

Sanitation and Environmental Services

• Waste Management and Collection:

- Our Sanitation department oversees the collection of solid waste, bulk items, brush, and dumpsters from both residential and commercial customers within Franklin's city limits. To ensure timely collection, please have your containers out by 7:00 AM on your scheduled pickup day.

• Recycling Initiative:

- Our Recycling Program, known as the Blue Bin Recycling Program, is dedicated to servicing residential customers within Franklin. Launched in January 2020, this program aims to promote sustainability by accepting recyclable materials such as paper, cardboard, aluminum, and plastics. However, please note that we do not accept glass, Styrofoam, plastic bags, or non-recyclable household waste.

• Waste Disposal Operations:

- Our Disposal division is responsible for transporting waste to approved landfills. Waste is brought to our facility by both City refuse trucks and private haulers, ensuring proper disposal in compliance with regulations and environmental standards.

By efficiently managing waste collection, promoting recycling initiatives, and ensuring proper disposal practices, we strive to maintain the cleanliness and sustainability of our city while minimizing environmental impact.



HISTORIC FRANKLIN TENNESSEE SANITATION AND ENVIRONMENTAL SERVICES



About Us

• Waste Collection Guidelines:

- Please note that only City-provided containers will be serviced; privately-owned trash cans will not be emptied. Ensure all household refuse is securely bagged and placed inside your designated 96-gallon container. Any refuse placed outside the container will not be collected unless each plastic bag bears a Buck-A-Bag sticker.

• Buck-A-Bag Program:

- To have excess garbage bags collected, affix a Buck-A-Bag sticker to each bag placed outside your trash can.

• Blue Bin Recycling:

- Remember to place clean recyclables in the blue bin and set it out for collection on your scheduled day.

• Brush Collection:

- For brush and limbs cut by homeowners, ensure branches are no longer than six feet. Tree trunks or limbs over six inches in diameter should be cut into pieces no longer than two feet.

• Yard Waste:

- Dispose of leaves and grass clippings by placing them in biodegradable paper bags, positioned at least five feet away from the rollout container.

Information

- **Courtesy Backdoor Service** is available for eligible residents with disabilities. For information on these programs, please call (615) 794-1516.
- **Excess Waste at Residences:** In accordance with Title 17, any excess waste collected at residences may incur a fee, determined by volume and at the discretion of the sanitation and environment services department director or their designee. This fee will be commensurate with standard commercial bulk collection fees.
- Our department provides residential services to customers, as defined in the City of Franklin Municipal Code ([Title 17: Refuse & Trash Disposal](#)). A copy of the Code is available, in its entirety, within the ["Government"](#) tab of our website.
- Efficiency of our automated and semi-automated daily operations depends on help from you, our customer. If you have any questions, please contact our office at (615) 794-1516, between the hours of 7:00 am and 4:00 pm (Monday through Friday), visit our [Frequently Asked Questions](#), or you may e-mail your question to sanitation@franklintn.gov.