapter of their lives.

Promotions

Assistant Chief—Glenn Johnson; Captain—Jonathan Jenkins; Lieutenant—Tyler Crews, Gregory “Dan” Doss, Steve Raymer; Engineer—Brian Daugherty, Kyle

Garner, Jonathan Gill, Terry Richardson, and William “Eddie” Proctor.

Resignations

Lieutenant Perry Phillips, Firefighter-Paramedic Jamie Barnes, and Firefighter-Paramedic Jeff Swader.

5TH ANNUAL FRANKLIN FIREFIGHTERS TOY AND CLOTHING DRIVE A SUCCESS

More than 300 children benefitted from the 2012 Franklin Firefighters Toy and Clothing Drive. Once again, the community overwhelming supported the initiative with donations of new toys and articles of clothing



that they delivered to Franklin fire stations and Avenue Bank. They also made generous monetary contributions. Beneficiaries were children in need who were identified by the Boys & Girls Club of Williamson County. The gifts were distributed at three separate Christmas parties that were organized by the Franklin Firefighters Association.

A TRIP DOWN MEMORY LANE

EMS Officer Sarah Glenn’s depiction of the FFD’s original fire station on Public Square (which was utilized until 1958) at Christmas-time won 1st place in the city’s holiday decorating contest.

